

SURVEY OF INBOUND TOURISM, Year 2023

CONTENTS

	Page
Introduction	1
Table1 - Distribution of parties and tourists by country of residence, Year 2023	1
1 Main findings	2
2 Tourist perception on level of satisfaction	4
3 Methodology	9
4 Concepts and definitions	11
Tables	
Table 2 - Percentage distribution of tourists by country of residence and travel arrangement, 2018 and 2023	12
Table 3 - Average length of stay (in nights) by country of residence and travel arrangement, 2018 and 2023	13
Table 4 - Percentage distribution of tourists by main purpose of visit, 2018 and 2023	13
Table 5a - Percentage distribution of tourists by type of accommodation, 2018 and 2023	14
Table 5b - Proportion of tourists staying in hotel and non-hotel accommodations by country of residence, 2018 and 2023	14
Table 5c - Selected tourism statistics by type of accommodation (hotel/non-hotel), 2018 and 2023	15
Table 6 - Average expenditure by country of residence, 2018 and 2023	16
Table 7 - Average expenditure per tourist per night by country of residence and travel arrangement, 2018 and 2023	17
Table 8 - Percentage distribution of expenditure by major item and country of residence, 2018 and 2023	18
Table 9 - Percentage distribution of tourists interviewed by country of residence and rating of level of security in hotels, Year 2023	21
Table 10 - Percentage distribution of tourists interviewed by country of residence and rating of level of security in non-hotel accommodations, Year 2023	21
Table 11 - Percentage distribution of tourists interviewed by country of residence and rating of level of security regarding taxi service, Year 2023	22
Table 12 - Percentage distribution of tourists interviewed by country of residence and rating of level of security on beaches, Year 2023	22
Table 13 - Percentage distribution of tourists interviewed by country of residence and rating of level of security in public places, Year 2023	23
Table 14 - Percentage distribution of tourists interviewed by country of residence and rating of level of security on tourist sites, Year 2023	23
Table 15 - Percentage distribution of tourists interviewed by country of residence and rating of level of security on cultural/heritage sites, Year 2023	24
Table 16 - Percentage distribution of tourists interviewed by country of residence and rating of level of security on nature-based sites, Year 2023	24
Table 17 - Percentage distribution of tourists interviewed by country of residence and rating of level of security in Mauritius, Year 2023	25
Table 18 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment in hotels, Year 2023	25
Table 19 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment in non-hotel accommodations, Year 2023	26
Table 20 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment on the beaches, Year 2023	26
Table 21 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment in public places, Year 2023	27

Table 22 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment on tourist sites, Year 2023	27
Table 23 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment on cultural/heritage sites, Year 2023	28
Table 24 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment on nature-based sites, Year 2023	28
Table 25 - Percentage distribution of tourists interviewed by country of residence and rating of state of environment in Mauritius, Year 2023	29
Table 26 - Percentage distribution of tourists interviewed by country of residence and rating of customer service at the airport, Year 2023	29
Table 27 - Percentage distribution of tourists interviewed by country of residence and evaluation of visit, Year 2023	30
Table 28 - Percentage distribution of tourists interviewed by country of residence and overall appreciation of Mauritius as a holiday destination, Year 2023	30
Table 29 - Major places of interest visited by tourists interviewed, Year 2023	31
Table 30 - Most appealing places of interest, Year 2023	31

Annex Survey Questionnaire

Introduction

This report presents the main results of the survey of Inbound Tourism for the year 2023 and is compared to the year 2018. It is to be noted that this survey was not conducted as from 2020 to 2022 due to the COVID-19 pandemic.

The primary objective of the survey is to gather information on tourists visiting Mauritius, mainly on their spending pattern, purpose and frequency of visits, place of stay and rating of the Mauritian destination. During the survey, data was collected from departing tourists at Sir Seewoosagur Ramgoolam International Airport.

Table 1 below shows the distribution of respondents by country of residence compared to that of tourist departures during year 2023.

The questionnaire is given at Annex.

Table 1: Distribution of parties and tourists by country of residence, Year 2023

Country of residence	Survey of Inbound Tourism				Actual no. of tourists departed (Passport and Immigration Office)	
	Parties		Tourists		No.	%
	No.	%	No.	%		
Europe	5,754	58.6	12,338	57.8	821,815	64.8
<i>of which:</i> France	2,562	26.1	5,581	26.2	313,463	24.7
Germany	978	10.0	2,058	9.6	114,188	9.0
Italy	244	2.5	515	2.4	30,203	2.4
Switzerland	274	2.8	566	2.7	34,187	2.7
United Kingdom	1,055	10.7	2,211	10.4	145,049	11.4
Africa	2,911	29.6	6,239	29.2	283,577	22.3
<i>of which:</i> Reunion Island	1,273	13.0	2,922	13.7	132,308	10.4
South Africa, Rep. of	1,145	11.7	2,427	11.4	103,130	8.1
Asia	1,027	10.5	2,464	11.6	119,550	9.4
<i>of which:</i> People's Rep. of China	59	0.6	118	0.6	7,437	0.6
India	597	6.1	1,455	6.8	52,060	4.1
United Arab Emirates	37	0.4	80	0.4	14,702	1.2
Oceania	96	1.0	210	1.0	21,119	1.7
<i>of which:</i> Australia	96	1.0	210	1.0	19,694	1.6
America	39	0.4	82	0.4	22,379	1.8
<i>of which:</i> USA	25	0.3	55	0.3	11,347	0.9
Not Stated	-	-	-	-	555	0.0
Total	9,827	100.0	21,333	100.0	1,268,995	100.0

