SURVEY OF INBOUND TOURISM, YEAR 2024

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Introduction

This report presents the main results of the survey of Inbound Tourism for the year 2024 and is compared to the year 2023.

The primary objective of the survey is to gather information on tourists visiting Mauritius, mainly on their spending pattern, purpose, frequency of visits, place of stay and rating of the Mauritian destination. During the survey, data was collected from departing tourists at Sir Seewoosagur Ramgoolam International Airport.

Table 1 below shows the distribution of respondents by country of residence compared to that of tourist departures during year 2024.

The questionnaire is given at Annex.

Table 1: Distribution of parties and tourists by country of residence, Year 2024

		Sui	rvey of Inbo	ound Tourisn	n	Actual no. of depart	ed
Count	ry of Residence	Parti	es	Tour	ists	(Passport Immigration	
		No.	%	No.	%	No.	%
Europe		5,738	59.5	12,374	58.2	871,693	64.7
of which:	France	2,411	25.0	5,213	24.5	338,731	25.1
	Germany	1,098	11.4	2,347	11.0	113,329	8.4
	Italy	279	2.9	592	2.8	29,304	2.2
	Switzerland	456	4.7	964	4.5	35,196	2.6
	United Kingdom	1,006	10.4	2,149	10.1	155,546	11.5
Africa		2,731	28.3	6,205	29.2	299,986	22.3
of which:	Reunion Island	925	9.6	2,431	11.4	140,271	10.4
	South Africa, Rep. of	1,256	13.0	2,650	12.5	107,766	8.0
Asia		1,084	11.2	2,472	11.6	125,841	9.3
of which:	People's Rep. of China	69	0.7	145	0.7	12,504	0.9
	India	678	7.0	1,543	7.3	54,073	4.0
	United Arab Emirates	12	0.1	41	0.2	12,337	0.9
Oceania		90	0.9	206	1.0	22,062	1.6
of which:	Australia	90	0.9	206	1.0	20,438	1.5
America		8	0.1	16	0.1	26,603	2.0
of which:	USA	7	0.1	14	0.1	12,783	0.9
Not Stated		-	-	-	-	693	0.1
	Total	9,651	100.0	21,273	100.0	1,346,878	100.0

1. Main findings, 2023 and 2024

		2023	2024	20	23	20	24
		2023	2024	1st Sem	2 nd Sem	1 st Sem	2 nd Sem
Purpose of visit	% distribution by main						
i di pose di visit	purpose of visit:						
	Holiday	92.3	90.5	92.0	92.6	93.0	88.1
	Honeymoon	2.4	2.1	3.5	1.4	0.8	3.3
	Business	0.9	0.5	1.5	0.3	0.1	0.8
	Visiting friends and/or relatives	3.1	5.5	1.4	4.8	5.2	5.9
	Other purposes	1.2	1.4	1.6	0.9	0.9	1.9
	Total	100.0	100.0	100.0	100.0	100.0	100.0
	The proportion (%) of						
	tourists travelling on:						
Tours	Package tour	49.1	59.5	50.2	48.0	62.2	57.0
	Non- Package tour	50.9	40.5	49.8	52.0	37.8	43.0
	Total	100.0	100.0	100.0	100.0	100.0	100.0
Party size	The average party size was:	2.1	2.1	2.1	2.1	2.1	2.1
Accommodation	% distribution by type of accommodation:						
	Hotel	77.0	75.4	74.0	80.0	77.2	73.6
	Guest house	2.2	3.3	3.0	1.5	3.1	3.6
	In own villas/houses/	0.2	0.1	0.4	0.0	0.2	0.0
	bungalow/IRS	0.2	0.1	0.4	0.0	0.3	0.0
	Tourist residence	12.8	8.7	14.2	11.4	9.9	7.6
	With friends and/or relatives	6.7	12.2	6.6	6.9	9.4	14.9
	Other types of accommodation	1.0	0.3	1.9	0.2	0.2	0.3
	Total	100.0	100.0	100.0	100.0	100.0	100.0
	The average number of						
Duration of visit	nights spent by a tourist in Mauritius was:	11.3	11.4	11.4	11.2	11.6	11.3
Expenditure	The average expenditure (Rs) was:						
	Per tourist	68,800	71,000	68,400	69,200	68,100 ¹	73,800
	Per night	6,100	6,200	6,000	6,200	5,900 ¹	6,500
Return visit	The proportion (%) of tourists who visited Mauritius before was:	38.9	40.6	40.9	37.1	37.4	43.7

 $^{^{1}}$ Revised

1.1 Tourists travelling on package tour

In 2024, 59.5% of tourists travelled on package tour compared to 49.1% in 2023. In 2024, package tour was more popular among tourists from Australia (82.4%), Italy (81.7%), India (73.7%), Republic of South Africa (71.8%) and Germany (57.9%). Tourists making their own travel arrangement were mainly from United Arab Emirates (90.9%), USA (77.9%) and Reunion Island (51.3%) (Table 2).

In 2024, among the tourists staying in hotels, 77.0% of them were on package tour compared to 62.3% in 2023 (Table 5c).

1.2 Tourists travelling on non-package tour stayed longer than those travelling on package tour

In 2024, the average length of stay for tourists arriving on non-package tour was 15.2 nights, higher than the figure of 8.9 nights for those travelling on package tour. A similar trend was observed for the year 2023. In 2024, tourists from Oceania stayed longer with an average of 13.7 nights compared to the other regions: Asia (13.5 nights), America (12.9 nights), Europe (11.8 nights) and Africa (9.4 nights) (Table 3).

In 2024, the average length of stay of tourists staying in non-hotel accommodations is longer (18.7 nights) compared to those staying in hotels (9.1 nights) (Table 5c).

1.3 Tourists visited Mauritius mainly to spend holidays

In 2024, 90.5% of tourists visited Mauritius mainly for holidays, lower than the figure of 92.3% in 2023. The proportion of tourists visiting Mauritius for honeymoon in 2024 stood at 2.1%, lower than the figure of 2.4% registered in 2023. The share of tourists coming on business declined from 0.9% in 2023 to 0.5% in 2024 while the share for those visiting friends and relatives increased from 3.1% in 2023 to 5.5% in 2024 (Table 4).

1.4 Nearly eight out of 10 tourists preferred to stay in hotels than in non-hotel accommodations

In 2024, 75.4% of tourists preferred to stay in hotels rather than in non-hotel accommodations compared to 77.0% of tourists who stayed in hotels in 2023. Among the non-hotel accommodations, 12.2% of tourists stayed with friends and/or relatives, 8.7% in tourist residence and some 3.3% in guest house (Table 5a).

In 2024, among those staying in hotels, 96.7% came for holidays, 2.7% were honeymooners and some 0.6% came on business trips (Table 5c).

1.5 Average expenditure per tourist increased

In 2024, the average expenditure per tourist amounted to Rs 71,000, that is around Rs 2,200 higher compared to Rs 68,800 in 2023. On average, in 2024, a European tourist spent Rs 74,700, slightly higher than the figure of Rs 74,500 in 2023. Tourists from France, our leading market spent an average of Rs 63,800 per person, lower compared to Rs 66,700 in 2023 (Table 6).

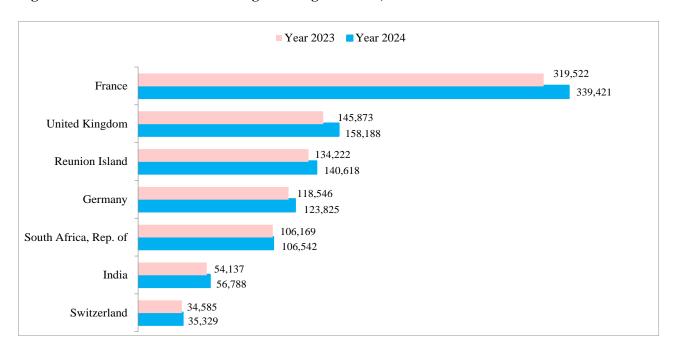
Average expenditure for those staying in hotels was Rs 81,300 in 2024, compared to Rs 75,600 in 2023. Those staying in non-hotel accommodations spent on average Rs 39,600 in 2024 compared to Rs 46,100 in 2023 (Table 5c).

The average expenditure per tourist per night for 2024 amounted to Rs 6,200, slightly higher than the figure of Rs 6,100 in 2023 (Table 6).

In 2024, tourists travelling on package tour spent Rs 8,800 per night on average, higher when compared to an average of Rs 4,000 per night for those travelling on non-package tour. The same trend was observed for 2023 (Table 7).

A tourist staying in hotels spent on average Rs 9,000 per night in 2024 which was more than fourfold the amount spent by a tourist staying in non-hotel accommodations (Rs 2,100 per night). Corresponding figures for 2023 were Rs 7,700 for hotels and Rs 2,800 for non-hotel accommodations (Table 5c).

Figure 1: Tourist arrivals from main generating countries, 2023 and 2024



Source: Passport & Immigration Office

Figure 2: Average length of stay (in nights) by purpose of visit, 2023 and 2024

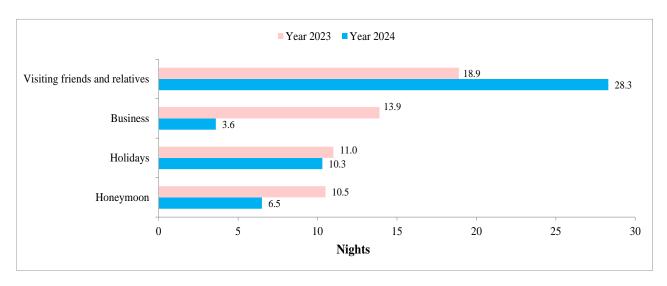


Figure 3: Average length of stay (in nights) by selected country of residence, 2023 and 2024

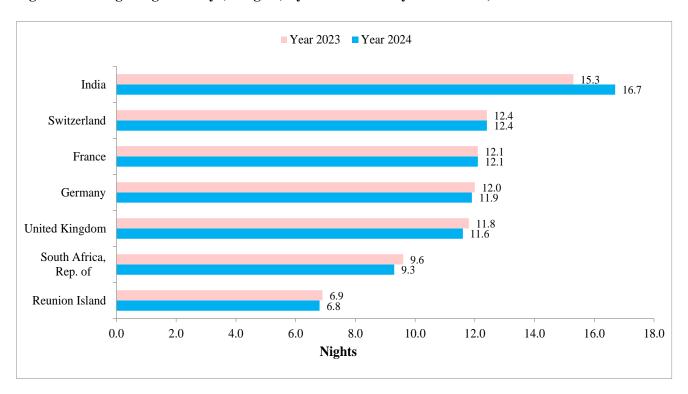


Figure 4: Average expenditure (Mauritian Rupees) per tourist by selected country of residence, 2023 and 2024

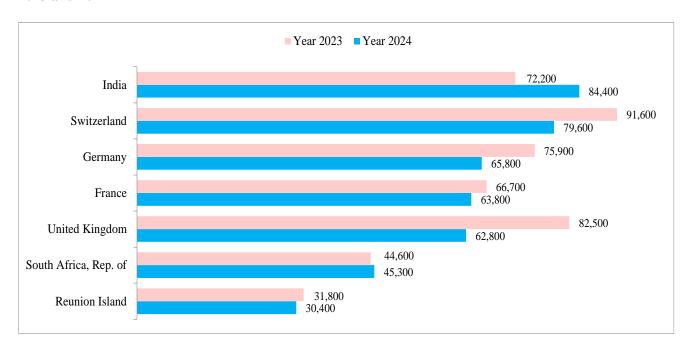


Figure 5: Distribution of tourists by group composition, 2023 and 2024

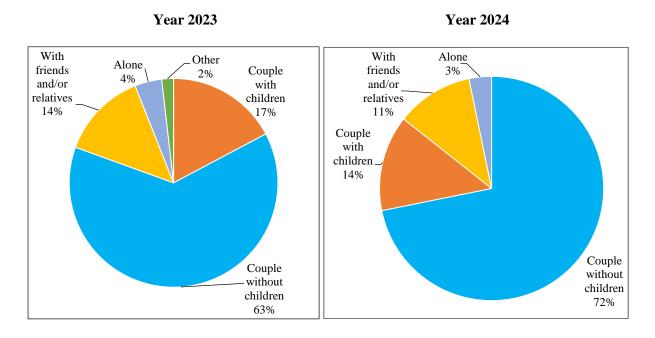
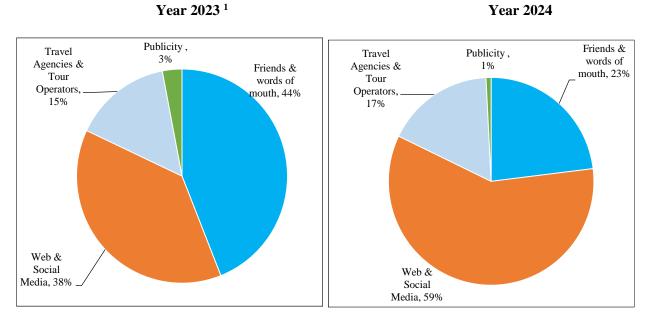


