#### INTERNATIONAL TRAVEL & TOURISM

## 1<sup>st</sup> Semester 2011

#### Introduction

This issue of the Economic and Social Indicators presents data on International Travel and Tourism and hotel statistics for the first semester of 2011. A brief on the compilation of these statistics is given at Annex I while Annex II contains a glossary of terms used.

## 2. Passenger Traffic

#### 2.1 Total Passenger Traffic

Passenger traffic for the first semester of 2011 totalled 1,281,670, made up of 623,547 arrivals and 658,123 departures. Compared to the same period of 2010, these figures represent increases of 5.5% in arrivals and 4.3% in departures (Table 1). Total passenger arrivals included 588,851 (94.4%) by air and 34,696 (5.6%) by sea, while total passenger departures consisted of 623,210 (94.7%) by air and 34,913 (5.3%) by sea. Total passenger arrivals by sea included 29,900 "cruise travellers" (around 14,220 tourists, 5,500 excursionists, 330 Mauritian residents and 9,850 crews) aboard 18 cruise ships, which visited our port during the first semester of 2011.

#### 2.2 Excursionists (Same day visitors)

Total excursionists, i.e. visitors arriving and leaving on the same day, numbered 11,287, of which 5,661 (50.2%) arrived by air and 5,626 (49.8%) by sea. Excursionists arriving by air included 1,556 (27.5%) from France and 1,838 (32.5%) from Reunion Island. Excursionists by sea were mainly from: Australia (2,545 or 45.2%), United Kingdom (1,157 or 20.6%) and United States of America (955 or 17.0%).

#### 2.3 Mauritian Residents

During the period under review, the number of Mauritian residents travelling abroad increased by 4.7% to 101,046 compared to 96,555 for the first semester of 2010 and accounted for 15.4% of total departures (Table 2). The following changes were observed in the number of Mauritian departures by major country of disembarkation: United Arab Emirates (+28.0%), Australia (+18.9%), Malagasy Republic (+15.4%), Singapore (+12.3%), Reunion Island (+6.3%), United Kingdom (+3.9%), France (+3.5%), India (+2.4%), Republic of South Africa (-4.8%), Hong Kong (-11.6%) and Seychelles (-34.3%).

Figure 1 shows the percentage distribution of Mauritian departures by six major countries of disembarkation for the period January to June of 2010 and 2011.

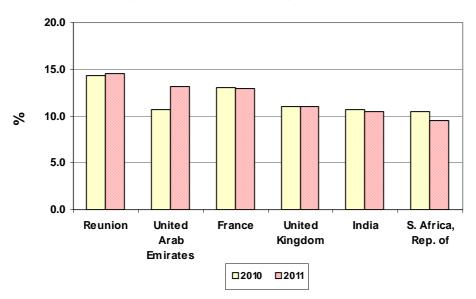


Figure 1 - Percentage distribution of Mauritian departures by major country of disembarkation, January-June of 2010 and 2011

#### 2.4 Tourist Arrivals

Tourist arrivals for the first semester of 2011 increased by 5.8% to reach 464,604 compared to 439,150 in the corresponding period of 2010. Figure 2 shows monthly tourist arrivals for the period January to June of 2010 and 2011. Further details on tourist arrivals are given in Tables 3 to 6.

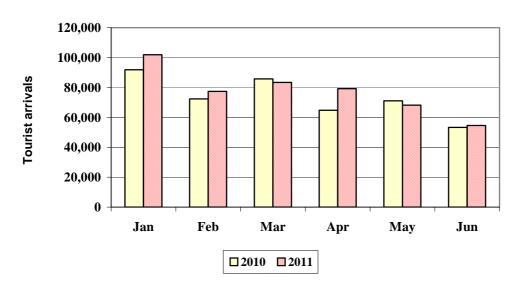


Figure 2 - Monthly Tourist Arrivals, January - June of 2010 and 2011

Around 93% of the tourists came for holidays while 4.4% were on business/conference trips and another 0.8% was in transit (Table 4).

Tourist arrivals from Europe, which accounted for 64.0% of total tourist arrivals, increased by 3.8% to reach 297,432 during the first semester of 2011 compared to 286,418 in the corresponding semester of 2010. Arrivals from France, the leading market representing 32.3% of total tourist arrivals and 50.4% of the European market, grew by 5.6% to attain 149,973 during the first semester. The performance in tourist arrivals for the other major generating countries of Europe was as follows: Germany (+5.9%), Italy (-7.7%) and United Kingdom (-8.3%). As regards the remaining European countries, the following changes were noted: Russian Federation (+86.3%), Switzerland (+39.8%), Spain (+25.1%), Belgium (+21.7%), Austria (+2.2%), Netherlands (+1.4%) and Sweden (-4.3%).