1. Main findings, 2018 and 2023

		2018	2023	2018		2023	
				1 st Sem	2 nd Sem	1 st Sem	2 nd Sem
Purpose of visit	% distribution by main purpose of visit:						
	Holiday	79.3	92.3	81.4	77.3	92.0	92.6
	Honeymoon	13.1	2.4	12.0	14.1	3.5	1.4
	Business	2.7	0.9	2.3	3.2	1.5	0.3
	Visiting friends and relatives	1.4	3.1	1.2	1.6	1.4	4.8
	Other purposes	3.5	1.2	3.1	3.8	1.6	0.9
	Total	100.0	100.0	100.0	100.0	100.0	100.0
Tours	The proportion (%) of tourists travelling on :						
	Package tour	63.3	49.1	63.9	62.6	50.2	48.0
	Non- Package tour	36.7	50.9	36.1	37.4	49.8	52.0
	Total	100.0	100.0	100.0	100.0	100.0	100.0
Party size	The average party size was:	2.1	2.1	2.1	2.1	2.1	2.1
Accommodation	% distribution by type of accommodation:						
	Hotel	78.2	77.0	78.1	78.3	74.0	80.0
	Guest house	4.8	2.2	4.4	5.2	3.0	1.5
	In own vllas/houses/ bungalow/IRS	0.4	0.2	0.6	0.2	0.4	0.0
	Tourist residence	10.8	12.8	10.2	11.4	14.2	11.4
	With friends/relatives	5.3	6.7	5.9	4.8	6.6	6.9
	Other	0.4	1.0	0.8	0.1	1.9	0.2
	Total	100.0	100.0	100.0	100.0	100.0	100.0
Duration of visit	The average number of nights spent by a tourist in Mauritius was:	10.4	11.3	10.4	10.3	11.4	11.2
Expenditure	The average expenditure (Rs) was:						
	Per tourist	46,500	68,800	46,800	46,200	68,400	69,200
	Per night	4,500	6,100	4,500	4,500	6,000	6,200
Return visit	The proportion (%) of tourists who visited Mauritius before was:	34.0	38.9	35.8	32.3	40.9	37.1

1.1 Tourists travelling on package tour

In 2023, 49.1% of tourists travelled on package tour compared to 63.3% in 2018. In 2023, package tour was more popular among tourists from Italy (71.4%), India (62.4%), Switzerland (61.3%), Republic of South Africa (58.9%) and Germany (57.5%). Tourists making their own travel arrangement were mainly from Reunion Island (69.2%) and Australia (64.7%) (Table 2).

In 2023, among the tourists staying in hotels, 62.3% of them were on package tour compared to 79.2% in 2018 (Table 5c).

1.2 Tourists travelling on non-package tour stayed longer than those travelling on package tour

In 2023, the average length of stay for tourists arriving on package tour was 9.4 nights lower than the figure of 13.2 nights for those travelling on non-package tour. A similar trend was observed for the year 2018. In 2023, American tourists stayed longer with an average of 14.5 nights compared to the other regions: Oceania (13.9 nights), Asia (12.4 nights), Europe (11.8 nights) and Africa (9.0 nights) (Table 3).

In 2023, the average length of stay of tourists staying in non-hotel accommodations is longer (16.5 nights) compared to those staying in hotels (9.8 nights) (Table 5c).

1.3 Tourists visited Mauritius mainly to spend holidays

In 2023, 92.3% of tourists visited Mauritius mainly for holidays, higher than the figure of 79.3% in 2018. The proportion of tourists visiting Mauritius for honeymoon in 2023 stood at 2.4%, lower than the figure of 13.1% registered in 2018. The share of tourists coming on business declined from 2.7% in 2018 to 0.9% in 2023 while the share for those visiting friends and relatives increased to 3.1% compared to 1.4% in 2018 (Table 4).

1.4 Nearly eight out of 10 tourists preferred to stay in hotels than in non-hotel accommodations

In 2023, 77.0% of tourists preferred to stay in hotels rather than in non-hotel accommodations compared to 78.2% of tourists who stayed in hotels in 2018. Among the non-hotel accommodations, tourists preferred to stay in tourist residence. In 2023, 12.8% of tourists stayed in tourist residence compared to 10.8% in 2018 (Table 5a).

In 2023, among those staying in hotels, 95.4% came for holidays, 3.1% were honeymooners and some 0.8% came on business trips (Table 5c).

1.5 Average expenditure per tourist increased

In 2023, the average expenditure per tourist amounted to Rs 68,800, that is around Rs 22,300 higher compared to Rs 46,500 in 2018. On average, a European tourist spent Rs 74,500 in 2023 compared to Rs 48,700 in 2018. Tourists from France, our leading market spent an average of Rs 66,700 per person, higher compared to Rs 46,200 in 2018 (Table 6).

Average expenditure for those staying in hotels was Rs 75,600 in 2023, compared to Rs 49,400 in 2018. Those staying in non-hotel accommodations spent on average Rs 46,100 in 2023 compared to Rs 36,100 in 2018 (Table 5c).

The average expenditure per tourist per night for 2023 amounted to Rs 6,100 higher than the figure of Rs 4,500 in 2018 (Table 6).

In 2023, tourists travelling on package tour spent Rs 7,000 per night on average, higher when compared to an average of Rs 5,400 per night for those travelling on non-package tour. The same trend was observed for 2023 (Table 7).

A tourist staying in hotels spent on average Rs 7,700 per night in 2023 which was more than double the amount spent by a tourist staying in non-hotel accommodations (Rs 2,800 per night). Corresponding figures for 2018 were Rs 5,500 for hotels and Rs 2,300 for non-hotel accommodations (Table 5c).

2. Tourist perception on level of satisfaction

2.1 Rating of level of security

Some 96.0% of tourists perceived the level of security as excellent in hotels and similar rating by 89.1% for non-hotel accommodations (Tables 9 and 10).

Some 90.3% of tourists rated the level of security of taxi service as excellent compared to 0.1% rating it as poor (Table 11).

The level of security on beaches was rated as excellent by around 88.8% of tourists against some 0.1% rating it as poor (Table 12).

The survey showed that 83.5% of tourists rated the level of security in public places as excellent while around nine out of 10 tourists rated excellent the level of security on 'tourist sites', on 'cultural/heritage sites' and 'nature-based sites' (Tables 13-16).

Overall, the level of security in the Island of Mauritius was perceived as excellent by around 89.6% of tourists (Table 17).

2.2 Rating of state of environment

As regards to the state of environment, 94.0% of tourists rated hotels as excellent and similar rating by 83.1% for non-hotel accommodations (Tables 18 and 19).

The state of environment on beaches, public places and tourist sites was rated as excellent by 76.5%, 67.4% and 79.7% of tourists respectively (Tables 20-22).

Around eight out of 10 tourists rated the state of environment of both cultural/heritage sites and nature-based sites as excellent (Tables 23 and 24).

Overall, 76.8% of tourists rated the state of environment in Mauritius as excellent, followed by 20.5% as good, 2.3% as satisfactory and 0.4% rated it as poor/very poor (Table 25).