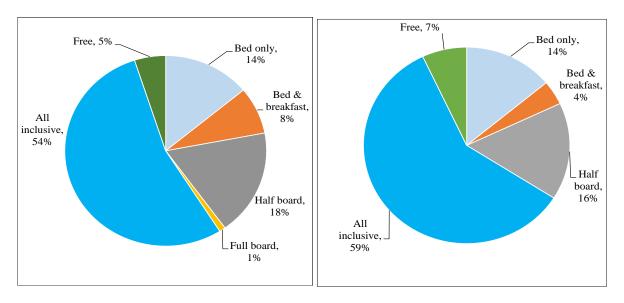
Figure 6: Distribution of first-time tourists by influencing factor, 2023 and 2024



¹ Revised

Figure 7: Distribution of tourists by meal arrangement, 2023 and 2024

Year 2023 Year 2024



2. Tourist perception on level of satisfaction

2.1 Rating of level of security

Some 98.0% of tourists perceived the level of security as excellent in hotels and similar rating by 76.6% for non-hotel accommodations (Tables 9 and 10).

Some 95.5% of tourists rated the level of security of taxi service as excellent (Table 11).

The level of security on beaches was rated as excellent by around 93.5% of tourists against some 6.4% rating it as good (Table 12).

The survey showed that 93.4% of tourists rated the level of security in public places as excellent while around nine out 10 of tourists rated excellent the level of security on 'tourist sites', on 'cultural/heritage sites' and 'nature-based sites' (Tables 13-16).

Overall, the level of security in the Island of Mauritius was perceived as excellent by around 95.0% of tourists (Table 17).

2.2 Rating of state of environment

As regards to the state of environment, 98.0% of tourists rated hotels as excellent and similar rating by 70.1% for non-hotel accommodations (Tables 18 and 19).

The state of environment on beaches, public places and tourist sites was rated as excellent by 89.5%, 90.4% and 97.4% of tourists respectively (Tables 20-22).

Some 97.7% of tourists rated the state of environment of cultural/heritage sites as excellent while 96.9% of tourists rated the nature-based sites as excellent (Tables 23 and 24).

Overall, 92.5% of tourists rated the state of environment in Mauritius as excellent, followed by 7.3% as good and 0.2% as satisfactory (Table 25).

2.3 Rating of customer service at airport

The customer service at the airport was rated as excellent by 93.2% of tourists while some 6.7% rated it as good (Table 26).

2.4 Overall appreciation of Mauritius as a holiday destination

Some 77.6% of tourists provided an excellent overall appreciation of Mauritius as a holiday destination (Table 28).

3. Methodology

3.1 Data collection

Survey period

The survey was conducted during each month in 2024. Interviews were carried out in 2 time slots for each schedule (day and night) as follows:

- (i) day schedule: between 06.00 and 14.00; or between 08.00 and 16.00 hours;
- (ii) night schedule: between 14.00 and 22.00; or between 16.00 and 23.00 hours.

Target population

Tourists leaving the Island of Mauritius by air.

Questionnaire design

The views of the main stakeholders, including the Ministry of Tourism, Association of Hoteliers and Restaurants in Mauritius (AHRIM) and Mauritius Tourism Promotion Agency (MTPA), were sought regarding the content of the questionnaire. The questionnaire comprises 35 questions (*see Annex*), including opinion questions on level of security, state of environment, customer service at the airport and an overall appreciation score to Mauritius as a holiday destination.

Data collection method

Data were collected on tablet PCs and face-to-face interviewing technique was used.

Response rate

Around 85% of tourists who were approached for the survey responded positively. Non-respondents who were replaced, were mostly those who did not have enough time due to their late arrival for check-in formalities and those who had language difficulties.

Fieldstaff

The fieldstaff comprised of around 5 interviewers and 3 supervisors each month.

Consistency and validation checks

The data capture application on the tablet PCs flagged errors at data collection and were corrected on the spot. In addition, supervisors monitored the interviews being carried out and advised the interviewers on remedial action to be taken, if warranted.

3.2 Sampling

Sampling method

The number of interviews conducted per day was determined by making use of Probability Proportional to Size (PPS) sampling method based on the seat capacity of the airplanes which left the country in 2023. Interviews were conducted on the 'first available' basis i.e. tourists were approached as they entered the departure lounge after check-in formalities.

Sample size

A total of 9,651 interviews were conducted during the year 2024, covering 21,273 tourists.

Data reliability

The results published in this report are based on a sample, rather than the census of all tourists who departed during the year 2024. As with all sample surveys, the results are subject to sampling variability and therefore may differ from figures that would be obtained if all tourists had been included in the survey.

3.3 Tourism expenditure

Expenditure figures relate to expenses incurred by the tourists during their stay in the country and include items like accommodation, meals and beverages, local transportation, sightseeing, entertainment, shopping etc. However, expenses on **international fares** paid to carriers are excluded.

The method of calculating tourism expenditure by means of Airport Exit Surveys is widely used internationally, but problems arise for tourists travelling on package tour. The cost of package has to be broken down in order to obtain the proportions which accrue to hotels, tour operators etc. in Mauritius. Based on information gathered, it is assumed that 44% of the cost of the package goes to the local hoteliers. In cases where the package includes other destinations besides Mauritius, adjustments are done to determine the expenditure incurred in the country.

3.4 Weighting methodology

The survey results were benchmarked to data on monthly tourists departed during the year 2024, as obtained from the Passport and Immigration Office. The variables "country of residence" and "length of stay" were used in weighting the survey data. Moreover, for better estimates, weighted number of nights derived from survey data have been realigned with the actual number of tourist nights spent by departing tourists.

3.5 Problems/Limitations

As with all sample surveys, the Survey of Inbound Tourism is subject to weaknesses including:

- Tourists departing by sea are not covered. However, it is to be noted that tourists by sea represent around 2% of total tourist arrivals.
- Tourists in the VIP lounges are not covered; these tourists are perceived as high spenders.

4. Concepts and Definitions

The concepts and definitions are based on the International Recommendations for Tourism Statistics 2008 (IRTS 2008) framework prepared by United Nations World Tourism Organisation (UNWTO). The framework is consistent with other statistical frameworks such as the System of National Accounts 2008 and the Tourism Satellite Account Recommended Methodological Framework 2008.

Unit of inquiry

The unit of inquiry is the tourist. The latter is defined as a non-resident staying overnight in the country but less than a year, and is not involved in any gainful occupation in the country during his/her stay. A tourist may be travelling alone or in a group.

Inbound tourism

Inbound tourism comprises the activities of a non-resident visitor within the country of reference.

Inbound tourism expenditure

Inbound tourism expenditure is the tourism expenditure of a non-resident visitor within the economy of reference.

Party

The travelling unit is the "party", which usually consists of one or more members for whom individual expenditures are not available separately. Thus, for certain sections of the questionnaire, the information obtained may refer to more than one tourist.

The size of the "party" is the total number of persons present in the "party". This has been taken into consideration when calculating average expenditure per tourist.

Country of residence

Tourist arrivals are compiled on the basis of the **permanent address** of the tourist, which may not be the same as his nationality.

Main purpose of visit

The main purpose of a trip is defined as the purpose in the absence of which the trip would not have taken place.

Package or inclusive tour

A package tour is defined as one in which airfare, accommodation and other items such as meals, sightseeing, car hire are included in the tour price paid before departure from the home country of the tourist. The package may include other countries besides Mauritius.

Rating of level of satisfaction

Respondents were asked to rate the level of satisfaction on a scale of 1 to 10 for security, environment (Question 28), customer service at the airport (Question 29) and overall appreciation of Mauritius as a holiday destination (Question 31). For ease of interpretation, the grouping of the scale used is as follows: '1-2' for 'Very Poor', '3-4' for 'Poor', '5-6' for 'Satisfactory', '7-8' for 'Good' and '9-10' for 'Excellent'.

Statistics Mauritius Ministry of Finance Port Louis 27 June 2025

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Table 2: Percentage distribution of tourists by country of residence and travel arrangement, 2023 and 2024

	\$7	2022	3 7	2024		20)23			20	24	
Country of residence	Year	2023	Y ear	2024	1 st Sei	nester	2 nd Se	mester	1 st Ser	nester	2 nd Se	mester
,	Package	Non- Package	Package	Non- Package	Package	Non- Package	Package	Non- Package	Package	Non- Package	Package	Non- Package
Europe	53.0	47.0	61.0	39.0	56.7	43.3	49.4	50.6	65.9	34.1	56.2	43.8
of which: France	49.1	50.9	53.1	46.9	48.8	51.2	49.4	50.6	54.7	45.3	51.5	48.5
Germany	57.5	42.5	57.9	42.1	62.7	37.3	52.8	47.2	71.3	28.7	44.7	55.3
Italy	71.4	28.6	81.7	18.3	81.9	18.1	61.9	38.1	72.7	27.3	89.8	10.2
Switzerland	61.3	38.7	52.2	47.8	59.3	40.7	63.1	36.9	37.5	62.5	65.2	34.8
United Kingdom	49.9	50.1	51.5	48.5	66.8	33.2	35.9	64.1	53.3	46.7	50.1	49.9
Africa	39.5	60.5	52.8	47.2	38.1	61.9	40.8	59.2	51.1	48.9	54.4	45.6
of which: Reunion Island	30.8	69.2	48.7	51.3	31.2	68.8	30.3	69.7	46.8	53.2	50.6	49.4
South Africa, Re	ep. of 58.9	41.1	71.8	28.2	57.9	42.1	59.7	40.3	69.5	30.5	74.0	26.0
Asia	48.0	52.0	66.9	33.1	42.3	57.7	52.6	47.4	65.4	34.6	68.2	31.8
of which: People's Rep. of	China 43.5	56.5	52.2	47.8	31.7	68.3	48.3	51.7	56.9	43.1	48.8	51.2
India	62.4	37.6	73.7	26.3	61.5	38.5	63.4	36.6	76.5	23.5	70.8	29.2
United Arab Em	irates 12.0	88.0	9.1	90.9	12.8	87.2	11.0	89.0	0.0	100.0	14.0	86.0
Oceania	35.3	64.7	82.4	17.6	24.3	75.7	46.8	53.2	89.2	10.8	76.0	24.0
of which: Australia	35.3	64.7	82.4	17.6	24.3	75.7	46.8	53.2	89.2	10.8	76.0	24.0
America	44.4	55.6	32.1	67.9	21.8	78.2	64.6	35.4	22.9	77.1	40.0	60.0
of which: USA	45.6	54.4	22.1	77.9	26.5	73.5	57.6	42.4	22.9	77.1	21.2	78.8
Total	49.1	50.9	59.5	40.5	50.2	49.8	48.0	52.0	62.2	37.8	57.0	43.0

Table 3: Average length of stay (in nights) by country of residence and travel arrangement, 2023 and 2024

