INTERNATIONAL TRAVEL & TOURISM

January to September 2010

Introduction

This issue of the Economic and Social Indicators presents data on International Travel and Tourism and hotel statistics. A brief on the compilation of these statistics is given at Annex I while Annex II contains a glossary of terms used.

2. Passenger Traffic

2.1 Total Passenger Traffic

Passenger traffic for the first nine months of 2010 totalled 1,795,259, made up of 879,833 arrivals and 915,426 departures. Compared to the same period of 2009, these figures represent increases of 7.3% in arrivals and 7.9% in departures (Table 1). Total passenger arrivals included 842,659 (95.8%) by air and 37,174 (4.2%) by sea, while total passenger departures consisted of 870,132 (95.1%) by air and 45,294 (4.9%) by sea. Total arrivals by sea included 28,250 "cruise travellers" (around 11,175 tourists, 7,060 excursionists, 515 Mauritian residents and 9,500 crews) aboard 17 cruise ships, which visited our port during the first nine months of 2010.

2.2 Excursionists (Same day visitors)

Total excursionists numbered 17,245, of which 10,051 (58.3%) arrived by air and 7,194 (41.7%) by sea. Excursionists arriving by air included 3,398 (33.8%) from France and 3,511 (34.9%) from Reunion Island. Excursionists by sea were mainly from: United Kingdom (2,940 or 40.9%), Australia (1,233 or 17.1%) and United States of America (1,061 or 14.7%).

2.3 Mauritian Residents

During the period under review, the number of Mauritian residents travelling abroad went up by 8.9% to 156,397 compared to 143,612 for the first nine months of 2009 and accounted for 17.1% of total departures (Table 2). The following changes were observed in the number of Mauritian departures by major country of disembarkation: Hong Kong (+41.0%), India (+21.2%), Malagasy Republic (+16.4%), Republic of South Africa (+15.1%), Reunion Island (+10.9%), United Kingdom (+9.0%), Seychelles (+7.7%), Singapore (+7.3%), France (+0.7%), Australia (-1.2%) and United Arab Emirates (-12.9%).

Figure 1 shows the percentage distribution of Mauritian departures by major country of disembarkation for the period January to September of 2009 and 2010.

20.0
15.0
15.0
5.0
France Reunion United UK India S. Africa Arab Emirates

Figure 1 - Percentage distribution of Mauritian departures by six major countries of disembarkation, January - September of 2009 and 2010

2.4 Tourist Arrivals

Tourist arrivals for the first nine months of 2010 rose by 6.2% to reach 646,656 compared to 608,885 for the same period of 2009. Figure 2 shows monthly tourist arrivals from January to September of 2009 and 2010. Except for April 2010, all the other eight months for the period January to September 2010 experienced increases in the number of tourist arrivals when compared to the corresponding months of 2009. Further details on tourist arrivals are given in Tables 3 to 6.

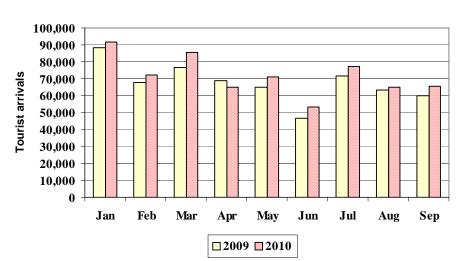


Figure 2 - Monthly Tourist Arrivals, January - September of 2009 and 2010

The distribution of tourist arrivals by main purpose of visit (Table 4) shows that during the first nine months of 2010, 92% came for holidays and another 4% came for business/conference purposes.

Tourist arrivals from Europe, which accounted for 64.1% of total tourist arrivals, increased by 2.8% to reach 414,787 during the first nine months of 2010 against 403,436 in the corresponding period of 2009. Arrivals from France, our leading market representing 31.0% of total tourist arrivals and 48.3% of the European market, rose by 7.8% to attain 200,151 during this period. The other major tourist generating countries of Europe registered the following performances in tourist arrivals: Germany (+0.6%), Italy (-1.2%) and United Kingdom (-3.1%). Among the remaining European countries, the following changes were recorded: Switzerland (+15.1%), Austria (+11.8%), Russian Federation (+7.8%), Belgium (-2.8%), Netherlands (-12.8%), Spain (-19.2%) and Sweden (-20.9%).