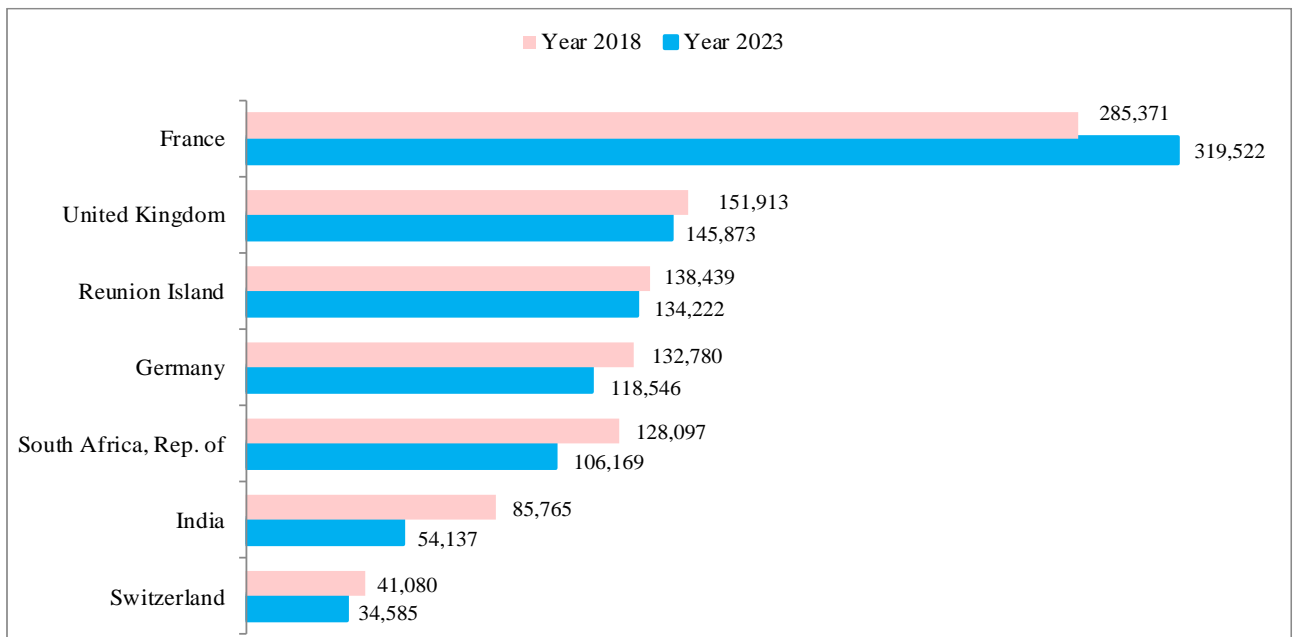
2.3 Rating of customer service at airport

The customer service at the airport was rated as excellent by 86.8% of tourists, followed by 12.5% as good, 0.6% as satisfactory and 0.2% as poor/very poor (Table 26).

2.4 Overall appreciation of Mauritius as a holiday destination

Some 84.7% of tourists provided an excellent overall appreciation of Mauritius as a holiday destination (Table 28).

Figure 1: Tourist arrivals from main generating countries, 2018 and 2023



Source: Passport & Immigration Office

Figure 2: Average length of stay (in nights) by purpose of visit, 2018 and 2023

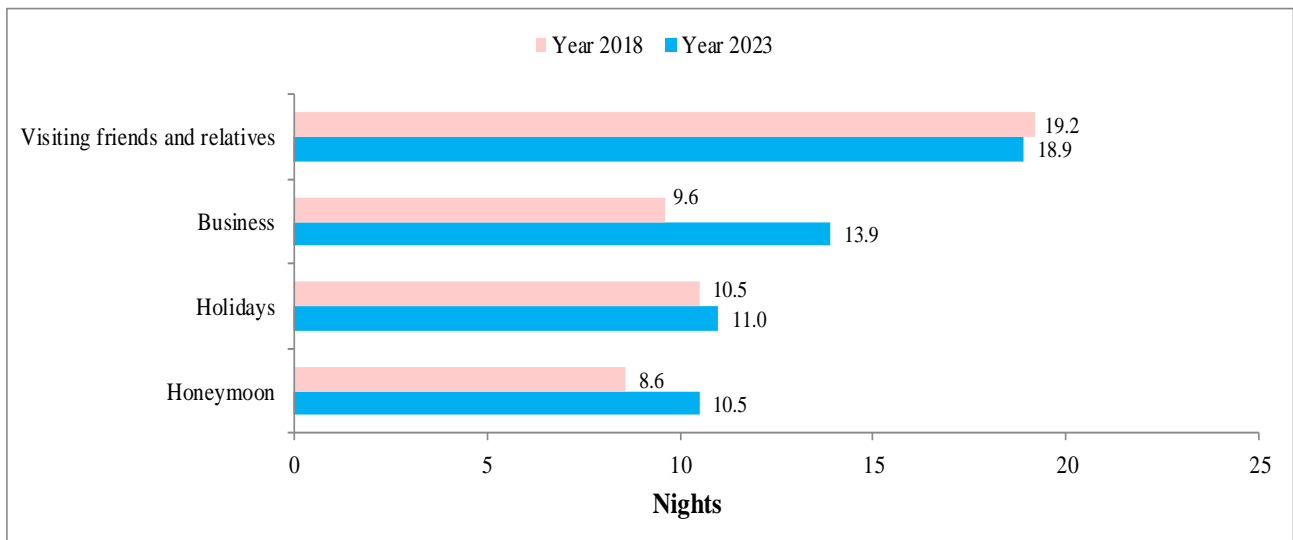


Figure 3: Average length of stay (in nights) by selected country of residence, 2018 and 2023