		Year 2023			Year 2024				20	23					20	24		
Country of Residence		1 ear 2023			1 ear 2024			1st Semester			2 nd Semester			1st Semester			2 nd Semester	
·	Package	Non- Package	Total	Package	Non- Package	Total	Package	Non- Package	Total	Package	Non- Package	Total	Package	Non- Package	Total	Package	Non- Package	Total
Europe	10.1	13.9	11.8	9.2	15.8	11.8	9.7	14.9	12.0	10.4	12.9	11.7	9.5	16.5	11.9	8.7	15.4	11.6
of which: France	9.3	14.8	12.1	7.6	17.2	12.1	8.5	15.7	12.2	10.1	13.8	12.0	7.7	18.0	12.4	7.5	16.5	11.9
Germany	10.7	13.7	12.0	10.1	14.3	11.9	10.7	14.7	12.2	10.7	13.0	11.8	10.7	14.4	11.8	9.1	14.2	12.0
Italy	9.7	10.8	10.0	8.9	15.5	10.1	9.6	12.6	10.2	9.8	10.0	9.8	7.2	17.7	10.1	10.1	10.3	10.1
Switzerland	12.6	12.1	12.4	9.4	15.7	12.4	13.4	12.1	12.9	12.0	12.2	12.1	7.4	16.1	12.8	10.4	15.2	12.1
United Kingdom	9.9	13.6	11.8	8.3	15.1	11.6	10.4	14.7	11.9	9.2	13.2	11.7	8.2	15.3	11.5	8.3	15.0	11.6
Africa	6.8	10.4	9.0	6.3	12.8	9.4	6.3	10.7	9.0	7.2	10.2	9.0	6.2	13.0	9.5	6.4	12.6	9.2
of which: Reunion Island	5.7	7.4	6.9	6.4	7.2	6.8	5.2	7.9	7.1	6.2	6.9	6.7	6.6	7.5	7.1	6.2	6.9	6.6
South Africa, Rep. of	6.9	13.5	9.6	6.3	16.8	9.3	6.8	14.1	9.9	6.9	12.9	9.3	6.0	16.7	9.3	6.6	16.9	9.2
Asia	8.9	15.7	12.4	10.7	19.1	13.5	6.5	16.1	12.0	10.5	15.4	12.8	12.7	14.9	13.5	9.1	23.1	13.5
of which: People's Rep. of China	15.2	15.4	15.3	20.4	9.3	15.1	19.9	15.9	17.2	13.9	15.1	14.5	18.1	11.0	15.1	22.5	8.3	15.2
India	7.4	28.5	15.3	8.4	40.0	16.7	5.2	27.9	13.9	9.5	29.1	16.7	11.7	30.2	16.0	4.9	47.9	17.4
United Arab Emirates	6.2	6.6	6.6	5.9	8.1	7.9	5.9	5.9	5.9	6.7	7.6	7.5	0.0	6.9	6.9	5.9	8.8	8.4
Oceania	11.4	15.3	13.9	12.3	19.8	13.7	13.4	16.9	16.1	10.3	12.9	11.7	14.3	13.0	14.1	10.2	22.8	13.2
of which: Australia	11.4	15.3	13.9	12.3	19.8	13.7	13.4	16.9	16.1	10.3	12.9	11.7	14.3	13.0	14.1	10.2	22.8	13.2
America	13.7	15.1	14.5	13.5	12.6	12.9	11.7	15.5	14.7	14.3	14.2	14.3	14.8	14.4	14.4	12.8	10.7	11.6
of which: USA	12.2	13.4	12.8	14.2	12.6	13.0	8.3	12.6	11.4	13.4	14.2	13.7	14.8	14.4	14.4	13.5	10.7	11.3
Total	9.4	13.2	11.3	8.9	15.2	11.4	9.0	13.9	11.4	9.9	12.5	11.2	9.4	15.2	11.6	8.4	15.2	11.3

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 4: Percentage distribution of tourists by main purpose of visit, 2023 and 2024

			% of t	ourists		
Purpose of visit			20	123	20	24
•	Year 2023	Year 2024	1 st Semester	2 nd Semester	1st Semester	2 nd Semester
Holiday	92.3	90.5	92.0	92.6	93.0	88.1
Honeymoon	2.4	2.1	3.5	1.4	0.8	3.3
Business	0.9	0.5	1.5	0.3	0.1	0.8
Visiting friends and/or relatives	3.1	5.5	1.4	4.8	5.2	5.9
To get married	0.0	0.0	0.0	0.0	0.0	0.0
Other purposes	1.2	1.4	1.6	0.9	0.9	1.9
Total	100.0	100.0	100.0	100.0	100.0	100.0

Table 5a: Percentage distribution of tourists by type of accommodation, 2023 and 2024

			% of	tourists		
Type of accommodation			20)23	20)24
	Year 2023	Year 2024	1st Semester	2 nd Semester	1st Semester	2 nd Semester
Hotel	77.0	75.4	74.0	80.0	77.2	73.6
Guest House	2.2	3.3	3.0	1.5	3.1	3.6
In own villas/houses/bungalow/IRS	0.2	0.1	0.4	0.0	0.3	0.0
Tourist residence	12.8	8.7	14.2	11.4	9.9	7.6
With friends and/or relatives	6.7	12.2	6.6	6.9	9.4	14.9
Other types of accommodation	1.0	0.3	1.9	0.2	0.2	0.3
Total	100.0	100.0	100.0	100.0	100.0	100.0

Table 5b: Proportion of tourists staying in hotel and non-hotel accommodations by country of residence, 2023 and 2024

		*7	2022	¥7	2024		20:	23			20)24	
Cour	ntry of Residence	Year	2023	Year	2024	1st Se	mester	2 nd Se	mester	1st Ser	mester	2 nd Se	mester
	•	Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel
Europe		81.1	18.9	76.6	23.4	77.9	22.1	84.2	15.8	80.0	20.0	73.2	26.8
of which:	France	74.2	25.8	72.1	27.9	70.3	29.7	78.1	21.9	76.6	23.4	67.7	32.3
	Germany	86.6	13.4	67.6	32.4	82.6	17.4	90.3	9.7	79.5	20.5	55.9	44.1
	Italy	95.7	4.3	90.4	9.6	95.9	4.1	95.6	4.4	85.0	15.0	95.3	4.7
	Switzerland	90.2	9.8	66.2	33.8	92.7	7.3	88.1	11.9	43.7	56.3	86.0	14.0
United Kingdom Africa of which: Reunion Island		80.6	19.4	64.2	35.8	84.5	15.5	77.2	22.8	66.7	33.3	62.2	37.8
Africa of which: Reunion Island		63.0	37.0	64.6	35.4	63.7	36.3	62.4	37.6	65.2	34.8	64.0	36.0
		56.1	43.9	58.2	41.8	58.6	41.4	53.4	46.6	63.4	36.6	52.9	47.1
•		81.0	19.0	84.1	15.9	78.8	21.2	82.8	17.2	82.1	17.9	86.0	14.0
Asia		84.0	16.0	93.0	7.0	73.6	26.4	92.5	7.5	94.6	5.4	91.6	8.4
of which:	People's Rep. of China	86.2	13.8	100.0	0.0	65.5	34.5	94.6	5.4	100.0	0.0	100.0	0.0
	India	86.3	13.7	86.0	14.0	83.7	16.3	89.0	11.0	89.4	10.6	82.5	17.5
	United Arab Emirates	93.6	6.4	100.0	0.0	100.0	0.0	85.4	14.6	100.0	0.0	100.0	0.0
Oceania		77.4	22.6	86.6	13.4	78.0	22.0	76.7	23.3	97.1	2.9	76.7	23.3
of which:	Australia	77.4	22.6	86.6	13.4	78.0	22.0	76.7	23.3	97.1	2.9	76.7	23.3
America		69.4	30.6	64.4	35.6	52.8	47.2	84.3	15.7	22.9	77.1	100.0	0.0
of which:	USA	74.7	25.3	59.2	40.8	64.4	35.6	81.2	18.8	22.9	77.1	100.0	0.0
	Total	77.0	23.0	75.4	24.6	74.0	26.0	80.0	20.0	77.2	22.8	73.6	26.4

Table 5c: Selected tourism statistics by type of accommodation (hotel/non-hotel), 2023 and 2024

		Year 2023			Year 2024				2	023					20	24		
		1 ear 2025			1 ear 2024		1	st Semester			2 nd Semeste	er		1 st Semester			2 nd Semester	
	Hotel	Non-hotel	All	Hotel	Non-hotel	All	Hotel	Non-hotel	All	Hotel	Non-hotel	All	Hotel	Non-hotel	All	Hotel	Non-hotel	All
a. Average party size	2.2	2.0	2.1	2.2	1.9	2.1	2.2	1.9	2.1	2.2	2.0	2.1	2.2	1.9	2.1	2.2	2.0	2.1
b. Average length of stay (in nights)	9.8	16.5	11.3	9.1	18.7	11.4	9.2	17.7	11.4	10.3	15.1	11.2	9.4	19.0	11.6	8.7	18.5	11.3
c. Travel arrangement (%)																		
Package	62.3	4.7	49.1	77.0	6.0	59.5	66.3	4.7	50.2	58.9	4.6	48.0	79.0	5.2	62.2	75.1	6.6	57.0
Non-package	37.7	95.3	50.9	23.0	94.0	40.5	33.7	95.3	49.8	41.1	95.4	52.0	21.0	94.8	37.8	24.9	93.4	43.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
d. Purpose of visit (%)																		
Holiday	95.4	81.9	92.3	96.7	71.8	90.5	92.7	89.9	92.0	97.7	72.0	92.6	98.9	73.4	93.0	94.5	70.4	88.1
Honeymoon	3.1	0.3	2.4	2.7	0.1	2.1	4.6	0.5	3.5	1.7	0.0	1.4	1.0	0.1	0.8	4.5	0.1	3.3
Business	0.8	1.4	0.9	0.6	0.1	0.5	1.3	2.2	1.5	0.3	0.5	0.3	0.1	0.1	0.1	1.1	0.0	0.8
Visiting friends and/or relatives	0.2	13.1	3.1	0.0	22.4	5.5	0.3	4.4	1.4	0.0	23.9	4.8	0.0	22.6	5.2	0.0	22.3	5.9
To get married	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Other purposes	0.6	3.3	1.2	0.0	5.6	1.4	1.0	3.1	1.6	0.3	3.6	0.9	0.0	3.8	0.9	0.0	7.2	1.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
e. Expenditure (Rs)																		
Average expenditure per tourist	75,600	46,100	68,800	81,300	39,600	71,000	72,800	55,900	68,400	78,000	33,900	69,200	75,100 1	44,600 1	68,100 1	87,500	35,600	73,800
Average expenditure per tourist per night	7,700	2,800	6,100	9,000	2,100	6,200	7,900	3,200	6,000	7,600	2,300	6,200	8,000 1	2,300 1	5,900 1	10,000	1,900	6,500

¹ Revised

Table 6: Average expenditure (Rs) by country of residence, 2023 and 2024

(Rs)

	Vacan	2023	Year	2024		20	23			20	24	
	1 ear	2023	1 ear	2024	1st Sei	mester	2 nd Se	mester	1st Sen	nester ¹	2 nd Se	mester
Country of residence	Average expenditure per tourist	Average expenditure per tourist per night										
Europe	74,500	6,300	74,700	6,400	73,800	6,200	75,200	6,400	73,300	6,200	76,000	6,500
of which: France	66,700	5,500	63,800	5,300	63,200	5,200	70,100	5,900	68,900	5,600	58,700	4,900
Germany	75,900	6,300	65,800	5,500	73,200	6,000	78,300	6,600	75,000	6,400	56,700	4,700
Italy	74,700	7,500	87,600	8,700	69,700	6,800	79,200	8,100	73,600	7,300	100,300	9,900
Switzerland	91,600	7,400	79,600	6,400	96,200	7,500	87,600	7,300	55,700	4,300	100,700	8,300
United Kingdom	82,500	7,000	62,800	5,400	82,100	6,900	82,900	7,100	55,800	4,800	68,400	5,900
Africa	41,600	4,600	38,100	4,100	43,900	4,900	39,400	4,400	34,400	3,600	41,600	4,500
of which: Reunion Island	31,800	4,600	30,400	4,500	35,600	5,000	27,700	4,100	29,500	4,200	31,300	4,800
South Africa, Rep. of	44,600	4,700	45,300	4,900	49,500	5,000	40,500	4,300	39,800	4,300	50,300	5,400
Asia	85,300	6,900	101,500	7,500	80,700	6,700	89,000	7,000	98,700	7,300	103,900	7,700
of which: People's Rep. of China	149,100	9,700	196,000	12,900	103,000	6,000	167,800	11,500	197,100	13,100	195,200	12,800
India	72,200	4,700	84,400	5,000	74,100	5,300	70,400	4,200	81,300	5,100	87,500	5,000
United Arab Emirates	70,800	10,800	70,800	9,000	70,000	11,900	71,800	9,600	62,100	9,000	75,500	9,000
Oceania	74,400	5,300	122,000	8,900	84,400	5,300	63,900	5,500	107,900	7,600	135,300	10,200
of which: Australia	74,400	5,300	122,000	8,900	84,400	5,300	63,900	5,500	107,900	7,600	135,300	10,200
America	109,700	7,600	135,500	10,500	100,200	6,800	118,300	8,300	109,300	7,600	158,000	13,700
of which: USA	109,500	8,500	132,200	10,200	97,400	8,500	117,200	8,500	109,300	7,600	158,000	14,000
Total	68,800	6,100	71,000	6,200	68,400	6,000	69,200	6,200	68,100	5,900	73,800	6,500