During the first nine months of 2010, arrivals from Africa, with a share of 24.5% of total tourist arrivals, increased by 11.1% to 158,223. Arrivals from Reunion Island, the major market of the region, grew by 7.9% to 81,052 and those from Republic of South Africa increased by 13.3% to 56,590. Increases were also noted in arrivals from Seychelles (+40.4%), Comoros (+23.5%), Malagasy Republic (+17.6%) and Kenya (+8.9%) while those coming from Zimbabwe decreased by 8.3%.

For the reference period, tourist arrivals from the Asian market, which represented 8.5% of total tourist arrivals, went up by 23.8% to reach 55,090. Arrivals from India, our major source on this continent, increased by 30.0% to reach 36,255. The performance in arrivals from other Asian countries was as follows: Singapore (+36.2%), Malaysia (+22.2%), People's Republic of China (+11.2%), Japan (+11.0%), United Arab Emirates (+6.9%) and Hong Kong (+3.8%).

Arrivals from Oceania decreased by 1.1% from 8,329 to 8,236 due to declines in arrivals of 1.0% from Australia and 2.3% from the other Oceanian countries.

Arrivals from the continent of America were up by 0.8%. Increases were registered in arrivals from USA (+0.1%) and other American countries (+11.4%). A decline of 5.3% was however noted in tourist arrivals from Canada.

Tourist arrivals from top ten markets accounted for 84.9% of tourist arrivals during the first nine months of 2010 compared to 84.4% for the same period in 2009. Tourist arrivals from top ten markets for the period January to September of 2009 and 2010 are given in Figure 3.

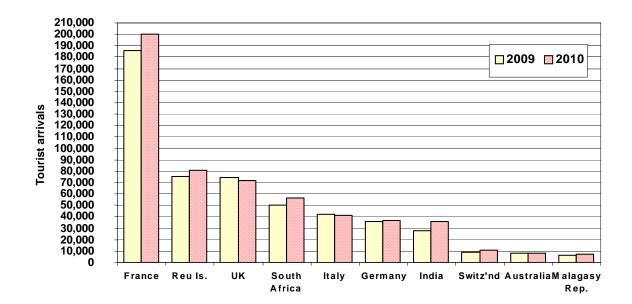


Figure 3 - Tourist Arrivals from Top Ten Markets, January - September of 2009 and 2010

3. Tourist Nights

Total tourist nights spent in the country during the first nine months of 2010 is estimated at 6.2 million, representing an increase of 6.0% over the same period of the preceding year (Table 6). The average nights spent per tourist in 2010 is estimated to be 9.6 nights.

4. Hotel Statistics

At the end of September 2010, there was a total of 104 registered hotels in operation. Owing to renovation works, seven hotels were not operational. The total room capacity for these registered hotels was 11,383 with 23,296 bedplaces (Table 7). For the first nine months of 2010, the room occupancy rate for all hotels averaged 63% compared to 58% in 2009 while the bed occupancy rate was 55% against 52% for 2009 (Table 8).

"Large" hotels, i.e. well-established beach hotels with more than 80 rooms, numbered 46 (44% of all registered hotels in operation). These hotels had a room capacity of 8,558 with 17,646 bedplaces, representing 75% of total room capacity and 76% of total bedplaces. The average room occupancy rate

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for these hotels for the first nine months of 2010 was 63% and bed occupancy rate averaged 56%

compared to 59% and 52% respectively for the same period in 2009 (Table 8).

5. Gross Tourism Receipts

Data from the Bank of Mauritius indicate that gross tourism receipts for the first nine months

of 2010 were Rs 28,167 million, i.e. an increase of 9.7% compared to Rs 25,685 million for the same

period of 2009 (Table 6).

6. Employment

According to the Survey of Employment and Earnings conducted by the Central Statistics

Office, direct employment in hotels, restaurants and travel and tourism establishments employing 10

persons or more stood at 27,161 at the end of March 2010 showing an increase of 0.6% over the figure

of 27,002 for March 2009. Of this number, 20,847 or 76.8% were engaged in hotels (Table 9).

7. Forecast Year 2010 and 2011

Based on data available on tourist arrivals and information gathered from stakeholders,

forecast of tourist arrivals for the year 2010 has been revised upwards to 920,000. This represents an

increase of 5.6% over the figure of 871,356 in 2009. Tourist arrivals in 2011 is forecasted to be

around 950,000 representing an increase of 3.3% over 2010.

According to the Bank of Mauritius, tourism receipts for the year 2010 would be around

Rs 39,000 million (+9.3%) compared to Rs 35,693 million in 2009. Tourism receipts for 2011 would

be around Rs 41,900 million representing an increase of 7.4% over 2010.