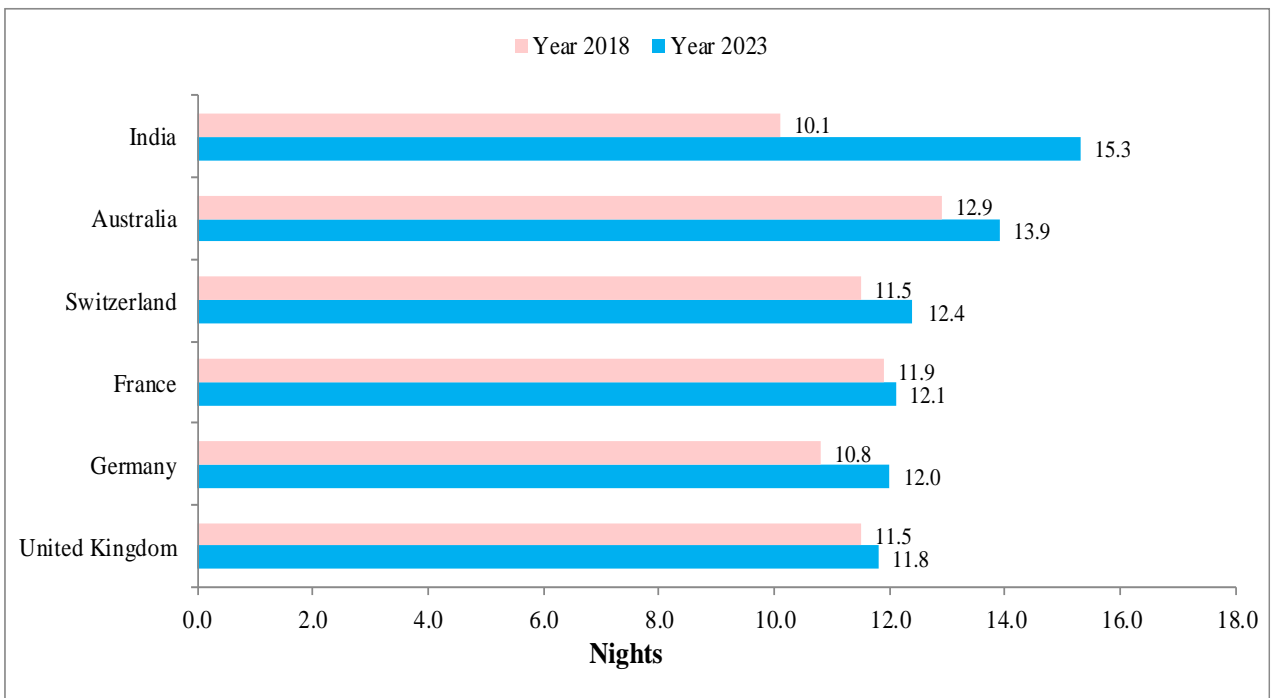


Figure 4: Average expenditure (Mauritian Rupees) per tourist by selected country of residence, 2018 and 2023

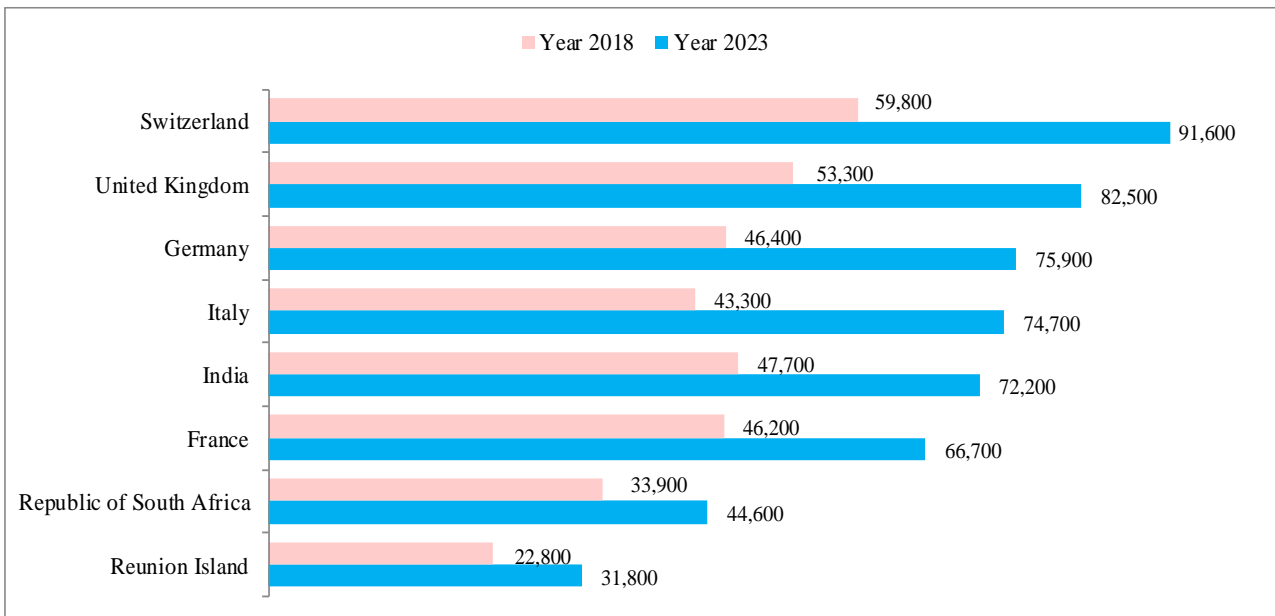


Figure 5: Distribution of tourists by group composition, 2018 and 2023

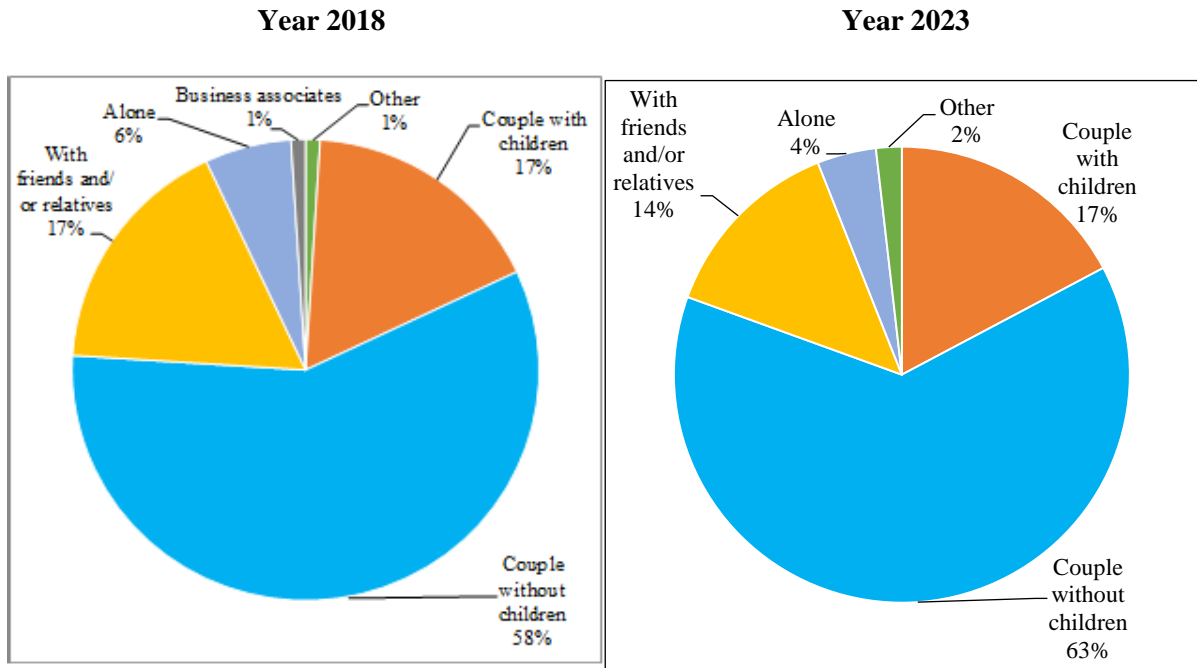


Figure 6: Distribution of first-time tourists by influencing factor, 2018 and 2023