¹ Revised

Table 7: Average expenditure per tourist per night (Rs) by country of residence and travel arrangement, 2023 and 2024

		Year 2023			Year 2024				20	23					20	24		
		1 ear 2023			1 ear 2024			1st Semester			2 nd Semester			1st Semester 1			2 nd Semester	
Country of residence	Package	Non Package	Total	Package	Non Package	Total	Package	Non Package	Total	Package	Non Package	Total	Package	Non Package	Total	Package	Non Package	Total
Europe	6,900	5,800	6,300	8,700	4,200	6,400	7,100	5,400	6,200	6,700	6,300	6,400	7,800	4,300	6,200	9,800	4,200	6,500
of which: France	6,900	4,700	5,500	8,400	3,700	5,300	7,300	4,100	5,200	6,500	5,400	5,900	7,500	4,600	5,600	9,300	2,800	4,900
Germany	6,700	5,900	6,300	7,900	3,200	5,500	6,600	5,200	6,000	6,800	6,500	6,600	7,300	4,800	6,400	9,200	2,400	4,700
Italy	7,300	7,800	7,500	9,500	6,600	8,700	7,000	6,500	6,800	7,700	8,600	8,100	8,500	6,000	7,300	10,000	8,800	9,900
Switzerland	6,900	8,100	7,400	9,700	4,200	6,400	6,900	8,500	7,500	6,900	7,800	7,300	8,900	3,100	4,300	10,000	6,200	8,300
United Kingdom	7,300	6,700	7,000	9,600	3,000	5,400	7,300	6,400	6,900	7,400	6,900	7,100	8,600	2,500	4,800	10,500	3,300	5,900
Africa	6,300	3,900	4,600	7,100	2,400	4,100	6,300	4,400	4,900	6,300	3,500	4,400	6,200	2,300	3,600	7,900	2,500	4,500
of which: Reunion Island	5,400	4,400	4,600	5,600	3,500	4,500	6,300	4,700	5,000	4,600	4,000	4,100	5,000	3,500	4,200	6,200	3,500	4,800
South Africa, Rep. of	5,900	3,800	4,700	7,600	2,300	4,900	6,100	4,300	5,000	5,700	3,200	4,300	6,600	2,400	4,300	8,300	2,300	5,400
Asia	8,500	6,000	6,900	10,100	4,500	7,500	9,100	6,000	6,700	8,200	6,000	7,000	9,000	4,700	7,300	11,500	4,400	7,700
of which: People's Rep. of China	8,400	10,800	9,700	12,600	13,800	12,900	4,600	6,800	6,000	9,900	13,000	11,500	12,100	15,200	13,100	12,900	12,600	12,800
India	8,400	3,100	4,700	9,400	2,400	5,000	9,200	4,200	5,300	8,000	2,100	4,200	8,000	1,400	5,100	13,200	3,000	5,000
United Arab Emirates	10,700	10,800	10,800	12,800	8,700	9000	12,600	11,800	11,900	8,300	9,800	9,600	0	9,000	9,000	12,800	8,600	9,000
Oceania	7,900	4,300	5,300	10,100	5,600	8,900	7,800	4,600	5,300	8,000	3,700	5,500	7,700	7,100	7,600	13,800	5,200	10,200
of which: Australia	7,900	4,300	5,300	10,100	5,600	8,900	7,800	4,600	5,300	8,000	3,700	5,500	7,700	7,100	7,600	13,800	5,200	10,200
America	7,300	7,700	7,600	13,200	9,100	10,500	8,800	6,400	6,800	7,000	10,700	8,300	12,200	6,100	7,600	13,800	13,600	13,700
of which: USA	7,700	9,200	8,500	13,500	9,100	10,200	12,100	7,700	8,500	6,900	10,700	8,500	12,200	6,100	7,600	15,300	13,600	14,000
Total	7,000	5,400	6,100	8,800	4,000	6,200	7,100	5,200	6,000	6,800	5,700	6,200	7,800	3,900	5,900	9,900	4,100	6,500

Note: Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

(Rs)

¹ Revised

Table 8: Percentage distribution of expenditure by major item and country of residence, 2023 and 2024

					Year 2023				Year 2024						
Countr	y of residence	Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe		71.0	8.1	4.8	5.1	3.5	5.4	2.1	75.1	4.2	5.2	4.2	5.9	4.4	1.0
of which:	France	68.1	8.9	5.0	5.4	3.6	6.3	2.6	72.8	5.6	5.2	3.5	5.9	5.3	1.7
	Germany	75.0	5.3	4.8	4.2	3.9	5.0	1.9	72.8	5.7	5.4	3.9	6.9	4.2	1.1
	Italy	71.4	2.4	4.7	5.8	4.0	5.0	6.7	74.5	4.0	5.2	4.5	7.6	3.2	1.0
	Switzerland	75.7	5.0	5.4	4.2	4.1	5.0	0.6	74.6	5.9	4.4	4.6	5.1	4.5	0.9
	United Kingdom	73.2	10.9	3.7	3.8	2.9	4.0	1.5	72.6	6.1	5.0	3.7	6.5	5.2	0.9
Africa		63.2	10.6	5.8	3.9	3.1	11.8	1.7	67.9	5.2	0.0	4.5	5.6	9.8	0.0
of which:	Reunion Island	58.9	11.7	6.1	3.4	2.2	15.6	2.1	69.0	4.9	6.7	4.8	4.5	9.8	0.2
	South Africa, Rep. of	70.8	8.9	4.8	4.0	3.1	6.7	1.7	75.2	2.3	5.3	4.3	6.4	6.1	0.3
Asia		63.9	11.3	5.1	5.5	7.5	5.0	1.7	68.3	5.9	5.7	6.2	7.9	5.4	0.5
of which:	People's Rep. of China	67.4	8.3	5.1	3.9	10.0	4.0	1.4	70.8	4.5	6.2	5.2	9.6	3.7	0.0
	India	61.0	9.7	5.5	6.3	8.8	6.3	2.4	63.2	7.5	4.6	6.4	8.9	8.0	1.3
	United Arab Emirates	72.4	6.7	3.9	3.8	8.8	4.5	0.0	64.1	7.5	8.3	9.0	5.7	4.4	1.1
Oceania		77.4	5.1	3.5	2.2	5.0	5.1	1.7	60.2	1.7	4.2	3.5	10.0	20.1	0.3
of which:	Australia	77.4	5.1	3.5	2.2	5.0	5.1	1.7	60.2	1.7	4.2	3.5	10.0	20.1	0.3
America		63.9	12.3	4.6	5.3	9.0	3.8	1.1	64.0	9.0	2.3	5.0	7.3	3.7	8.7
of which:	USA	65.0	12.3	3.8	2.7	11.3	3.4	1.5	61.4	10.2	1.8	5.4	7.1	3.9	10.2
	Total	69.0	8.9	4.9	5.0	4.1	6.1	2.0	72.5	4.7	5.3	4.5	6.3	5.6	1.1

Table 8 (cont'd): Percentage distribution of expenditure by major item and country of residence, 2023 and 2024

			2023												
Countr	y of residence				1 st Semester	•						2 nd Semester	•		
		Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe		67.1	10.1	4.6	7.0	1.6	6.5	3.1	74.8	6.2	4.9	3.3	5.4	4.3	1.1
of which:	France	62.4	12.5	4.8	7.7	1.4	7.9	3.4	73.3	5.8	5.1	3.5	5.6	4.8	1.9
	Germany	70.5	7.8	5.1	5.5	1.5	6.3	3.3	78.7	3.2	4.6	3.0	5.9	4.0	0.7
	Italy	63.8	1.8	4.2	8.9	0.2	6.2	14.8	77.5	2.9	5.0	3.4	6.9	4.0	0.3
	Switzerland	72.3	7.5	5.7	6.1	1.7	6.2	0.5	78.9	2.7	5.1	2.4	6.4	3.8	0.7
	United Kingdom	74.6	7.4	4.0	5.8	1.4	5.0	1.9	72.2	13.8	3.4	2.2	4.0	3.2	1.2
Africa		58.0	14.0	5.5	5.4	1.5	13.0	2.5	68.5	7.0	6.0	2.4	4.7	10.5	0.9
of which:	Reunion Island	55.2	14.0	6.1	4.5	1.2	16.5	2.5	64.0	8.7	6.0	2.0	3.5	14.4	1.4
	South Africa, Rep. of	63.6	13.2	4.6	6.1	2.0	7.5	3.0	78.3	4.4	4.9	1.8	4.4	6.0	0.4
Asia		56.3	18.0	3.5	6.0	5.1	7.4	3.7	69.5	6.3	6.3	5.2	9.2	3.3	0.3
of which:	People's Rep. of China	53.7	22.2	4.8	8.9	1.6	7.6	1.3	70.8	4.8	5.2	2.7	12.1	3.1	1.4
	India	59.3	12.9	3.5	7.2	4.9	7.8	4.5	62.7	6.3	7.5	5.5	12.9	4.8	0.3
	United Arab Emirates	72.6	5.3	2.4	4.1	9.8	5.8	0.0	72.1	8.4	5.6	3.4	7.6	2.8	0.1
Oceania		77.4	5.9	3.2	2.0	3.7	5.6	2.2	77.4	4.1	3.9	2.6	6.7	4.3	1.0
of which:	Australia	77.4	5.9	3.2	2.0	3.7	5.6	2.2	77.4	4.1	3.9	2.6	6.7	4.3	1.0
America		54.6	21.3	2.9	6.3	11.1	3.5	0.3	70.9	5.5	5.8	4.6	7.5	4.0	1.7
of which:	USA	54.2	23.1	1.6	2.6	15.6	2.6	0.4	70.7	6.6	5.0	2.7	9.1	3.8	2.1
	Total	64.6	11.7	4.6	6.6	2.2	7.4	3.0	73.2	6.3	5.3	3.5	5.9	4.9	1.0

Table 8 (cont'd): Percentage distribution of expenditure by major item and country of residence, 2023 and 2024

		2024													
Countr	y of residence				1st Semester	1						2 nd Semester	•		
		Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommo- dation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe		73.2	4.3	5.9	3.8	7.4	4.2	1.3	76.9	4.1	4.6	4.6	4.5	4.5	0.8
of which:	France	71.6	6.1	5.4	2.7	7.2	4.7	2.3	74.1	4.9	4.9	4.4	4.5	6.1	1.0
	Germany	73.2	4.8	6.2	3.2	8.5	3.1	0.9	72.3	6.8	4.4	4.7	4.8	5.7	1.3
	Italy	69.0	7.5	5.6	3.7	8.8	3.3	2.1	78.1	1.7	4.9	5.1	6.8	3.1	0.3
	Switzerland	65.3	12.9	7.0	3.2	5.3	5.4	0.9	79.1	2.6	3.1	5.3	4.9	4.0	1.0
	United Kingdom	71.9	4.8	5.1	3.4	8.9	4.9	0.9	73.0	7.0	4.9	3.8	4.9	5.4	0.9
Africa		66.8	5.0	6.9	4.2	5.8	10.8	0.4	68.9	5.3	6.4	4.8	5.5	9.1	0.1
of which:	Reunion Island	68.8	5.1	6.5	4.3	4.7	10.4	0.3	69.1	4.8	6.9	5.4	4.3	9.3	0.2
	South Africa, Rep. of	74.2	2.4	5.6	4.0	6.5	6.6	0.6	76.0	2.2	5.1	4.5	6.3	5.7	0.1
Asia		67.3	4.6	6.2	6.8	10.0	4.9	0.2	69.2	7.0	5.4	5.7	6.2	5.8	0.8
of which:	People's Rep. of China	69.7	4.4	6.4	4.8	11.3	3.4	0.0	71.6	4.6	6.1	5.5	8.3	4.0	0.0
	India	65.7	3.9	5.2	7.9	11.2	5.9	0.1	60.9	11.0	4.1	5.0	6.8	10.0	2.4
	United Arab Emirates	51.7	6.9	6.9	13.8	10.3	6.9	3.4	69.6	7.7	9.0	6.8	3.6	3.3	0.0
Oceania		73.7	1.4	4.8	3.8	8.4	7.1	0.8	50.0	1.9	3.7	3.4	11.1	29.9	0.0
of which:	Australia	73.7	1.4	4.8	3.8	8.4	7.1	0.8	50.0	1.9	3.7	3.4	11.1	29.9	0.0
America		50.1	13.2	2.3	7.2	8.4	4.8	14.0	72.2	6.5	2.3	3.7	6.7	3.1	5.5
of which:	USA	50.1	13.2	2.3	7.2	8.4	4.8	14.0	70.2	7.8	1.4	4.0	6.0	3.3	7.3
	Total	71.0	4.6	5.9	4.3	7.6	5.1	1.4	73.8	4.7	4.8	4.7	5.1	6.0	0.9