During the first semester of 2011, tourist arrivals from Africa, with a share of 23.3% of total tourist arrivals, rose by 3.7% to 108,251. Arrivals from Reunion Island, the main market of the region, increased by 4.3% to 55,594 and those from Republic of South Africa by 0.9% to 38,347. The following changes in arrivals were registered from the other African countries: Comoros (+38.4%), Zimbabwe (+29.9%), Kenya (+23.0%), Malagasy Republic (+16.0%) and Seychelles (-8.0%).

For the semester under review, tourist arrivals from the Asian market, which represented 9.5% of total tourist arrivals, went up by 21.7% to reach 44,021. Arrivals from India, the major source on this continent, increased by 15.6% to 28,622. The following performances in arrivals from the other Asian countries were noted: People's Republic of China (+53.6%), Singapore (+46.9%), Hong Kong (+33.0%), Malaysia (+22.3%), United Arab Emirates (+13.8%) and Japan (-4.0%).

Tourist arrivals from Oceania went up by 53.5% from 4,752 to 7,296 due to increases in arrivals of 56.4% from Australia and 19.1% from the other Oceanian countries.

Tourist arrivals from the continent of America were up by 2.1% being the net result of increases of 16.9% and 12.5% from Canada and "Other American" countries respectively and a decrease of 9.0% in arrivals from U.S.A.

Tourist arrivals from top ten markets for the period January to June of 2010 and 2011 are given in Figure 3.

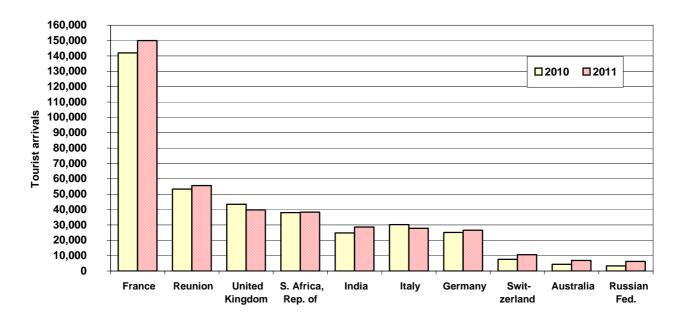


Figure 3 - Tourist Arrivals from Top Ten Markets, January - June of 2010 and 2011

#### 3. Tourist Nights

Total tourist nights spent in the country during the first six months of 2011 is estimated at 4.9 million, representing an increase of 2.9% over the same period of 2010 (Table 6).

## 4. Hotel Statistics

At the end of June 2011, there was a total of 115 registered hotels of which 111 were in operation and four hotels were not operating due to renovation works. The total room capacity for these registered hotels was 11,999 with 24,493 bedplaces (Table 7). For the first semester of 2011, the room occupancy rate for all hotels averaged 65% compared to 64% in the corresponding semester of 2010 while the bed occupancy rate was 57% against 56% for the first semester of 2010 (Table 8).

"Large" hotels, i.e. well-established beach hotels with more than 80 rooms, numbered 49 (44% of all registered hotels in operation). These hotels had a room capacity of 8,965 with 18,357 bedplaces, representing 75% of both total room capacity and total bedplaces respectively. The average room occupancy rate for these hotels for the first six months of 2011 was 64% and bed occupancy rate averaged 56%, same as in the corresponding period of 2010 (Table 8).

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**5. Gross Tourism Receipts** 

Data from the Bank of Mauritius indicate that gross tourism receipts for the first semester of

2011 were Rs 21,304 million, i.e. an increase of 7.5% compared to Rs 19,809 million for the same

period of 2010 (Table 6).

6. Employment

According to the Survey of Employment and Earnings, direct employment in hotels,

restaurants and travel and tourism establishments employing 10 persons or more stood at 27,161 at the

end of March 2010, showing an increase of 0.6% over the figure of 27,002 for March 2009. Of this

number, 20,847 or 76.8% were engaged in hotels (Table 9).

7. Forecast Year 2011

Based on data available on tourist arrivals and information gathered from the main

stakeholders, the forecast of 980,000 tourist arrivals for the year 2011 is maintained, representing an

increase of 4.8% over the figure of 934,827 in 2010.