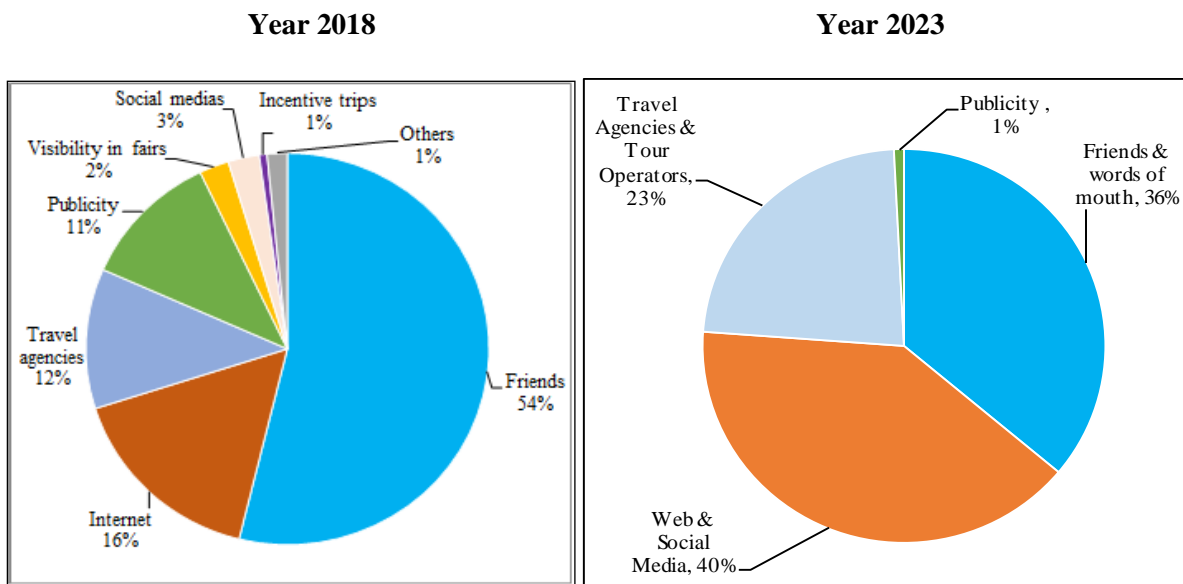
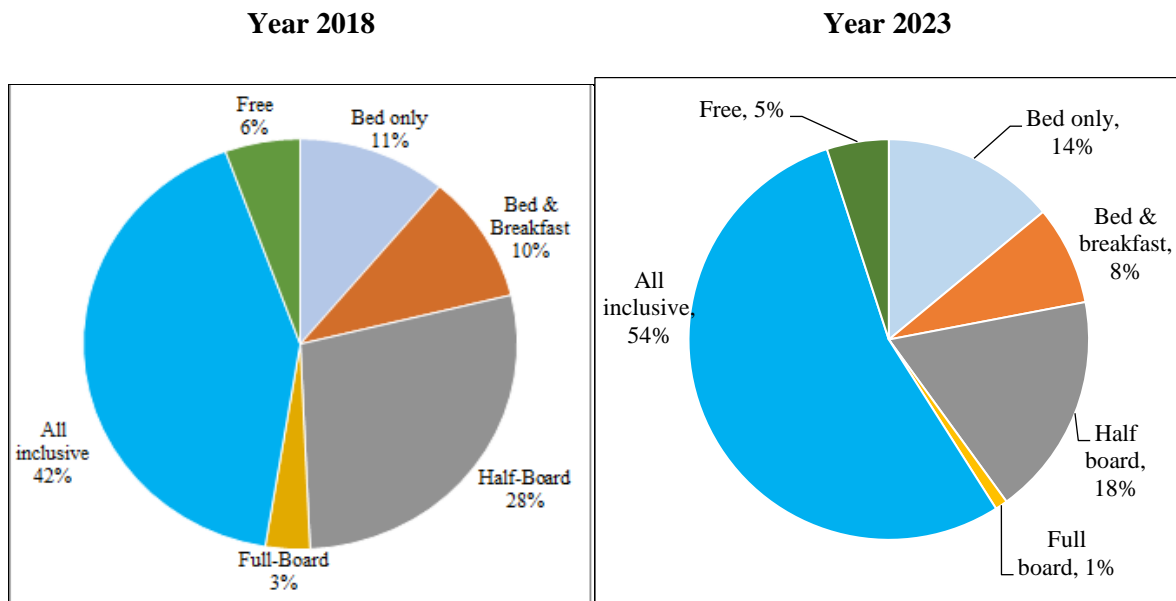


Figure 7: Distribution of tourists by meal arrangement, 2018 and 2023

3. Methodology

3.1 Data collection

Survey period

The survey was conducted during each month in 2023. Interviews were carried out in 2 time slots for each schedule (day and night) as follows:

- (i) day schedule: between 06.00 and 14.00; or between 08.00 and 16.00 hours;
- (ii) night schedule: between 14.00 and 22.00; or between 16.00 and 23.00 hours.

Target population

Tourists leaving the Island of Mauritius by air.

Questionnaire design

The views of the main stakeholders, including the Ministry of Tourism, Association of Hoteliers and Restaurants in Mauritius (AHRIM) and Mauritius Tourism Promotion Agency (MTPA), were sought regarding the content of the questionnaire. The questionnaire comprises 36 questions (*see Annex*), including opinion questions on level of security, state of environment, customer service at the airport and an overall appreciation score to Mauritius as a holiday destination.

Data collection method

Data were collected on tablet PCs and face-to-face interviewing technique was used.