¹ Revised

Table 9 : Percentage distribution of tourists interviewed by country of residence and rating of level of security in hotels, Year 2024

	No. of		Ratir	ng of level of	security in	hotels	
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	5,480	0.0	0.0	0.0	1.0	99.0	100.0
of which: France	2,243	0.0	0.0	0.0	1.0	99.0	100.0
Germany	1,079	0.0	0.0	0.0	0.9	99.1	100.0
Italy	271	0.0	0.0	0.0	0.4	99.6	100.0
Switzerland	433	0.0	0.0	0.0	1.8	98.2	100.0
United Kingdom	969	0.0	0.0	0.0	0.9	99.1	100.0
Africa	2,341	0.0	0.0	0.0	4.3	95.7	100.0
of which: Reunion Island	752	0.0	0.0	0.0	9.4	90.6	100.0
South Africa, Rep. of	1,209	0.0	0.0	0.0	0.7	99.3	100.0
Asia	1,072	0.0	0.0	0.0	2.2	97.8	100.0
of which: People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
India	670	0.0	0.0	0.0	1.3	98.7	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	87	0.0	0.0	0.0	0.0	100.0	100.0
of which: Australia	87	0.0	0.0	0.0	0.0	100.0	100.0
America	6	0.0	0.0	0.0	16.7	83.3	100.0
of which: USA	5	0.0	0.0	0.0	20.0	80.0	100.0
Total	8,986	0.0	0.0	0.0	2.0	98.0	100.0

 $Table \ 10: Percentage \ distribution \ of \ tourists \ interviewed \ by \ country \ of \ residence \ and \ rating \ of \ level \ of \ security \ in \ non-hotel \ accommodations, \ Year \ 2024$

		NI C	Rati	ng of level o	of security i	n non-hotel	accommoda	tions
Count	ry of residence	No. of parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		249	0.0	0.4	0.0	15.7	83.9	100.0
of which:	France	164	0.0	0.6	0.0	17.7	81.7	100.0
	Germany	19	0.0	0.0	0.0	0.0	100.0	100.0
	Italy	7	0.0	0.0	0.0	0.0	100.0	100.0
	Switzerland	21	0.0	0.0	0.0	9.5	90.5	100.0
	United Kingdom	36	0.0	0.0	0.0	22.2	77.8	100.0
Africa		341	0.0	0.0	0.3	27.9	71.8	100.0
of which:	Reunion Island	151	0.0	0.0	0.0	40.4	59.6	100.0
	South Africa, Rep. of	42	0.0	0.0	0.0	33.3	66.7	100.0
Asia		13	0.0	0.0	0.0	30.8	69.2	100.0
of which:	People's Rep. of China	1	0.0	0.0	0.0	0.0	100.0	100.0
	India	8	0.0	0.0	0.0	37.5	62.5	100.0
	United Arab Emirates	0	0.0	0.0	0.0	0.0	0.0	0.0
Oceania		3	0.0	0.0	0.0	66.7	33.3	100.0
of which:	Australia	3	0.0	0.0	0.0	66.7	33.3	100.0
America		2	0.0	0.0	0.0	0.0	100.0	100.0
of which:	USA	2	0.0	0.0	0.0	0.0	100.0	100.0
	Total	608	0.0	0.2	0.2	23.0	76.6	100.0

Table 11: Percentage distribution of tourists interviewed by country of residence and rating of level of security regarding taxi service, Year 2024

	No. of	F	Rating of le	vel of securi	ty regardin	g taxi servi	ce
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	3,823	0.0	0.0	0.0	2.3	97.7	100.0
of which. France	1,501	0.0	0.0	0.0	2.5	97.5	100.0
Germany	783	0.0	0.0	0.0	1.7	98.3	100.0
Italy	181	0.0	0.0	0.0	0.6	99.4	100.0
Switzerland	298	0.0	0.0	0.0	4.0	96.0	100.0
United Kingdom	646	0.0	0.0	0.0	2.6	97.4	100.0
Africa	1,578	0.0	0.0	0.1	11.0	88.9	100.0
of which. Reunion Island	562	0.0	0.0	0.2	21.9	77.9	100.0
South Africa, Rep. of	600	0.0	0.0	0.0	2.5	97.5	100.0
Asia	947	0.0	0.0	0.0	2.7	97.3	100.0
of which. People's Rep. of China	67	0.0	0.0	0.0	0.0	100.0	100.0
India	575	0.0	0.0	0.0	1.4	98.6	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	69	0.0	0.0	0.0	1.4	98.6	100.0
of which. Australia	69	0.0	0.0	0.0	1.4	98.6	100.0
America	5	0.0	0.0	0.0	20.0	80.0	100.0
of which. USA	4	0.0	0.0	0.0	25.0	75.0	100.0
Total	6,422	0.0	0.0	0.0	4.5	95.5	100.0

Table 12: Percentage distribution of tourists interviewed by country of residence and rating of level of security on beaches, Year 2024

	No of		Rating	of level of s	security on	beaches	
Country of residence	No. of parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	4,081	0.1	0.0	0.0	4.2	95.7	100.0
of which. France	1,610	0.1	0.0	0.1	6.0	93.9	100.0
Germany	810	0.1	0.0	0.0	2.7	97.2	100.0
Italy	204	0.0	0.0	0.0	1.0	99.0	100.0
Switzerland	350	0.0	0.3	0.0	4.6	95.1	100.0
United Kingdom	667	0.0	0.0	0.0	4.0	96.0	100.0
Africa	1,686	0.0	0.0	0.2	13.3	86.5	100.0
of which. Reunion Island	542	0.0	0.0	0.2	30.1	69.7	100.0
South Africa, Rep. of	777	0.0	0.0	0.0	4.0	96.0	100.0
Asia	986	0.0	0.0	0.0	3.5	96.5	100.0
of which. People's Rep. of China	68	0.0	0.0	0.0	0.0	100.0	100.0
India	631	0.0	0.0	0.0	2.2	97.8	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	71	0.0	0.0	0.0	4.2	95.8	100.0
of which. Australia	71	0.0	0.0	0.0	4.2	95.8	100.0
America	7	0.0	0.0	0.0	28.6	71.4	100.0
of which. USA	7	0.0	0.0	0.0	28.6	71.4	100.0
Total	6,831	0.0	0.0	0.1	6.4	93.5	100.0

Table 13: Percentage distribution of tourists interviewed by country of residence and rating of level of security in public places, Year 2024

		No. of		Rating of	f level of sec	urity in pu	blic places	
Count	ry of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		4,355	0.0	0.0	0.1	4.0	95.9	100.0
of which:	France	1,760	0.0	0.0	0.1	5.9	94.1	100.0
	Germany	889	0.0	0.0	0.0	2.5	97.5	100.0
	Italy	214	0.0	0.0	0.0	0.9	99.1	100.0
	Switzerland	380	0.0	0.3	0.3	3.7	95.8	100.0
	United Kingdom	654	0.0	0.0	0.2	4.0	95.9	100.0
Africa		2,055	0.0	0.0	0.1	13.6	86.3	100.0
of which:	Reunion Island	765	0.0	0.0	0.4	26.1	73.5	100.0
	South Africa, Rep. of	764	0.0	0.0	0.0	4.5	95.5	100.0
Asia		1,042	0.0	0.0	0.0	3.5	96.5	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
	India	641	0.0	0.0	0.0	2.3	97.7	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		81	0.0	0.0	0.0	3.7	96.3	100.0
of which:	Australia	81	0.0	0.0	0.0	3.7	96.3	100.0
America		8	0.0	0.0	0.0	25.0	75.0	100.0
of which:	USA	7	0.0	0.0	0.0	28.6	71.4	100.0
	Total	7,541	0.0	0.0	0.1	6.6	93.4	100.0

 $Table \ 14: Percentage \ distribution \ of \ tourists \ interviewed \ by \ country \ of \ residence \ and \ rating \ of \ level \ of \ security \ on \ tourists \ sites, \ Year \ 2024$

		NT C		Rating o	f level of sec	curity on to	urist sites	
Count	ry of residence	No. of parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		4,143	0.0	0.0	0.0	1.6	98.4	100.0
of which:	France	1,613	0.0	0.0	0.0	1.9	98.1	100.0
	Germany	874	0.0	0.0	0.0	1.1	98.9	100.0
	Italy	209	0.0	0.0	0.0	0.5	99.5	100.0
	Switzerland	360	0.0	0.0	0.0	2.2	97.8	100.0
	United Kingdom	627	0.0	0.0	0.0	1.6	98.4	100.0
Africa		1,523	0.1	0.0	0.0	3.5	96.4	100.0
of which:	Reunion Island	424	0.0	0.0	0.0	6.4	93.6	100.0
	South Africa, Rep. of	716	0.0	0.0	0.0	1.1	98.9	100.0
Asia		1,022	0.0	0.0	0.0	2.3	97.7	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
	India	627	0.0	0.0	0.0	1.4	98.6	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		74	0.0	0.0	0.0	0.0	100.0	100.0
of which:	Australia	74	0.0	0.0	0.0	0.0	100.0	100.0
America		8	0.0	0.0	0.0	12.5	87.5	100.0
of which:	USA	7	0.0	0.0	0.0	14.3	85.7	100.0
	Total	6,770	0.0	0.0	0.0	2.1	97.9	100.0

Table 15: Percentage distribution of tourists interviewed by country of residence and rating of level of security on cultural/heritage sites, Year 2024

		No. of	Ra	ating of leve	el of security	y on cultura	l/heritage si	tes
Count	ry of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		3,042	0.1	0.0	0.0	1.6	98.3	100.0
of which:	France	1,156	0.3	0.0	0.0	1.9	97.8	100.0
	Germany	646	0.0	0.0	0.0	1.2	98.8	100.0
	Italy	153	0.0	0.0	0.0	0.7	99.3	100.0
	Switzerland	260	0.0	0.0	0.0	1.5	98.5	100.0
	United Kingdom	453	0.0	0.0	0.0	1.8	98.2	100.0
Africa		839	0.0	0.0	0.0	2.0	98.0	100.0
of which:	Reunion Island	173	0.0	0.0	0.0	4.0	96.0	100.0
	South Africa, Rep. of	501	0.0	0.0	0.0	1.0	99.0	100.0
Asia		488	0.0	0.0	0.0	3.5	96.5	100.0
of which:	People's Rep. of China	39	0.0	0.0	0.0	0.0	100.0	100.0
	India	292	0.0	0.0	0.0	2.7	97.3	100.0
	United Arab Emirates	10	0.0	0.0	0.0	10.0	90.0	100.0
Oceania		50	0.0	0.0	0.0	0.0	100.0	100.0
of which:	Australia	50	0.0	0.0	0.0	0.0	100.0	100.0
America		7	0.0	0.0	0.0	14.3	85.7	100.0
of which:	USA	6	0.0	0.0	0.0	16.7	83.3	100.0
	Total	4,426	0.1	0.0	0.0	1.9	98.1	100.0

Table 16: Percentage distribution of tourists interviewed by country of residence and rating of level of security on nature-based sites, Year 2024