Central Statistics Office

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18 November 2010

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- I BRIEF ON COMPILATION OF PASSENGER TRAFFIC STATISTICS
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Table 1:- Passenger Traffic 1 by month, 2008 - 2010

M. A	20	008	20	009	20:	10 ²
Month	Arrivals	Departures	Arrivals	Departures	Arrivals	Departures
January	125,228	144,490	117,415	138,314	119,807	145,268
February	98,424	99,897	90,042	90,246	91,943	92,398
March	115,987	122,014	99,673	103,146	123,358	128,101
1st Quarter	339,639	366,401	307,130	331,706	335,108	365,767
April	96,210	97,364	91,269	91,483	87,878	94,542
May	87,375	96,647	83,609	89,204	91,329	95,350
June	76,627	63,360	70,662	70,071	76,838	75,521
2nd Quarter	260,212	257,371	245,540	250,758	256,045	265,413
1st Semester	599,851	623,772	552,670	582,464	591,153	631,180
July	112,508	91,931	98,683	84,366	107,678	93,775
August	98,044	113,039	89,460	102,778	93,893	103,907
September	84,194	83,868	78,928	78,452	87,109	86,564
3rd Quarter	294,746	288,838	267,071	265,596	288,680	284,246
Jan. to Sep.	894,597	912,610	819,741	848,060	879,833	915,426
October	104,069	101,959	100,677	98,938		
November	98,663	93,176	101,626	98,919		
December	129,099	99,004	134,535	107,652		
4th Quarter	331,831	294,139	336,838 305,509			
2nd Semester	626,577	582,977	603,909	571,105		
Whole Year	1,226,428	1,206,749	1,156,579	1,153,569		

¹ Excluding inter islands traffic

² Provisional

Table 2: - Departure of Mauritian residents by country of disembarkation,

January - September of 2009 and 2010

Country of disembarkation	Jan - Sep 2009	Jan - Sep 2010	% Change
EUROPE	45,799	48,986	7.0
France	23,534	23,701	0.7
Germany	1,624	1,848	13.8
Italy	3,884	4,866	25.3
Switzerland	1,072	1,485	38.5
United Kingdom	15,681	17,086	9.0
Other European	4	0	-100.0
AFRICA	43,166	48,704	12.8
Malagasy Republic	4,934	5,743	16.4
Reunion	19,670	21,819	10.9
Seychelles	4,496	4,844	7.7
S. Africa, Rep. of	13,066	15,043	15.1
Zimbabwe	-	-	-
Other African	1,000	1,255	25.5
ASIA	48,246	52,314	8.4
Hong Kong SAR ¹	7,704	10,862	41.0
India	12,515	15,165	21.2
Malaysia	1,362	1,899	39.4
Singapore	6,149	6,598	7.3
Saudi Arabia	1	0	-100.0
United Arab Emirates	20,425	17,782	-12.9
Other Asian	90	8	-91.1
OCEANIA	6,293	6,217	-1.2
Australia	6,293	6,217	-1.2
Other Oceanian	-	-	-
AMERICA	5	18	260.0
U.S.A	-	-	-
Canada	2	0	-100.0
Other American	3	18	500.0
NOT STATED	103	158	53.4
All Countries	143,612	156,397	8.9

¹ Special Administrative Region of China

Table 3:- Tourist arrivals by month, 2008 - 2010

M	41		Number	
IVI (onth –	2008	2009	2010 1
January		94,579	88,591	91,857
February		77,763	67,892	72,366
March		89,152	76,425	85,748
	1st Quarter	<u>261,494</u>	<u>232,908</u>	<u>249,971</u>
April		72,837	68,969	64,797
May		67,705	64,761	71,055
June		53,722	46,866	53,327
	2nd Quarter	<u>194,264</u>	<u>180,596</u>	<u>189,179</u>
	1st Semester	455,758	413,504	439,150
July		81,169	71,872	77,009
August		71,605	63,365	65,093
September		65,632	60,144	65,404
	3rd Quarter	<u>218,406</u>	<u>195,381</u>	<u>207,506</u>
	Jan. to Sep.	674,164	608,885	646,656
October		83,524	80,197	
November		75,380	78,544	
December		97,388	103,730	
	4th Quarter	<u>256,292</u>	<u>262,471</u>	
	2nd Semester	474,698	457,852	
Who	le Year	930,456	871,356	

¹ Provisional

Table 4:- Tourist arrivals by main purpose of visit, January - September of 2009 and 2010