According to the Bank of Mauritius, tourism receipts for the year 2011 will be around

Rs 42,500 million (+7.7 %) compared to Rs 39,456 million in 2010.

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Table 1:- Passenger Traffic <sup>1</sup> by month, 2009 - 2011

Month	20	09	20	10	2011 2		
Wionth	Arrivals	Departures	Arrivals	Departures	Arrivals	Departures	
January	117,415	138,314	119,807	145,268	133,081	156,319	
February	90,042	90,246	91,943	92,398	103,237	102,527	
March	99,673	103,146	123,358	128,101	109,308	117,231	
1st Quarter	307,130	331,706	335,108	365,767	345,626	376,077	
April	91,269	91,483	87,878	94,542	106,615	103,457	
May	83,609	89,204	91,329	95,350	90,193	98,535	
June	70,662	70,071	76,838	75,521	81,113	80,054	
2nd Quarter	245,540	250,758	256,045	265,413	277,921	282,046	
1st Semester	552,670	582,464	591,153	631,180	623,547	658,123	
July	98,683	84,366	107,678	93,775			
August	89,460	102,778	93,893	103,907			
September	78,928	78,452	87,109	86,564			
3rd Quarter	267,071	265,596	288,680	284,246			
Jan. to Sep.	819,741	848,060	879,833	915,426			
October	100,677	98,938	110,219	107,543			
November	101,626	98,919	110,118	108,784			
December	134,535	107,652	151,868	125,255			
4th Quarter	336,838	305,509	372,205	341,582			
2nd Semester	603,909	571,105	660,885	625,828			
Whole Year	1,156,579	1,153,569	1,252,038	1,257,008			

Excluding inter islands traffic
 Provisional

Table 2: - Departure of Mauritian residents by country of disembarkation,

January - June of 2010 and 2011

Country of disembarkation	Jan - June 2010	Jan - June 2011	% Change
EUROPE	27,906	28,650	2.7
France	12,624	13,061	3.5
Germany	1,250	1,082	-13.4
Italy	2,509	2,544	1.4
Switzerland	855	877	2.6
United Kingdom	10,668	11,079	3.9
Other European	-	7	-
AFRICA	31,777	32,226	1.4
Malagasy Republic	3,753	4,332	15.4
Reunion	13,869	14,742	6.3
Seychelles	3,339	2,193	-34.3
S. Africa, Rep. of	10,147	9,665	-4.8
Zimbabwe	-	-	-
Other African	669	1,294	93.4
ASIA	32,761	35,456	8.2
Hong Kong SAR <sup>1</sup>	6,552	5,789	-11.6
India	10,376	10,623	2.4
Malaysia	1,374	1,175	-14.5
Singapore	4,096	4,601	12.3
Saudi Arabia	-	-	-
United Arab Emirates	10,356	13,254	28.0
Other Asian	7	14	100.0
OCEANIA	3,936	4,681	18.9
Australia	3,936	4,681	18.9
Other Oceanian	-	-	-
AMERICA	18	4	-77.8
U.S.A	-	-	-
Canada	-	-	-
Other American	18	4	-77.8
NOT STATED	157	29	-81.5
All Countries	96,555	101,046	4.7

<sup>&</sup>lt;sup>1</sup> Special Administrative Region of China

Table 3:- Tourist arrivals by month, 2009 - 2011

Month		Number				
Month		2009	2010	2011 1		
January		88,591	91,857	101,887		
February		67,892	72,366	77,390		
March		76,425	85,748	83,349		
<u>1st (</u>	Quarter	<u>232,908</u>	<u>249,971</u>	<u>262,626</u>		
April		68,969	64,797	79,173		
May		64,761	71,055	68,214		
June		46,866	53,327	54,591		
<u>2nd (</u>	Quarter	180,596	<u>189,179</u>	<u>201,978</u>		
1st Sen	nester	413,504	439,150	464,604		
July		71,872	77,009			
August		63,365	65,093			
September		60,144	65,404			
<u>3rd (</u>	Quarter	<u>195,381</u>	<u>207,506</u>			
Jan. t	o Sep.	608,885	646,656			
October		80,197	87,340			
November		78,544	85,982			
December		103,730	114,849			
<u>4th (</u>	<u>Quarter</u>	<u>262,471</u>	<u>288,171</u>			
2nd Sen	nester	457,852	495,677			
Whole Year		871,356	934,827			