		No. of]	Rating of le	vel of secur	ity on natui	re-based site	s
Count	ry of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		4,103	0.0	0.0	0.0	1.5	98.5	100.0
of which:	France	1,595	0.0	0.0	0.0	1.9	98.1	100.0
	Germany	871	0.0	0.0	0.0	1.1	98.9	100.0
	Italy	206	0.0	0.0	0.0	0.5	99.5	100.0
	Switzerland	357	0.0	0.0	0.0	1.4	98.6	100.0
	United Kingdom	615	0.0	0.0	0.0	1.3	98.7	100.0
Africa		1,504	0.0	0.0	0.0	4.5	95.5	100.0
of which:	Reunion Island	439	0.0	0.0	0.0	9.1	90.9	100.0
	South Africa, Rep. of	689	0.0	0.0	0.0	1.2	98.8	100.0
Asia		1,020	0.0	0.0	0.0	2.6	97.4	100.0
of which:	People's Rep. of China	68	0.0	0.0	0.0	0.0	100.0	100.0
	India	626	0.0	0.0	0.0	1.6	98.4	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		72	0.0	0.0	0.0	0.0	100.0	100.0
of which:	Australia	72	0.0	0.0	0.0	0.0	100.0	100.0
America		8	0.0	0.0	0.0	12.5	87.5	100.0
of which:	USA	7	0.0	0.0	0.0	14.3	85.7	100.0
	Total	6,707	0.0	0.0	0.0	2.3	97.7	100.0

Table 17: Percentage distribution of tourists interviewed by country of residence and rating of level of security in Mauritius, Year 2024

		No. of		Rating	of level of s	ecurity in M	Iauritius	
Count	Country of residence		Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		5,736	0.0	0.0	0.0	2.8	97.2	100.0
of which:	France	2,411	0.0	0.0	0.0	3.7	96.2	100.0
	Germany	1,098	0.0	0.0	0.0	1.7	98.3	100.0
	Italy	279	0.0	0.0	0.0	0.7	99.3	100.0
	Switzerland	456	0.2	0.0	0.2	3.5	96.1	100.0
	United Kingdom	1,005	0.0	0.0	0.0	2.8	97.2	100.0
Africa		2,728	0.1	0.0	0.0	10.0	89.9	100.0
of which:	Reunion Island	924	0.1	0.0	0.0	20.7	79.2	100.0
	South Africa, Rep. of	1,254	0.0	0.0	0.0	3.0	97.0	100.0
Asia		1,084	0.0	0.0	0.0	3.3	96.7	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
	India	678	0.0	0.0	0.0	2.2	97.8	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		90	0.0	0.0	0.0	4.4	95.6	100.0
of which:	Australia	90	0.0	0.0	0.0	4.4	95.6	100.0
America		8	0.0	0.0	0.0	25.0	75.0	100.0
of which:	USA	7	0.0	0.0	0.0	28.6	71.4	100.0
	Total	9,646	0.0	0.0	0.0	4.9	95.0	100.0

Table 18: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in hotels, Year 2024

		No. of		Rating	of state of e	nvironment	in hotels	
Count	ry of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		5,480	0.0	0.0	0.0	1.0	99.0	100.0
of which:	France	2,243	0.0	0.0	0.0	1.1	98.9	100.0
	Germany	1,079	0.0	0.0	0.0	0.9	99.1	100.0
	Italy	271	0.0	0.0	0.0	0.4	99.6	100.0
	Switzerland	432	0.0	0.0	0.0	1.6	98.4	100.0
	United Kingdom	970	0.0	0.0	0.0	0.9	99.1	100.0
Africa		2,335	0.0	0.0	0.0	4.3	95.7	100.0
of which:	Reunion Island	750	0.0	0.0	0.0	9.6	90.4	100.0
	South Africa, Rep. of	1,209	0.0	0.0	0.0	0.7	99.3	100.0
Asia		1,073	0.1	0.0	0.0	2.1	97.9	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
	India	670	0.1	0.0	0.0	1.2	98.7	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		87	0.0	0.0	0.0	0.0	100.0	100.0
of which:	Australia	87	0.0	0.0	0.0	0.0	100.0	100.0
America		6	0.0	0.0	0.0	16.7	83.3	100.0
of which:	USA	5	0.0	0.0	0.0	20.0	80.0	100.0
	Total	8,981	0.0	0.0	0.0	2.0	98.0	100.0

Table 19 : Percentage distribution of tourists interviewed by country of residence and rating of state of environment in non-hotel accommodations, Year 2024

	No. of	Rating	of state of	environmen	t in non-ho	tel accommo	dations
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	252	0.0	0.0	0.4	23.8	75.8	100.0
of which: France	165	0.0	0.0	0.6	27.3	72.1	100.0
Germany	22	0.0	0.0	0.0	4.5	95.5	100.0
Italy	6	0.0	0.0	0.0	0.0	100.0	100.0
Switzerland	21	0.0	0.0	0.0	14.3	85.7	100.0
United Kingdom	36	0.0	0.0	0.0	30.6	69.4	100.0
Africa	350	0.0	0.0	0.6	33.1	66.3	100.0
of which: Reunion Island	153	0.0	0.0	0.0	49.7	50.3	100.0
South Africa, Rep. o	f 45	0.0	0.0	2.2	40.0	57.8	100.0
Asia	15	0.0	0.0	0.0	33.3	66.7	100.0
of which: People's Rep. of Chi	na 1	0.0	0.0	0.0	0.0	100.0	100.0
India	9	0.0	0.0	0.0	44.4	55.6	100.0
United Arab Emirate	s 0.0	0.0	0.0	0.0	0.0	0.0	0.0
Oceania	3	0.0	0.0	0.0	66.7	33.3	100.0
of which: Australia	3	0.0	0.0	0.0	66.7	33.3	100.0
America	2	0.0	0.0	0.0	0.0	100.0	100.0
of which: USA	2	0.0	0.0	0.0	0.0	100.0	100.0
Total	622	0.0	0.0	0.5	29.4	70.1	100.0

Table 20: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on beaches, Year 2024

	No. of		Rating of	f state of en	vironment o	on beaches	
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	4,051	0.0	0.0	0.9	7.1	92.0	100.0
of which: France	1,583	0.0	0.1	1.6	10.0	88.3	100.0
Germany	804	0.0	0.0	0.1	5.7	94.2	100.0
Italy	203	0.0	0.0	0.5	1.0	98.5	100.0
Switzerland	352	0.0	0.0	1.1	6.8	92.0	100.0
United Kingdom	669	0.0	0.0	0.7	6.9	92.4	100.0
Africa	1,671	0.0	0.0	2.5	17.2	80.3	100.0
of which: Reunion Island	538	0.0	0.0	6.3	37.9	55.8	100.0
South Africa, Rep. of	767	0.0	0.0	0.7	5.7	93.6	100.0
Asia	985	0.0	0.0	0.2	5.0	94.8	100.0
of which: People's Rep. of China	68	0.0	0.0	0.0	0.0	100.0	100.0
India	630	0.0	0.0	0.0	4.4	95.6	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	71	0.0	0.0	1.4	5.6	93.0	100.0
of which: Australia	71	0.0	0.0	1.4	5.6	93.0	100.0
America	7	0.0	0.0	14.3	42.9	42.9	100.0
of which: USA	7	0.0	0.0	14.3	42.9	42.9	100.0
Total	6,785	0.0	0.0	1.2	9.3	89.5	100.0

Table 21: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in public places, Year 2024

	N C	Rati	ng of level	of state of e	nvironment	t in public p	laces
Country of residence	No. of parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	4,360	0.0	0.0	0.5	6.3	93.2	100.0
of which. France	1,763	0.0	0.0	0.9	8.7	90.4	100.0
Germany	888	0.0	0.0	0.0	5.0	95.0	100.0
Italy	215	0.0	0.0	0.0	2.3	97.7	100.0
Switzerland	380	0.0	0.0	0.8	6.1	93.2	100.0
United Kingdom	656	0.0	0.0	0.3	6.3	93.4	100.0
Africa	2,054	0.0	0.0	1.8	16.5	81.7	100.0
of which. Reunion Island	766	0.0	0.0	3.7	32.0	64.4	100.0
South Africa, Rep. of	762	0.0	0.0	0.5	5.6	93.8	100.0
Asia	1,043	0.0	0.0	0.1	4.4	95.5	100.0
of which. People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
India	642	0.0	0.0	0.0	3.9	96.1	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	81	0.0	0.0	0.0	6.2	93.8	100.0
of which. Australia	81	0.0	0.0	0.0	6.2	93.8	100.0
America	8	0.0	0.0	0.0	37.5	62.5	100.0
of which. USA	7	0.0	0.0	0.0	42.9	57.1	100.0
Total	7,546	0.0	0.0	0.8	8.9	90.4	100.0

Table 22: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on tourist sites, Year 2024

	No. of		Rating of s	state of envi	ronment on	tourist sites	S
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	4,157	0.0	0.0	0.0	2.1	97.9	100.0
of which. France	1,624	0.0	0.0	0.0	2.6	97.4	100.0
Germany	875	0.1	0.0	0.0	1.7	98.2	100.0
Italy	209	0.0	0.0	0.0	1.4	98.6	100.0
Switzerland	360	0.0	0.0	0.0	2.2	97.8	100.0
United Kingdom	629	0.0	0.0	0.0	2.1	97.9	100.0
Africa	1,529	0.0	0.0	0.0	4.1	95.9	100.0
of which. Reunion Island	426	0.0	0.0	0.0	7.0	93.0	100.0
South Africa, Rep. of	717	0.0	0.0	0.0	1.8	98.2	100.0
Asia	1,024	0.0	0.0	0.0	2.8	97.2	100.0
of which. People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
India	629	0.0	0.0	0.0	1.6	98.4	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	75	0.0	0.0	0.0	0.0	100.0	100.0
of which. Australia	75	0.0	0.0	0.0	0.0	100.0	100.0
America	8	0.0	0.0	0.0	25.0	75.0	100.0
of which. USA	7	0.0	0.0	0.0	28.6	71.4	100.0
Total	6,793	0.0	0.0	0.0	2.6	97.4	100.0

Table 23: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on cultural/heritage sites, Year 2024

	No. of	Ratir	ng of state	of environm	ent on cultu	ıral/heritage	e sites
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	3,051	0.1	0.0	0.0	1.8	98.1	100.0
of which. France	1,159	0.1	0.0	0.0	2.2	97.8	100.0
Germany	648	0.3	0.0	0.0	1.5	98.1	100.0
Italy	154	0.6	0.0	0.0	0.6	98.7	100.0
Switzerland	261	0.0	0.0	0.0	1.5	98.5	100.0
United Kingdom	454	0.0	0.0	0.0	2.0	98.0	100.0
Africa	848	0.0	0.0	0.0	2.5	97.5	100.0
of which. Reunion Island	171	0.0	0.0	0.0	5.3	94.7	100.0
South Africa, Rep. of	501	0.0	0.0	0.0	1.4	98.6	100.0
Asia	493	0.0	0.0	0.0	4.1	95.9	100.0
of which. People's Rep. of China	39	0.0	0.0	0.0	0.0	100.0	100.0
India	296	0.0	0.0	0.0	2.4	97.6	100.0
United Arab Emirates	10	0.0	0.0	0.0	10.0	90.0	100.0
Oceania	50	0.0	0.0	0.0	0.0	100.0	100.0
of which. Australia	50	0.0	0.0	0.0	0.0	100.0	100.0
America	7	0.0	0.0	0.0	28.6	71.4	100.0
of which. USA	6	0.0	0.0	0.0	33.3	66.7	100.0
Total	4,449	0.1	0.0	0.0	2.2	97.7	100.0

Table 24: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on nature-based sites, Year 2024

	No. of	Ra	ting of stat	e of environ	ment on na	ture-based s	sites
Country of residence	parties	Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	4,099	0.0	0.0	0.0	2.2	97.8	100.0
of which. France	1,594	0.0	0.0	0.0	2.8	97.2	100.0
Germany	870	0.0	0.0	0.0	2.1	97.9	100.0
Italy	206	0.0	0.0	0.0	1.5	98.5	100.0
Switzerland	356	0.0	0.0	0.0	2.0	98.0	100.0
United Kingdom	616	0.0	0.0	0.0	2.1	97.9	100.0
Africa	1,500	0.0	0.0	0.0	5.6	94.4	100.0
of which. Reunion Island	441	0.0	0.0	0.0	10.4	89.6	100.0
South Africa, Rep. of	686	0.0	0.0	0.0	2.2	97.8	100.0
Asia	1,022	0.1	0.0	0.0	3.0	96.9	100.0
of which. People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
India	627	0.2	0.0	0.0	1.9	97.9	100.0
United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania	72	0.0	0.0	0.0	1.4	98.6	100.0
of which. Australia	72	0.0	0.0	0.0	1.4	98.6	100.0
America	8	0.0	0.0	0.0	25.0	75.0	100.0
of which. USA	7	0.0	0.0	0.0	28.6	71.4	100.0
Total	6,701	0.0	0.0	0.0	3.1	96.9	100.0