Purpose of visit	Jan - Sep 2009	Jan - Sep 2010 ¹	% Change
Holiday	570,557	596,707	4.6
Business	18,653	23,680	27.0
Transit	5,206	4,047	-22.3
Conference	1,967	2,372	20.6
Sports	1,265	1,311	3.6
Other & Not Stated	11,237	18,539	65.0
Total	608,885	646,656	6.2

¹ Provisional

Table 5 : - Tourist Arrivals by Country of Residence, January - September of 2009 and 2010

	Tom Com					20)10 ¹					% Change
Country of residence	Jan - Sep 2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Jan - Sep ⁴	Jan-Sep 2009 to Jan-Sep 2010
EUROPE	403,436	58,639	56,010	57,879	43,774	42,117	27,999	45,606	40,973	41,790	414,787	2.8
Austria	5,525	1,232	1,290	915	624	447	290	459	402	518	6,177	11.8
Belgium	6,877	853	689	710	820	628	642	1,032	537	773	6,684	-2.8
France	185,627	29,914	27,909	27,216	22,400	21,841	12,750	24,727	17,502	15,892	200,151	7.8
Germany	36,328	4,361	4,534	6,039	3,773	3,999	2,373	3,033	3,427	4,996	36,535	0.6
Italy	41,845	8,118	6,621	6,431	3,589	2,821	2,611	2,449	4,774	3,913	41,327	-1.2
Netherlands	4,140	302	267	318	394	514	337	597	355	528	3,612	-12.8
Spain	7,577	473	403	575	333	624	609	870	1,177	1,059	6,123	-19.2
Sweden	3,380	707	560	441	219	127	140	196	122	162	2,674	-20.9
Switzerland	9,060	1,556	1,690	1,484	1,515	916	470	1,087	513	1,201	10,432	15.1
United Kingdom	74,557	6,291	7,155	8,805	7,478	7,712	5,962	8,737	10,016	10,063	72,219	-3.1
CIS ²	6,490	1,340	717	1,037	831	782	347	414	387	414	6,269	-3.4
of which:												
Russian Federation	3,885	918	405	627	606	601	205	256	266	303	4,187	7.8
Other European	22,030	3,492	4,175	3,908	1,798	1,706	1,468	2,005	1,761	2,271	22,584	2.5
AFRICA	142,420	26,753	9,283	20,758	14,205	18,754	14,662	21,704	16,983	15,121	158,223	11.1
Comoros	434	88	35	38	42	91	55	37	117	33	536	23.5
Kenya	966	92	74	101	138	183	69	129	131	135	1,052	8.9
Malagasy Rep.	5,921	662	724	770	785	731	676	970	993	654	6,965	17.6
Reunion	75,136	19,359	3,588	10,447	4,805	11,247	3,836	14,700	8,620	4,450	81,052	7.9
Seychelles	4,806	486	617	656	878	676	901	777	1,008	749	6,748	40.4
S. Africa, Rep. of	49,969	5,446	3,887	8,259	6,770	4,944	8,715	4,514	5,424	8,631	56,590	13.3
Zimbabwe	866	64	35	87	158	82	65	73	159	71	794	-8.3
Other African	4,322	556	323	400	629	800	345	504	531	398	4,486	3.8

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Table 5 (contd.): - Tourist Arrivals by Country of Residence, January - September of 2009 and 2010

						20	010 ¹					% Change
Country of residence	Jan - Sep 2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Jan - Sep ⁴	Jan-Sep 2009 to Jan-Sep 2010
ASIA	44,491	4,439	5,584	4,226	4,866	8,399	8,668	7,300	5,162	6,446	55,090	23.8
Hong Kong SAR ³	287	24	53	33	16	28	55	35	26	28	298	3.8
India	27,886	2,695	3,183	2,295	2,987	6,711	6,893	4,475	3,346	3,670	36,255	30.0
Japan	952	121	127	100	78	95	133	102	143	158	1,057	11.0
Malaysia	821	55	108	93	92	143	118	108	98	188	1,003	22.2
P. Rep. of China	5,224	523	1,270	607	655	424	471	639	451	769	5,809	11.2
Singapore	951	80	129	114	124	176	226	127	117	202	1,295	36.2
United Arab Emirates	2,314	209	127	134	191	206	237	684	376	310	2,474	6.9
Other Asian	6,056	732	587	850	723	616	535	1,130	605	1,121	6,899	13.9
OCEANIA	8,329	741	500	888	913	766	944	1,145	1,060	1,279	8,236	-1.1
Australia	7,775	692	455	811	861	679	887	1,079	1,003	1,228	7,695	-1.0
Other Oceanian	554	49	45	77	52	87	57	66	57	51	541	-2.3
AMERICA	9,365	1,241	960	1,934	979	940	886	1,091	734	679	9,444	0.8
USA	4,916	450	399	1,333	616	444	467	460	405	348	4,922	0.1
Canada	2,600	288	299	340	220	240	262	458	183	173	2,463	-5.3
Other American	1,849	503	262	261	143	256	157	173	146	158	2,059	11.4
OTHER & N.STATED	844	44	29	63	60	79	168	163	181	89	876	3.8
All Countries	608,885	91,857	72,366	85,748	64,797	71,055	53,327	77,009	65,093	65,404	646,656	6.2