<sup>&</sup>lt;sup>1</sup> Provisional

Table 4:- Tourist arrivals by main purpose of visit, January - June of 2010 and 2011

Purpose of visit	Jan - June 2010	<b>Jan - June 2011</b> <sup>1</sup>	% Change
Holiday	406,311	430,515	6.0
Business	16,213	18,066	11.4
Transit	2,760	3,515	27.4
Conference	1,411	2,164	53.4
Sports	994	665	-33.1
Other & Not Stated	11,461	9,679	-15.5
Total	439,150	464,604	5.8

<sup>&</sup>lt;sup>1</sup> Provisional

Table 5: - Tourist Arrivals by Country of Residence, January - June of 2010 and 2011

	1st	<b>2011</b> <sup>1</sup>							% Change Jan-Jun
Country of residence	semester 2010	Jan	Feb	Mar	Apr	May	Jun	1st semester	2010 to Jan-Jun 2011
EUROPE	286,418	62,756	57,821	55,883	52,727	39,081	29,164	297,432	3.8
Austria	4,798	1,133	1,372	832	673	560	334	4,904	2.2
Belgium	4,342	999	683	918	1,018	1,099	568	5,285	21.7
France	142,030	33,150	29,725	29,222	25,600	18,997	13,279	149,973	5.6
Germany	25,079	4,883	4,858	4,899	4,459	3,908	3,558	26,565	5.9
Italy	30,191	7,084	5,457	5,392	4,446	2,977	2,500	27,856	-7.7
Netherlands	2,132	298	314	311	466	394	378	2,161	1.4
Spain	3,017	403	423	573	584	1,079	712	3,774	25.1
Sweden	2,194	577	640	458	200	106	118	2,099	-4.3
Switzerland	7,631	2,244	2,239	2,034	2,537	1,026	591	10,671	39.8
United Kingdom	43,403	5,954	6,530	6,705	8,525	6,670	5,395	39,779	-8.3
CIS <sup>2</sup> of which:	5,054	2,393	1,361	1,670	1,450	767	333	7,974	57.8
Russian Federation	3,362	1,854	1,068	1,370	1,186	554	231	6,263	86.3
Other European	16,547	3,638	4,219	2,869	2,769	1,498	1,398	16,391	-0.9
AFRICA	104,415	31,417	10,171	19,466	17,623	17,206	12,368	108,251	3.7
Comoros	349	79	62	100	94	84	64	483	38.4
Kenya	657	94	104	141	194	146	129	808	23.0
Malagasy Rep.	4,348	892	783	760	832	830	945	5,042	16.0
Reunion	53,282	21,625	3,782	11,300	5,445	9,480	3,962	55,594	4.3
Seychelles	4,214	721	513	563	748	664	667	3,876	-8.0
S. Africa, Rep. of	38,021	7,351	4,477	5,856	9,510	5,127	6,026	38,347	0.9
Zimbabwe	491	89	59	80	190	120	100	638	29.9
Other African	3,053	566	391	666	610	755	475	3,463	13.4
ASIA	36,182	5,289	7,382	5,735	5,667	9,797	10,151	44,021	21.7
Hong Kong SAR <sup>3</sup>	209	37	61	32	23	44	81	278	33.0
India	24,764	3,159	4,297	3,448	3,211	7,179	7,328	28,622	15.6
Japan	654	100	91	88	192	90	67	628	-4.0
Malaysia	609	54	199	91	84	130	187	745	22.3
P. Rep. of China	3,950	903	1,570	650	911	1,097	936	6,067	53.6
Singapore	849	77	221	111	174	224	440	1,247	46.9
United Arab Emirates	1,104	232	145	157	196	197	329	1,256	13.8
Other Asian	4,043	727	798	1,158	876	836	783	5,178	28.1
OCEANIA	4,752	1,242	809	923	1,516	1,159	1,647	7,296	53.5
Australia	4,385	1,173	757	870	1,423	1,065	1,571	6,859	56.4
Other Oceanian	367	69	52	53	93	94	76	437	19.1
AMERICA	6,940	1,127	1,171	1,265	1,558	879	1,083	7,083	2.1
USA	3,709	357	543	641	789	497	549	3,376	-9.0
Canada	1,649	337	323	354	355	206	352	1,927	16.9
Other American	1,582	433	305	270	414	176	182	1,780	12.5
OTHER & N.STATED	443	56	36	77	82	92	178	521	17.6
All Countries	439,150	101,887	77,390	83,349	79,173	68,214	54,591	464,604	5.8