Table 25: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in Mauritius, Year 2024

		No. of		Rating of s	tate of envir	onment in	Mauritius	
Count	Country of residence		Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		5,735	0.0	0.0	0.1	4.9	95.0	100.0
of which:	France	2,409	0.0	0.0	0.2	6.4	93.4	100.0
	Germany	1,098	0.0	0.0	0.0	3.7	96.3	100.0
	Italy	279	0.4	0.0	0.0	1.4	98.2	100.0
	Switzerland	455	0.0	0.0	0.2	5.5	94.3	100.0
	United Kingdom	1,006	0.0	0.0	0.0	4.6	95.4	100.0
Africa		2,730	0.0	0.0	0.4	13.7	85.9	100.0
of which:	Reunion Island	924	0.1	0.0	0.6	28.8	70.5	100.0
	South Africa, Rep. of	1,256	0.0	0.0	0.1	4.4	95.5	100.0
Asia		1,084	0.0	0.0	0.0	4.3	95.7	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	0.0	100.0	100.0
	India	678	0.0	0.0	0.0	3.5	96.5	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		90	0.0	0.0	0.0	5.6	94.4	100.0
of which:	Australia	90	0.0	0.0	0.0	5.6	94.4	100.0
America		8	0.0	0.0	0.0	37.5	62.5	100.0
of which:	USA	7	0.0	0.0	0.0	42.9	57.1	100.0
	Total	9,647	0.0	0.0	0.2	7.3	92.5	100.0

 $Table\ 26:\ Percentage\ distribution\ of\ tourists\ interviewed\ by\ country\ of\ residence\ and\ rating\ of\ customer\ service\ at\ the\ airport,\ Year\ 2024$

		No. of		Rating of	customer se	ervice at the	e airport	
Count	Country of residence		Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe		5,738	0.0	0.0	0.0	5.9	94.1	100.0
of which:	France	2,411	0.0	0.0	0.0	6.4	93.5	100.0
	Germany	1,098	0.0	0.0	0.0	5.7	94.3	100.0
	Italy	279	0.0	0.0	0.0	4.7	95.3	100.0
	Switzerland	456	0.0	0.0	0.0	5.9	94.1	100.0
	United Kingdom	1,006	0.0	0.0	0.0	6.0	94.0	100.0
Africa		2,731	0.0	0.0	0.0	9.3	90.7	100.0
of which:	Reunion Island	925	0.0	0.0	0.0	15.6	84.4	100.0
	South Africa, Rep. of	1,256	0.0	0.0	0.0	4.9	95.1	100.0
Asia		1,084	0.1	0.0	0.0	4.9	95.0	100.0
of which:	People's Rep. of China	69	0.0	0.0	0.0	1.4	98.6	100.0
	India	678	0.1	0.0	0.0	3.7	96.2	100.0
	United Arab Emirates	12	0.0	0.0	0.0	8.3	91.7	100.0
Oceania		90	0.0	0.0	0.0	6.7	93.3	100.0
of which:	Australia	90	0.0	0.0	0.0	6.7	93.3	100.0
America		8	0.0	0.0	0.0	12.5	87.5	100.0
of which:	USA	7	0.0	0.0	0.0	14.3	85.7	100.0
	Total	9,651	0.0	0.0	0.0	6.7	93.2	100.0

Table 27: Percentage distribution of tourists interviewed by country of residence and evaluation of visit, Year 2024

			Evaluation	on of visit	
Country of residence	No. of parties	Below expectation	As expected	Beyond expectation	Total
Europe	5,738	0.2	94.2	5.6	100.0
of which. France	2,411	0.3	93.4	6.2	100.0
Germany	1,098	0.1	95.3	4.6	100.0
Italy	279	0.4	95.3	4.3	100.0
Switzerland	456	0.2	94.5	5.3	100.0
United Kingdom	1,006	0.2	94.9	4.9	100.0
Africa	2,731	0.1	97.2	2.7	100.0
of which. Reunion Island	925	0.0	99.5	0.5	100.0
South Africa, Rep. of	1,256	0.2	95.1	4.7	100.0
Asia	1,084	0.2	96.4	3.4	100.0
of which. People's Rep. of China	69	0.0	95.7	4.3	100.0
India	678	0.1	95.9	4.0	100.0
United Arab Emirates	12	0.0	100.0	0.0	100.0
Oceania	90	0.0	97.8	2.2	100.0
of which: Australia	90	0.0	97.8	2.2	100.0
America	8	0.0	100.0	0.0	100.0
of which: USA	7	0.0	100.0	0.0	100.0
Total	9,651	0.2	95.3	4.5	100.0

Table 28: Percentage distribution of tourists interviewed by country of residence and overall appreciation of Mauritius as a holiday destination, Year 2024

Country of residence	No of mouting			Overall appr	eciation		
Country of residence	No. of parties	Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	5,737	0.0	0.0	0.0	19.8	80.2	100.0
of which: France	2,411	0.0	0.0	0.0	22.4	77.6	100.0
Germany	1,098	0.0	0.0	0.0	19.8	80.2	100.0
Italy	279	0.0	0.0	0.0	16.1	83.9	100.0
Switzerland	455	0.0	0.0	0.0	19.8	80.2	100.0
United Kingdom	1,006	0.0	0.0	0.0	19.3	80.7	100.0
Africa	2,730	0.0	0.0	0.0	28.9	71.1	100.0
of which: Reunion Island	925	0.0	0.0	0.0	45.0	55.0	100.0
South Africa, Rep. of	1,256	0.0	0.0	0.0	18.5	81.5	100.0
Asia	1,084	0.1	0.0	0.1	19.0	80.8	100.0
of which. People's Rep. of China	69	0.0	0.0	0.0	1.4	98.6	100.0
India	678	0.0	0.0	0.0	18.7	81.3	100.0
United Arab Emirates	12	0.0	0.0	0.0	16.7	83.3	100.0
Oceania	90	0.0	0.0	0.0	21.1	78.9	100.0
of which. Australia	90	0.0	0.0	0.0	21.1	78.9	100.0
America	8	0.0	0.0	0.0	75.0	25.0	100.0
of which: USA	7	0.0	0.0	0.0	85.7	14.3	100.0
Total	9,649	0.0	0.0	0.0	22.4	77.6	100.0

Table 29: Distribution of tourists interviewed and activities participated, Year 2024

Activities	% Distribution
Shopping	93.6
Visit botanical gardens/National Parks	68.8
Spa/wellness	39.4
Visit historical sites/Museums	28.1
Parasailing	12.8
Dolphin/Whale watch	10.2
Undersea walk	9.0
Golf	7.9
Walk with lions	7.0
Scuba diving	6.4
Zip lining	5.1
Hiking	3.5
Casino	1.8
Kite surf	0.6
Big game fishing	0.4
Cultural event	0.2

Table 30: Major places of interest visited by tourists interviewed, Year 2024

Place of interest	No. of parties					
Seven Coloured Earths of Chamarel	5,155					
Sir Seewoosagur Ramgoolam Botanical Garden	4,307					
Ile aux Cerfs	3,952					
Bois Cheri Tea Factory and Tea Museum	3,477					
Port Louis Centre/Town	3,398					
Grand Bassin	3,197					
Black River Gorges National Park	2,465					
Chamarel Rum Distillery	2,145					
Port Louis Market	1,810					
L'Aventure du Sucre	1,721					
Chamarel Falls	1,697					
Alexandra Falls	1,477					
Le Morne Brabant	1,327					
Casela Nature Parks	1,242					
Ile aux Benitiers	1,154					
Caudan Waterfront	1,133					
Blue Penny Museum	989					
Grand Bay	895					
Grand River South East Waterfalls	765					
Vanilla Crocodile Park	682					

Table 31: Most appealing places of interest, Year 2024

Place of interest	No. of parties
Ile aux Cerfs	2,321
Seven Coloured Earths of Chamarel	1,076
Ile aux Benitiers	909
Port Louis Centre/Town	380
Grand Bassin	301

													Annex
CONI	FIDENTIAL			•	of Mauri				Seri	al No.			
					OUND VISI		2024						
Intervi	ewer:												
Day &	date of interview:					ī			Survey p	oint : Air	1 S	ea 2	
_	MODULE A	d	d m m	у у	у у у								
1	When did you arrive in Mauritius? Quand êtes-vo	ous arrivé à l	'île Maurice? .										
2 (1)								d d	m m	у у	у у		
2 (i)	By which flight/ship did you arrive? Par quel vol/b												
(iii)	By which flight are you departing? Par quel vol po What is the class of your flight? En quelle classe of												
3	What is your age group? / Quel est votre groupe d	-											
	15 - 19 1 40 - 20 - 29 2 50 -		4										
		k over	6										
4	Gender/ Genre : M 1 F 2												
5 (i)	What is your country of residence? / Quel est votre	e pays de rés	idence?										
	What is your nationality? / Quel est votre national							Ħ					
(iii)	What is your profession? / Quel est votre métier?							Ħ					
	Are you travelling alone? / Voyagez-vous seul?						If Ves/ Si (Dui , SKIP T	O O7/ PAS	SSEZ A O7			
0 (1)	If not travelling alone, state / Si en groupe, spécifie		110/110/11	···· -			11 100/ 5/ 0	, 52222 2	O Q//111	,022.1. g,			
(ii)	What is your group size? / Quel est le nombre de p		ns le groupe ?	·									
(iii)	Which of the following best describes the group?//	Lequel des de	escriptions suiv	ants décr	it le mieux l	e group	e?						
	Couple with children/ Couple avec enfants of whom number of children aged less than 18 Couple without children/ Couple sans enfants With friends and/or relatives/Avec des amis en Business associates/ Associés d'affaires	t/ou des par	ents	2 3 4			Grandparen of whom nu Tour group, Other, spec	versity/sporti plaire / unive ats with grand amber of chil / En groupe ify/ Autre, sp	rsitaire / sp dchildren dren aged l pécifier	less than 18	6 8 years 7		
(iv)	No. of persons (including you) sharing common ex	penditure / N	lombre de pers	sonnes (y o	compris vou	s) qui o	nt fait des de	épenses com	munes				
	Of whom 12 years of age or less / Dont celles âgé	ies de 12 ans	ou moins						brack				
7	How many times have you visited Mauritius include	ling this trip?	/ Combien de					oris ce séjou ASSEZ A Q1					
	FOR FIRST TIME VISITORS ONLY/ POUR	CFUX A LFI	IR PREMIERE				10 Q10/17	1002271 Q1	·				
8	How did you hear or read about Mauritius ? / Où a												
	Publicity on TV, Radio / Publicité sur TV, Radio										1		
	Publicity in newspapers, magazines / Publicité dan												
	Web and social media/ Web et reseaux sociaux	-									3		
	Visibility in travel fairs / Participation au salon de												
	Adverts on Billboards/Subway/Underground / Pub	licité sur bili	lboard, station	s de métro)						5		
	Adverts at Cinema / Publicité au cinéma												
	Adverts on Taxi, Bus / Publicité sur taxi, bus												
	Friends & words of mouth / Amis & de bouche à o	reille											
	Incentive trips organised by your employer / Tours												
	Travel Agencies & Tour operators /Agences de vo		-	-									
	Other, specify / Autre, spécifier	_	-										
											11		
9	What motivated you most to choose Mauritius?/Qu	•	ous a poussé à	choisir l'	île Maurice	?							
	(MAXIMUM 5 answers)/ (MAXIMUM 5 reponse 1 Tropical image / Image Tropicale		[8	Our	people / La	population					
	2 History & Culture / Histoire & Culture				9			oons / <i>Plage</i>					-
	3 Price of the destination / Prix de la destination	n .			10		pping / Acha						
	4 High standard of hotel / Haut niveau des hote				1			ourism / Nati					
		 r)			1: 1:		ommended t utation / <i>Rép</i>	y friends,rel		_		s,parents 	\vdash
	6 Sports/ Activités sportives (Specify / Spécifie 7 Air Accessibility / Accès aérien				1.	-	-	outanon Autre, spécifi					
	An Accessionity / Access derien				14	. Out	., specify/ A	ыне, ѕресіјі	c/				
10	What was the main purpose of your visit to Maurit	ius?/Quelle e	était la raison p	principale	de votre sé	jour à l'i	île Maurice?	>					
	Holidays / Vacances		1	Sp	orts/ Activi	tés sport	tives			10			
	Honeymoon / Lune de miel		2		(Specif	y / Spéci	ifier)		•••••				
	Business / Affaires		3	Sh	opping /Ach	hats				11			