¹ Provisional

² Commonwealth of Independent States (Ex Soviet Union Countries)

³ Special Administrative Region of China ⁴ Estimates based on nationality

Table 6:- Tourist arrivals, nights and receipts, 2007 - 2010

	Year	Tourist arrivals (Number)	Tourist nights (000)	Tourism receipts ¹ (Rs million)
	2007	906,971	8,987	40,687
	2008	930,456	9,218	41,213
	2009	871,356	8,600	35,693
2008	1st Qr.	261,494	2,491	11,951
	2nd Qr.	194,264	1,709	10,219
	1st Semester	455,758	4,200	22,170
	3rd Qr.	218,406	2,249	8,631
	4th Qr.	256,292	2,769	10,412
	2nd Semester	474,698	5,018	19,043
2009	1st Qr.	232,908	2,275	10,265
	2nd Qr.	180,596	1,625	7,984
	1st Semester	413,504	3,900	18,249
	3rd Qr.	195,381	1,950	7,436
	4th Qr.	262,471	2,750	10,008
	2nd Semester	457,852	4,700	17,444
2010 2	1st Qr.	249,971	2,400	11,021
	2nd Qr.	189,179	1,700	8,788
	1st Semester	439,150	4,100	19,809
	3rd Qr.	207,506	2,100	8,358

¹ Source: Bank of Mauritius

Table 7:- Hotels, rooms and bedplaces, 2007 - 2010

V	ear	Numb	per as at end of pe	eriod
1	cai	Hotels	Rooms	Bedplaces
	2007	97	10,857	21,788
	2008	102	11,488	23,095
	2009	102	11,456	23,235
2008	1st Qr.	96	10,796	21,649
	2nd Qr.	94	10,503	21,063
	3rd Qr.	99	10,933	21,939
	4th Qr.	102	11,488	23,095
2009	1st Qr.	102	11,444	23,148
	2nd Qr.	97	10,486	21,362
	3rd Qr.	100	11,102	22,530
	4th Qr.	102	11,456	23,235
2010 1	1st Qr.	105	11,564	23,547
	2nd Qr.	104	11,362	23,168
	3rd Qr.	104 ²	11,383	23,296

¹ Provisional

² Provisional

² Excluding seven hotels not operational because of renovation works

Table 8:- Monthly Occupancy Rates (%) for All Hotels and "Large" Hotels, 2008 - 2010

			All H	lotels					''Large'	' Hotels		
Month	20	08	20	09	201	10 1	2008		2009		2010 1	
	Room	Bed										
January	82	73	69	62	72	64	82	74	69	62	74	66
February	78	70	60	53	67	58	80	72	60	54	67	60
March	77	69	59	52	64	56	78	70	59	53	65	58
1st Quarter	<u>79</u>	<u>71</u>	<u>63</u>	<u>56</u>	<u>67</u>	<u>59</u>	<u>80</u>	<u>72</u>	<u>63</u>	<u>57</u>	<u>69</u>	<u>61</u>
April	72	65	59	53	61	54	75	67	61	54	64	56
May	66	60	58	52	61	53	68	61	59	52	63	55
June	49	43	45	39	47	41	49	44	44	39	48	43
2nd Quarter	<u>62</u>	<u>56</u>	<u>54</u>	<u>48</u>	<u>56</u>	<u>50</u>	<u>64</u>	<u>57</u>	<u>55</u>	<u>49</u>	<u>58</u>	<u>51</u>
1st Semester	71	<i>63</i>	59	52	64	56	72	65	59	52	64	56
July	61	55	51	45	54	47	62	56	52	46	55	48
August	65	58	59	52	60	52	67	60	61	54	62	54
September	65	58	62	55	65	57	68	61	64	56	67	58
3rd Quarter	<u>64</u>	<u>57</u>	<u>57</u>	<u>51</u>	<u>60</u>	<u>52</u>	<u>66</u>	<u>59</u>	<u>59</u>	<u>52</u>	<u>62</u>	<u>54</u>
Jan. to Sep.	68	61	58	52	63	55	70	63	59	52	63	56
October	71	64	65	58			73	65	67	59		
November	69	62	69	61			71	63	71	63		
December	69	62	70	62			70	63	73	64		
4th Quarter	<u>71</u>	<u>63</u>	<u>68</u>	<u>61</u>			<u>72</u>	<u>64</u>	<u>69</u>	<u>62</u>		
2nd Semester	67	60	63	56			68	61	64	57		
Whole Year	68	61	61	54			70	62	62	55		