Response rate

Around 85% of tourists who were approached for the survey responded positively. Non-respondents who were replaced, were mostly those who did not have enough time due to their late arrival for check-in formalities and those who had language difficulties.

Fieldstaff

The fieldstaff comprised of around 5 interviewers and 3 supervisors each month.

Consistency and validation checks

The data capture application on the tablet PCs flagged errors at data collection and were corrected on the spot. In addition, supervisors monitored the interviews being carried out and advised the interviewers on remedial action to be taken, if warranted.

3.2 Sampling

Sampling method

The number of interviews conducted per day was determined by making use of Probability Proportional to Size (PPS) sampling method based on the seat capacity of the airplanes which left the country in 2022. Interviews were conducted on the 'first available' basis i.e. tourists were approached as they entered the departure lounge after check-in formalities.

Sample size

A total of 9,827 interviews were conducted during the year 2023, covering 21,333 tourists.

Data reliability

The results published in this report are based on a sample, rather than the census of all tourists who departed during the year 2023. As with all sample surveys, the results are subject to sampling variability and therefore may differ from figures that would be obtained if all tourists had been included in the survey.

3.3 Expenditure data

Expenditure figures relate to expenses incurred by the tourists during their stay in the country and include items like accommodation, meals and beverages, local transportation, sightseeing, entertainment, shopping etc. However, expenses on **international fares** paid to carriers are excluded.

The method of calculating tourism expenditure by means of Airport Exit Surveys is widely used internationally, but problems arise for tourists travelling on package tour. The cost of package has to be broken down in order to obtain the proportions which accrue to hotels, tour operators etc. in Mauritius. Based on information gathered, it is assumed that 37% of the cost of the package goes to the local hoteliers. In cases where the package includes other destinations besides Mauritius, adjustments are done to determine the expenditure incurred in the country.

3.4 Weighting methodology

The survey results were benchmarked to data on monthly tourists departed during the year 2023, as obtained from the Passport and Immigration Office. The variables “country of residence” and “length of stay” were used in weighting the survey data. Moreover, for better estimates, weighted number of nights derived from survey data have been realigned with the actual number of tourist nights spent by departing tourists.

3.5 Problems/Limitations

As with all sample surveys, the Survey of Inbound Tourism is subject to weaknesses including:

- Tourists departing by sea are not covered. However, it is to be noted that tourists by sea represent around 2% of total tourist arrivals.
- Tourists in the VIP lounges are not covered; these tourists are perceived as high spenders.

4. Concepts and Definitions

The concepts and definitions are based on the International Recommendations for Tourism Statistics 2008 (IRTS 2008) framework prepared by United Nations World Tourism Organisation (UNWTO). The framework is consistent with other statistical frameworks such as the System of National Accounts 2008 and the Tourism Satellite Account Recommended Methodological Framework 2008.

Unit of inquiry

The unit of inquiry is the tourist. The latter is defined as a non-resident staying overnight in the country but less than a year, and is not involved in any gainful occupation in the country during his/her stay. A tourist may be travelling alone or in a group.

Inbound tourism

Inbound tourism comprises the activities of a non-resident visitor within the country of reference.

Inbound tourism expenditure

Inbound tourism expenditure is the tourism expenditure of a non-resident visitor within the economy of reference.

Party

The travelling unit is the “party”, which usually consists of one or more members for whom individual expenditures are not available separately. Thus, for certain sections of the questionnaire, the information obtained may refer to more than one tourist.

The size of the “party” is the total number of persons present in the “party”. This has been taken into consideration when calculating average expenditure per tourist.

Country of residence

Tourist arrivals are compiled on the basis of the **permanent address** of the tourist, which may not be the same as his nationality.

Main purpose of visit

The main purpose of a trip is defined as the purpose in the absence of which the trip would not have taken place.

Package or inclusive tour

A package tour is defined as one in which airfare, accommodation and other items such as meals, sightseeing, car hire are included in the tour price paid before departure from the home country of the tourist. The package may include other countries besides Mauritius.

Rating of level of satisfaction

Respondents were asked to rate the level of satisfaction on a scale of 1 to 10 for security, environment (Question 28), customer service at the airport (Question 29) and overall appreciation of Mauritius as a holiday destination (Question 31). For ease of interpretation, the grouping of the scale used is as follows: ‘1-2’ for ‘Very Poor’, ‘3-4’ for ‘Poor’, ‘5-6’ for ‘Satisfactory’, ‘7-8’ for ‘Good’ and ‘9-10’ for ‘Excellent’.

Statistics Mauritius

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Table 2: Percentage distribution of tourists by country of residence and travel arrangement, 2018 and 2023

Country of residence	Year 2018		Year 2023		2018				2023			
	Package	Non-Package	Package	Non-Package	1 st Semester		2 nd Semester		1 st Semester		2 nd Semester	
					Package	Non-Package	Package	Non-Package	Package	Non-Package	Package	Non-Package
Europe	67.3	32.7	53.0	47.0	68.2	31.8	66.3	33.7	56.7	43.3	49.4	50.6
<i>of which:</i> France	57.5	42.5	49.1	50.9	60.5	39.5	54.1	45.9	48.8	51.2	49.4	50.6
Germany	77.3	22.7	57.5	42.5	77.8	22.2	77.0	23.0	62.7	37.3	52.8	47.2
Italy	70.0	30.0	71.4	28.6	75.3	24.7	65.5	34.5	81.9	18.1	61.9	38.1
Switzerland	63.3	36.7	61.3	38.7	63.4	36.6	63.2	36.8	59.3	40.7	63.1	36.9
United Kingdom	80.8	19.2	49.9	50.1	81.2	18.8	80.6	19.4	66.8	33.2	35.9	64.1
Africa	53.7	46.3	39.5	60.5	51.5	48.5	55.8	44.2	38.1	61.9	40.8	59.2
<i>of which:</i> Reunion Island	45.9	54.1	30.8	69.2	44.7	55.3	47.3	52.7	31.2	68.8	30.3	69.7
South Africa, Rep. of	70.9	29.1	58.9	41.1	69.1	30.9	72.5	27.5	57.9	42.1	59.7	40.3
Asia	68.8	31.2	48.0	52.0	71.7	28.3	66.0	34.0	42.3	57.7	52.6	47.4
<i>of which:</i> People's Rep. of China	75.2	24.8	43.5	56.5	79.7	20.3	70.7	29.3	31.7	68.3	48.3	51.7
India	86.8	13.2	62.4	37.6	88.5	11.5	84.6	15.4	61.5	38.5	63.4	36.6
United Arab Emirates	35.4	64.6	12.0	88.0	15.6	84.4	47.5	52.5	12.8	87.2	11.0	89.0
Oceania	31.7	68.3	35.3	64.7	32.1	67.9	31.3	68.7	24.3	75.7	46.8	53.2
<i>of which:</i> Australia	31.4	68.6	35.3	64.7	31.4	68.6	31.3	68.7	24.3	75.7	46.8	53.2
America	34.4	65.6	44.4	55.6	38.1	61.9	30.8	69.2	21.8	78.2	64.6	35.4
<i>of which:</i> USA	30.0	70.0	45.6	54.4	37.8	62.2	23.0	77.0	26.5	73.5	57.6	42.4
Total	63.3	36.7	49.1	50.9	63.9	36.1	62.6	37.4	50.2	49.8	48.0	52.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 3: Average length of stay (in nights) by country of residence and travel arrangement, 2018 and 2023