<sup>&</sup>lt;sup>1</sup> Provisional

<sup>&</sup>lt;sup>2</sup> Commonwealth of Independent States (Ex Soviet Union Countries)

<sup>&</sup>lt;sup>3</sup> Special Administrative Region of China

Table 6:- Tourist arrivals, nights and receipts, 2008 - 2011

,	Year	Tourist arrivals (Number)	Tourist nights (000)	Tourism receipts <sup>1</sup> (Rs million)
	2008	930,456	9,218	41,213
	2009	871,356	8,639	35,693
	2010	934,827	9,495	39,456
2008	1st Qr.	261,494	2,491	11,951
	2nd Qr.	194,264	1,709	10,219
	1st Semester	455,758	4,200	22,170
	3rd Qr.	218,406	2,249	8,631
	4th Qr.	256,292	2,769	10,412
	2nd Semester	474,698	5,018	19,043
2009	1st Qr.	232,908	2,250	10,265
	2nd Qr.	180,596	1,791	7,984
	1st Semester	413,504	4,041	18,249
	3rd Qr.	195,381	2,280	7,436
	4th Qr.	262,471	2,318	10,008
	2nd Semester	457,852	4,598	17,444
2010	1st Qr.	249,971	2,943	11,021
	2nd Qr.	189,179	1,855	8,788
	1st Semester	439,150	4,798	19,809
	3rd Qr.	207,506	2,275	8,358
	4th Qr.	288,171	2,422	11,289
	2nd Semester	495,677	4,697	19,647
2011 <sup>2</sup>	1st Qr.	262,626	2,960	11,949
	2nd Qr.	201,978	1,975	9,355
	1st Semester	464,604	4,935	21,304

<sup>&</sup>lt;sup>1</sup> Source: Bank of Mauritius

Table 7:- Hotels, rooms and bedplaces, 2008 - 2011

v	ear	Number as at end of period					
1	ear	Hotels	Rooms	Bedplaces			
	2008	102	11,488	23,095			
	2009	102	11,456	23,235			
	2010	112	12,075	24,698			
2008	1st Qr.	96	10,796	21,649			
	2nd Qr.	94	10,503	21,063			
	3rd Qr.	99	10,933	21,939			
	4th Qr.	102	11,488	23,095			
2009	1st Qr.	102	11,444	23,148			
	2nd Qr.	97	10,486	21,362			
	3rd Qr.	100	11,102	22,530			
	4th Qr.	102	11,456	23,235			
2010	1st Qr.	105	11,564	23,547			
	2nd Qr.	104	11,362	23,168			
	3rd Qr.	104	11,383	23,296			
	4th Qr.	112	12,075	24,698			
2011 1	1st Qr.	112	12,082	24,664			
	2nd Qr.	111 2	11,999	24,493			

<sup>1</sup> Provisional

<sup>&</sup>lt;sup>2</sup> Provisional

 $<sup>^{2}</sup>$  Excluding four hotels not operational because of renovation works

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Table 8:- Monthly Occupancy Rates (%) for All Hotels and "Large" Hotels, 2009 - 2011

	All Hotels						"Large" Hotels					
Month	2009 2010		10	2011 1		2009		2010		2011 1		
	Room	Bed	Room	Bed	Room	Bed	Room	Bed	Room	Bed	Room	Bed
January	69	62	72	64	75	66	69	62	74	66	76	67
February	60	53	67	58	68	60	60	54	67	60	70	61
March	59	52	64	56	64	57	59	53	65	58	66	58
1st Quarter	<u>63</u>	<u>56</u>	<u>67</u>	<u>59</u>	<u>69</u>	<u>61</u>	<u>63</u>	<u>57</u>	<u>69</u>	<u>61</u>	<u>71</u>	<u>62</u>
April	59	53	61	54	64	57	61	54	64	56	68	60
May	58	52	61	53	55	49	59	52	63	55	57	50
June	45	39	47	41	44	38	44	39	48	43	45	39
2nd Quarter	<u>54</u>	<u>48</u>	<u>56</u>	<u>50</u>	<u>55</u>	<u>48</u>	<u>55</u>	<u>49</u>	<u>58</u>	<u>51</u>	<u>57</u>	<u>50</u>
1st Semester	59	52	64	<i>56</i>	65	57	59	52	64	56	64	56
July	51	45	54	47			52	46	55	48		
August	59	52	60	52			61	54	62	54		
September	62	55	65	57			64	56	67	58		
3rd Quarter	<u>57</u>	<u>51</u>	<u>60</u>	<u>52</u>			<u>59</u>	<u>52</u>	<u>62</u>	<u>54</u>		
Jan. to Sep.	58	52	63	55			59	52	63	56		
October	65	58	69	61			67	59	71	62		
November	69	61	74	65			71	63	76	67		
December	70	62	75	66			73	64	78	68		
4th Quarter	<u>68</u>	<u>61</u>	<u>73</u>	<u>64</u>			<u>69</u>	<u>62</u>	<u>74</u>	<u>65</u>		
2nd Semester	63	56	66	58			64	57	67	59		
Whole Year	61	54	65	57			62	55	66	58		