Attending conference, Group & incentives / ... 12

Medical / Medical 4

	Studies / Etudes	5	Assi	ster à une conférence, Activité de group	ne / team huild	lino	
	Transit / En transit	6		ondary residence / Résidence secondaire		13	
	Cultural event / Evènement culturel (Specify / Spécifier)	7				14	
	Religion - pilgrimage / Religion - pelerinage	8	Atte	nding wedding / Assister à un mariage		15	
	VFR / Visite chez parents & amis	9		r, specify/Autre, spécifier		16	
11 (i)	During this trip, are you visiting Mauritius only? /Au cours	de ce voyage, visitez-ve	ous seul	ement l'île Maurice?		Yes/Oui1 No)/Non2
(ii)	If No, please state the other countries visited/ to be visited/	Si non, veuillez indique	er les au	tres pavs visités / à visiter			
	If not Mauritius, which destination you would have visited	-					
(111)	Si ce n'est pas l'île Maurice, quelle destination auriez vous						
12	When did you make the booking?/ Quand avez-vous fait le	s réservations?			-	<i>lemaines auparavant</i> ays / Nombre de jours	
13	In which activities have you participated during your visit le Veuillez mentionner les activités ou vous avez participé du		-				
	Casino 1 Cultural ever Casino Evènement de Evènement		2	Shopping 3 <i>Achats</i>	Golf		4
	Walk with lions 5 Kite surf Interactions avec les lions Kite surf		6	Dolphin/ Whale watch 7 Voir les dauphins/ baleines	Hiking Randonne	 će	8
	Parasailing 9 Undersea water Paravoile Marche sous		10	Visit botanical gardens/National Parks Visiter Jardin botanique/Parc Nationa			11
	Visit historical sites/Museums 12 Scuba diving Visiter les sites historiques/Musées Plongée sou Plongée sou	g	13	Big game fishing 14 Pêche au gros	Zip lining Tyrolienn		15
	Other sports, specify 16 Spa / wellne			Trail hiking 18		r, s <i>pecify</i>	19
	Autres sports, spécifier Spa / bien-êt			Randonnée pédestre	Autro	e, spécifier	
14 (i)	What are the places of interest which you visited during yo	ur stav in Mauritius and	1 which	one was most appealing to you?			
1.(1)	Quels sont les sites touristiques que vous avez visités durant vo	-					
	1		5				
	2		6				
	3		7				
	4		8				
(ii)	Most appealing site						
	Le site le plus intéressant						
15 (i)	Where did you stay in Mauritius and number of nights sper	nt at each place of stay?		ez-vous logé à l'île Maurice et le nomb	re de nuits pas	ssées à chaque lieu de	séjour ? nights/nuits
	Hotel / <i>Hôtel</i>	1		With friends, relatives / Chez des	amis, parents	4	
	Guest House / Pension de famille	2		In own villa / house / RES/PDS/ F	Propre villa/ de	emeure 5	
	Tourist residence / Residence touristique	3		Airbnb		6	
				Other, specify/ Autre, spécifier: .		7	
(ii)	Please state the name(s) and place(s) where you stayed / Vo	euillez mentionner le(s)) nom(s)	et le(s) lieu(x) de votre hébergement :			
	Name / Nom			Location / Lieu			
	Name / Nom			Location / Lieu			
	Name / Nom			Location / Lieu			
16	Are you on a package tour? / Faites-vous partie d'un voyage	ge à forfait?		Yes/Oui 1 No/Non 2	IF NO/ S	INON, SKIP TO Q.	21/ PASSEZ A Q.21
	(i.e Airfare + Accommodation + other services / c.à.d. Bil	let d'avion + Hébergen	nent + a	utres prestations)			
	MODULE B						
17	What are the countries that are covered in the package tour Quels sont les pays qui sont inclus dans ce voyage à forfai			e visite)			
	(i)	(ii)			(iii)		
18 (i)	What is the duration of package tour? / Quelle est la durée	du voyage à forfait?		nigh	nts / nuits		
(ii)	What is the price of package per adult ?/ Quel est le prix d.	u voyage à forfait par a	adulte?	Currency/ Devise	Amount/	Montant	

(iii)	Does the price include the following: / Ce prix comprend	t-il:			
	Airfare/Le billet d'avion	1	Breakfast only/Petit of	déjeuner seulement	6
	Transfer/Transfert à l'hotel	2	Breakfast & Dinner/I	Petit déjeuner et diner	7
	Accommodation/Hébergement	3	All Meals/Tous les re	epas	8
	Sightseeing tours/Des excursions	4	All inclusive/Tout inc	clus	9
	Car Hire/Location de voiture	5	Other, specify/Autre,	spécifier	10
(iv)	How many sightseeing tours are included in the package?	Combien de vi	isites guidées sont incluses dans le forfait :	?	
19	Where did you purchase this package?/ Où avez-vous pris	ce voyage à for	fait?		
	At a point of sale of a travel agent / tour operator À un point de vente d'un agent de voyages / tour operateur	r			1
	On the web / internet with an Online Travel Agent (OTA - Sur le web / internet avec un agent de voyage en ligne (O				2
	On the web / internet with an airline holidays platform/wel Sur le web/ internet avec une plate-forme de vacances de		ienne/ site internet		3
	On the web / internet with a hotel holidays platform/webs Sur le web/internet avec une plate-forme de vacances à l		net		4
	On the web/internet with a concierge / private counsellor Sur le web/internet avec un concierge/ service de conseil				5
	Others, specify/ Autre, spécifier				6
20	What was the amount that you and your party sharing com Quel est le montant des dépenses que vous et le groupe fa excluant le coût du voyage à forfait?				
	Currency/ Devise Amount/ Montant			No. of persons covered:	
	SKIP TO Q. 25 / PASSEZ A Q.25			Nombre de personnes couvertes	
21	Where did you buy ?/Où avez-vous pris? At a point of sale of a travel agent / tour operator À un point de vente d'un agent de voyages / tour operateu	r	Air ticket/ Billet d'avion	Accommodation/ Hébergement	
	On the web / internet with an Online Travel Agent				
	Sur le web / internet avec un agent de voyage en ligne On the web / internet with an airline website				
	Sur le web/Internet avec un site de compagnie aérienne				
	On the web / internet avec un site d'hôtel Sur le web/ internet avec un site d'hôtel				
	On an online booking site (eg. Airbnb) / Sur un site de rés (ex. Airbnb)	ervation en lign	ae		
	Please specify booking site / Veuillez spécifier le site de r	éservation			
	Others, specify/ Autre, spécifier				
22	What is the price of airfare per adult? / Quel est le prix du	billet d'avion p	ar adulte ?		
	Currency/ Devise Amount/ Montant				
23 (i)	How much you and your party sharing common expenditure	re spent on acco	ommodation? /combien avez-vous payé pou	ur l'hébergement pour vous et le groupe?	
	Currency/ Devise Amount/ Montant			No. of persons covered: Nombre de personnes couvertes	
(ii)	What was the total amount that you and your party sharing Quel est le montant des dépenses que vous et le groupe fa				argamant?
	Currency/ Devise Amount/ Montant	•	communes avez encoura tors de votre sejo	No. of persons covered: Nombre de personnes couvertes	
24	Which of the following best describes the sleeping and me	al arrangement	during your stay?	Tromore de personnes courertes	
	Lequel des descriptions suivants décrit le mieux l'arrange	-	ergement et le type de repas pendant votre	e séjour?	
	Bed only/ Lit seulement Bed & Breakfast/ Petit déjeuner compris	1 2			
	Half-board/ En demi-pension (Petit déjeuner et diner)	3			
	Full-board/ Pension complète (Tous les repas) All inclusive/ Tout inclus (Tous les repas avec boisson)	4 5			
	Free/ Hébergement gratuit	6			
25	Please state the total amount you and your party spent on : Veuillez mentionner le montant que vous et le groupe fais		ommunes avez dépensé sur ·		
		исрепьев СС	Currency/ Devise	Amount/ Montant	
	(i) Food & Beverages / Repas et boissons		•		
	(ii) Public transport / Transport en commun (iii) Taxi				
	(iv) Car hire with driver/Location de voiture avec chauffi	our			
	(v) Car hire without driver/Location de voiture sans chai				

	(vi) Fuel for car hire / Carburant pour location de vo	iture						Т			
	(vii) Sightseeing / Excursions							Ī			
	(viii) Sports & Recreation / Loisirs										
	(ix) Shopping / Achats							\pm			
	(x) Others / Autres							+			
	(T) 4 1							\mp			
		•••				<u> </u>	<u> </u>				
26 (i)	Did you change part of your money into Mauritian rup Avez vous changé une partie de votre argent en roup	-	•		Yes/Oui 1 urice?	No/Non	2				
(ii)	If yes, please provide an estimate of amount changed Si oui, veuillez specifier le montant en roupies	in ru	pees	Rs							
27 (i)	Did you make any payment directly in foreign current Avez vous fait des paiements à l'île Maurice en devis	-		Yes/Oui 1	No/ <i>Non</i> 2						
(ii)	If yes, state amount:	(a)	on accommodation / sur hébergem	ent	Amount/ Montant				Curr	ency/ Dev	ise
	Si oui, veuillez mentionner le montant:	(b)	on others / autres		Amount/ Montant				Curr	ency/ Dev	ise
	MODULE C										
28	How would you rate the level of security and state of	envi	ronment on a scale of 1 to 10, 10 bein	ng the highest sco	ore?						
	Comment évaluez-vous le niveau de sécurité et l'état										
			Level of so	•	State of environment						
	Hotel / <i>L'hotel</i>		Niveau de	sécurité	Etat de l'environnen	ient					
	Non-hotel accommodation / Parahôtellerie										
	In taxi / En taxi										
	On the beaches / Sur nos plages										
	In Public Places / Sur les lieux publiques										
	On Tourist sites / Sur les sites touristiques Cultural/ Heritage Site / Site culturel/patrimonial	•									
	Nature-based sites such as National Parks and Garde	ens/									
	Sites naturels tels que les parcs et jardins nationaux			ļ	<u> </u>						
	In Mauritius / A l'île Maurice										
29	On a scale of 1 to 10, 10 being the highest score, how	w wo	uld you rate the customer service at:								
	Sur une échelle de 1 à 10, 10 étant le meilleur score		•								
	the airport / <i>l'aéroport</i>										
	Other (Specify) / Autre, spécifier										
30	Has Mauritius lived up to your expectations? / Est-ce			vos attentes?							
30		que									
	Below expectation / En dessous des attentes		1	_	ive a reason/ Spécifier						
	As expected / Comme attendu	•••	2		ive a reason/ Spécifier						
	Beyond expectation / Au delà des attentes		3	Please g	ive a reason/ Spécifier	•••••	••••		_		
31	If you have to give an overall appreciation score to M Si vous devez évaluer l'île Maurice en ce qui concer meilleur score?		•			1 à 10,	10 étani	t le			
32	Are you likely to visit Mauritius again? / Comptez-vo	us y	revenir?	Yes/Oui 1	No/ Non 2						
33	Would you recommend Mauritius as a holiday destina Recommenderiez-vous l'ile Maurice comme une desti		•	?	Yes/Oui 1 No/Non	2					
	IF No/ Si Non , Please give reason/ Spécifier										
34	What would be your next holiday destination outside										
	Quelle serait votre prochaine destination de vacance	es en	denors de votre pays de résidence?								
35	Have you any recommendations/ suggestions for imp										
	Avez-vous des recommandations/suggestions à faire (a)										
	(b)										