Country of Residence	Year 2018			Year 2023			2018						2023					
	Package	Non-Package	Total	Package	Non-Package	Total	1 st Semester			2 nd Semester			1 st Semester			2 nd Semester		
							Package	Non-Package	Total	Package	Non-Package	Total	Package	Non-Package	Total	Package	Non-Package	Total
Europe	9.7	14.6	11.3	10.1	13.9	11.8	9.6	15.5	11.4	9.8	13.7	11.1	9.7	14.9	12.0	10.4	12.9	11.7
<i>of which:</i> France	8.4	16.6	11.9	9.3	14.8	12.1	8.1	18.2	12.1	8.8	15.1	11.7	8.5	15.7	12.2	10.1	13.8	12.0
Germany	10.1	13.3	10.8	10.7	13.7	12.0	10.3	12.6	10.8	9.9	13.8	10.8	10.7	14.7	12.2	10.7	13.0	11.8
Italy	8.2	13.8	9.9	9.7	10.8	10.0	8.7	13.3	9.9	7.7	14.2	9.9	9.6	12.6	10.2	9.8	10.0	9.8
Switzerland	10.8	12.6	11.5	12.6	12.1	12.4	11.4	12.3	11.8	10.3	12.9	11.2	13.4	12.1	12.9	12.0	12.2	12.1
United Kingdom	11.0	13.6	11.5	9.9	13.6	11.8	10.8	14.8	11.5	11.2	12.7	11.5	10.4	14.7	11.9	9.2	13.2	11.7
Africa	6.8	9.6	8.1	6.8	10.4	9.0	6.8	9.6	8.1	6.7	9.7	8.1	6.3	10.7	9.0	7.2	10.2	9.0
<i>of which:</i> Reunion Island	5.7	7.8	6.9	5.7	7.4	6.9	5.9	8.0	7.1	5.5	7.7	6.7	5.2	7.9	7.1	6.2	6.9	6.7
South Africa, Rep. of	6.9	10.6	7.9	6.9	13.5	9.6	6.8	10.5	8.0	6.9	10.7	7.9	6.8	14.1	9.9	6.9	12.9	9.3
Asia	8.2	13.9	10.0	8.9	15.7	12.4	8.0	13.7	9.6	8.5	14.1	10.4	6.5	16.1	12.0	10.5	15.4	12.8
<i>of which:</i> People's Rep. of China	7.3	9.8	7.9	15.2	15.4	15.3	7.4	8.6	7.7	7.1	10.6	8.1	19.9	15.9	17.2	13.9	15.1	14.5
India	8.9	18.4	10.1	7.4	28.5	15.3	8.2	16.3	9.1	9.8	20.3	11.4	5.2	27.9	13.9	9.5	29.1	16.7
United Arab Emirates	7.1	6.1	6.5	6.2	6.6	6.6	7.4	5.3	5.6	7.0	6.9	7.0	5.9	5.9	5.9	6.7	7.6	7.5
Oceania	10.3	14.1	12.9	11.4	15.3	13.9	11.8	14.7	13.8	8.9	13.6	12.1	13.4	16.9	16.1	10.3	12.9	11.7
<i>of which:</i> Australia	10.2	14.2	12.9	11.4	15.3	13.9	11.8	14.7	13.8	8.8	13.6	12.1	13.4	16.9	16.1	10.3	12.9	11.7
America	7.2	12.6	10.8	13.7	15.1	14.5	6.2	13.5	10.7	8.5	11.8	10.8	11.7	15.5	14.7	14.3	14.2	14.3
<i>of which:</i> USA	7.1	10.1	9.2	12.2	13.4	12.8	5.8	11.0	9.0	9.0	9.4	9.3	8.3	12.6	11.4	13.4	14.2	13.7
Total	8.9	13.0	10.4	9.4	13.2	11.3	8.8	13.4	10.4	8.9	12.6	10.3	9.0	13.9	11.4	9.9	12.5	11.2

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 4: Percentage distribution of tourists by main purpose of visit, 2018 and 2023

Purpose of visit	% of tourists					
	Year 2018	Year 2023	2018		2023	
			1 st Semester	2 nd Semester	1 st Semester	2 nd Semester
Holiday	79.3	92.3	81.4	77.3	92.0	92.6
Honeymoon	13.1	2.4	12.0	14.1	3.5	1.4
Business	2.7	0.9	2.3	3.2	1.5	0.3
Visiting friends/relatives	1.4	3.1	1.2	1.6	1.4	4.8
To get married	0.5	0.0	0.4	0.5	0.0	0.0
Other purposes	3.0	1.2	2.7	3.3	1.6	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 5a: Percentage distribution of tourists by type of accommodation, 2018 and 2023

Type of accommodation	% of tourists					
	Year 2018	Year 2023	2018		2023	
			1 st Semester	2 nd Semester	1 st Semester	2 nd Semester
Hotel	78.2	77.0	78.1	78.3	74.0	80.0
Guest House	4.8	2.2	4.4	5.2	3.0	1.5
In own villas/houses/bungalow/IRS	0.4	0.2	0.6	0.2	0.4	0.0
Tourist residence	10.8	12.8	10.2	11.4	14.2	11.4
With friends/ relatives	5.3	6.7	5.9	4.8	6.6	6.9
Other	0.4	1.0	0.8	0.1	1.9	0.2
Total	100.0	100.0	100.0	100.0	100.0	100.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 5b: Proportion of tourists staying in hotel and non-hotel accommodations by country of residence, 2018 and 2023