¹ Provisional

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Table 9:- Employment in the tourist industry as at end of March, 2006 - 2010

Year Establishments	2006	2007	2008	2009	2010
Restaurants	1,805	2,012	2,251	2,431	2,464
Hotels	19,536	20,233	22,314	20,478	20,847
Travel and Tourism	4,457	4,296	4,188	4,093	3,850
Total	25,798	26,541	28,753	27,002	27,161

Source: Survey of Employment and Earnings in large Establishments (i.e employing 10 or more persons)

BRIEF ON COMPILATION OF PASSENGER TRAFFIC STATISTICS

Sources of data

The main source of data for the compilation of passenger traffic statistics is the Passport and Immigration Office, which maintains a database of all travellers entering and leaving the country. The data are collected from the passport of travellers, disembarkation cards filled in by non-residents and questions put to non-residents entering the country. At the end of every month, passenger traffic for that particular month is downloaded and supplied to the statistics unit of the Ministry of Tourism and Leisure within fifteen days. Additional data on cruises are supplied by the Mauritius Ports Authority.

To supplement the recurrent statistics a Survey of Outgoing Tourists (SOT) is conducted every two years since 1984 jointly by the Central Statistics Office and the Ministry of Tourism and Leisure. This survey covers a representative sample of tourists at departure and provides qualitative and quantitative information on tourists. Results of the survey are published in the Survey of Outgoing Tourists report.

Tourism receipts

The Bank of Mauritius is responsible for the estimation of tourism receipts based on monthly statements of Inward and Outward Remittances of Commercial Banks.

Monthly Occupancy Rates

All hotels are contacted by phone at the end of every month for data on room/bed nights available and rented during the month for the calculation of room and bed occupancy rates.

Short-term projections of tourist arrivals

A Tourism Statistics Committee grouping various stakeholders of the tourism industry meet regularly under the chairmanship of the Director of the Central Statistics Office to discuss performance of the tourism sector and to provide information for short-term forecast of tourist arrivals.

Publications

The regular publications of the unit are:

- (i) Monthly tourist arrivals (by mid of each month)
- (ii) Quarterly Economic and Social Indicators on International Travel and Tourism (with a lag of seven weeks)
- (iii) Quarterly tourism statistics (Pamphlet)
- (iv) Digest of International Travel and Tourism (August)
- (v) Handbook of statistical data on tourism (August)
- (vi) Report of the Survey of Outgoing Tourists

ANNEX II

GLOSSARY OF TERMS

1. Tourist

A tourist is defined as a non-resident staying overnight but less than a year, and who has no employer-employee relationship with a resident.

2. Transit

A transit passenger is one who stops over in the country for flight connections to other destinations. There are two types of transit passengers:

- *Type I*: Passengers who do not leave the transit area of the airport or the harbour.
- *Type II*: Passengers who do leave the airport or harbour and stay in the country overnight but only for flight connection purposes.

Only Type II transit passengers, as defined above, are included in the definition of "Tourists".

3. Excursionist or Same-day Visitor

Excursionists are non-resident visitors, other than those who do not leave the airport, who depart on the same day they arrived.

4. Tourist Nights

"Tourist nights" means the total number of nights spent in the country by tourists, as defined above, during the period under review.

5. Large Hotels

Large hotels are well established beach hotels with more than 80 rooms.

6. Occupancy rate

The room/bed occupancy rate is the ratio of room/bed nights rented to the total number of room/bed nights available.

= <u>Total number of room/bed nights rented</u> x 100 Total number of room/bed nights available

7. CIS

CIS denotes the Commonwealth of Independent States. It consists of the States of the former Soviet Union.