<sup>&</sup>lt;sup>1</sup> Provisional

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Table 9:- Employment in the tourist industry as at end of March, 2006 - 2010

Year Establishments	2006	2007	2008	2009	2010
Restaurants	1,805	2,012	2,251	2,431	2,464
Hotels	19,536	20,233	22,314	20,478	20,847
Travel and Tourism	4,457	4,296	4,188	4,093	3,850
Total	25,798	26,541	28,753	27,002	27,161

Source: Survey of Employment and Earnings in large Establishments (i.e employing 10 or more persons)

#### BRIEF ON COMPILATION OF PASSENGER TRAFFIC STATISTICS

#### Sources of data

The main source of data for the compilation of passenger traffic statistics is the Passport and Immigration Office, which maintains a database of all travellers entering and leaving the country. The data are collected from the passport of travellers, disembarkation cards filled in by non-residents and questions put to non-residents entering the country. At the end of every month, passenger traffic for that particular month is downloaded and supplied to the statistics unit of the Ministry of Tourism and Leisure within fifteen days. Additional data on cruises are supplied by the Mauritius Ports Authority.

To supplement the recurrent statistics a Survey of Outgoing Tourists (SOT) is conducted every two years since 1984 jointly by the Central Statistics Office and the Ministry of Tourism and Leisure. This survey covers a representative sample of tourists at departure and provides qualitative and quantitative information on tourists. Results of the survey are published in the Survey of Outgoing Tourists report.

#### **Tourism receipts**

The Bank of Mauritius is responsible for the estimation of tourism receipts based on monthly statements of Inward and Outward Remittances of Commercial Banks.

#### **Monthly Occupancy Rates**

All hotels are contacted by phone at the end of every month for data on room/bed nights available and rented during the month for the calculation of room and bed occupancy rates.

## Short-term projections of tourist arrivals

A Tourism Statistics Committee grouping various stakeholders of the tourism industry meet regularly under the chairmanship of the Director of the Central Statistics Office to discuss performance of the tourism sector and to provide information for short-term forecast of tourist arrivals.

#### **Publications**

The regular publications of the unit are:

- (i) Monthly tourist arrivals (by mid of each month)
- (ii) Quarterly Economic and Social Indicators on International Travel and Tourism (with a lag of seven weeks)
- (iii) Quarterly tourism statistics (Pamphlet)
- (iv) Digest of International Travel and Tourism (August)
- (v) Handbook of statistical data on tourism (August )
- (vi) Report of the Survey of Outgoing Tourists

#### **GLOSSARY OF TERMS**

#### 1. Tourist

A tourist is defined as a non-resident staying overnight but less than a year, and who has no employer-employee relationship with a resident.

#### 2. Transit

A transit passenger is one who stops over in the country for flight connections to other destinations. There are two types of transit passengers:

Type I: Passengers who do not leave the transit area of the airport or the harbour.

*Type II*: Passengers who do leave the airport or harbour and stay in the country overnight but only for flight connection purposes.

Only Type II transit passengers, as defined above, are included in the definition of "Tourists".

## 3. Excursionist or Same-day Visitor

Excursionists are non-resident visitors, other than those who do not leave the airport, who depart on the same day they arrived.

### 4. Tourist Nights

"Tourist nights" means the total number of nights spent in the country by tourists, as defined above, during the period under review.

#### 5. Large Hotels

Large hotels are well established beach hotels with more than 80 rooms.

## 6. Occupancy rate

The room/bed occupancy rate is the ratio of room/bed nights rented to the total number of room/bed nights available.

= <u>Total number of room/bed nights rented</u> x 100 Total number of room/bed nights available

#### **7. CIS**

**CIS** denotes the Commonwealth of Independent States. It consists of the States of the former Soviet Union.