Country of Residence	Year 2018		Year 2023		2018				2023			
	Hotel	Non-hotel	Hotel	Non-hotel	1 st Semester		2 nd Semester		1 st Semester		2 nd Semester	
					Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel	Hotel	Non-hotel
Europe	79.8	20.2	81.1	18.9	80.3	19.7	79.3	20.7	77.9	22.1	84.2	15.8
<i>of which:</i> France	70.0	30.0	74.2	25.8	69.2	30.8	70.8	29.2	70.3	29.7	78.1	21.9
Germany	84.7	15.3	86.6	13.4	84.6	15.4	84.7	15.3	82.6	17.4	90.3	9.7
Italy	81.5	18.5	95.7	4.3	91.4	8.6	73.3	26.7	95.9	4.1	95.6	4.4
Switzerland	83.4	16.6	90.2	9.8	86.1	13.9	80.8	19.2	92.7	7.3	88.1	11.9
United Kingdom	93.1	6.9	80.6	19.4	92.5	7.5	93.5	6.5	84.5	15.5	77.2	22.8
Africa	69.0	31.0	63.0	37.0	67.7	32.3	70.3	29.7	63.7	36.3	62.4	37.6
<i>of which:</i> Reunion Island	59.4	40.6	56.1	43.9	58.3	41.7	60.6	39.4	58.6	41.4	53.4	46.6
South Africa, Rep. of	84.1	15.9	81.0	19.0	83.2	16.8	84.9	15.1	78.8	21.2	82.8	17.2
Asia	90.5	9.5	84.0	16.0	89.0	11.0	91.9	8.1	73.6	26.4	92.5	7.5
<i>of which:</i> People's Rep. of China	92.8	7.2	86.2	13.8	94.3	5.7	91.4	8.6	65.5	34.5	94.6	5.4
India	95.0	5.0	86.3	13.7	95.1	4.9	95.0	5.0	83.7	16.3	89.0	11.0
United Arab Emirates	84.0	16.0	93.6	6.4	90.3	9.7	80.1	19.9	100.0	0.0	85.4	14.6
Oceania	50.8	49.2	77.4	22.6	44.9	55.1	56.1	43.9	78.0	22.0	76.7	23.3
<i>of which:</i> Australia	49.8	50.2	77.4	22.6	44.3	55.7	54.8	45.2	78.0	22.0	76.7	23.3
America	64.1	35.9	69.4	30.6	71.9	28.1	56.5	43.5	52.8	47.2	84.3	15.7
<i>of which:</i> USA	72.9	27.1	74.7	25.3	81.3	18.7	65.2	34.8	64.4	35.6	81.2	18.8
Total	78.2	21.8	77.0	23.0	78.1	21.9	78.3	21.7	74.0	26.0	80.0	20.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 5c: Selected tourism statistics by type of accommodation (hotel/non-hotel), 2018 and 2023

	Year 2018			Year 2023			2018						2023					
							1 st Semester			2 nd Semester			1 st Semester			2 nd Semester		
	Hotel	Non-hotel	All tourists	Hotel	Non-hotel	All tourists	Hotel	Non-hotel	All tourists	Hotel	Non-hotel	All tourists	Hotel	Non-hotel	All tourists	Hotel	Non-hotel	All tourists
a. Average party size	2.2	2.0	2.1	2.2	2.0	2.1	2.2	2.0	2.1	2.2	2.0	2.1	2.2	1.9	2.1	2.2	2.0	2.1
b. Average length of stay (in nights)	9.0	15.5	10.4	9.8	16.5	11.3	8.8	16.4	10.4	9.1	14.6	10.3	9.2	17.7	11.4	10.3	15.1	11.2
c. Travel arrangement (%)																		
<i>Package</i>	79.2	6.2	63.3	62.3	4.7	49.1	79.6	7.9	63.9	78.7	4.5	62.6	66.3	4.7	50.2	58.9	4.6	48.0
<i>Non-package</i>	20.8	93.8	36.7	37.7	95.3	50.9	20.4	92.1	36.1	21.3	95.5	37.4	33.7	95.3	49.8	41.1	95.4	52.0
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
d. Purpose of visit (%)																		
<i>Holiday</i>	78.0	84.1	79.3	95.4	81.9	92.3	79.8	86.9	81.4	76.2	81.4	77.3	92.7	89.9	92.0	97.7	72.0	92.6
<i>Honeymoon</i>	16.2	2.0	13.1	3.1	0.3	2.4	15.1	1.0	12.0	17.2	3.1	14.1	4.6	0.5	3.5	1.7	0.0	1.4
<i>Business</i>	2.6	3.4	2.7	0.8	1.4	0.9	2.2	2.8	2.3	2.9	4.0	3.2	1.3	2.2	1.5	0.3	0.5	0.3
<i>Visiting friends/relatives</i>	0.1	5.9	1.4	0.2	13.1	3.1	0.1	5.0	1.2	0.2	6.8	1.6	0.3	4.4	1.4	0.0	23.9	4.8
<i>To get married</i>	0.5	0.2	0.5	0.0	0.0	0.0	0.5	0.3	0.4	0.6	0.1	0.5	0.0	0.0	0.0	0.0	0.0	0.0
<i>Other purposes</i>	2.6	4.3	3.0	0.6	3.3	1.2	2.3	4.0	2.7	2.9	4.6	3.3	1.0	3.1	1.6	0.3	3.6	0.9
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
e. Expenditure (Rs)																		
<i>Average expenditure per tourist</i>	49,400	36,100	46,500	75,600	46,100	68,800	49,300	38,000	46,800	49,600	34,200	46,200	72,800	55,900	68,400	78,000	33,900	69,200
<i>Average expenditure per tourist per night</i>	5,500	2,300	4,500	7,700	2,800	6,100	5,600	2,300	4,500	5,400	2,300	4,500	7,900	3,200	6,000	7,600	2,300	6,200

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 6: Average expenditure by country of residence, 2018 and 2023

Country of residence	Year 2018		Year 2023		2018				2023			
	Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)	Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)	1 st Semester		2 nd Semester		1 st Semester		2 nd Semester	
					Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)	Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)	Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)	Average expenditure per tourist (Rs)	Average expenditure per tourist per night (Rs)
Europe	48,700	4,300	74,500	6,300	49,900	4,400	47,400	4,300	73,800	6,200	75,200	6,400
<i>of which:</i> France	46,200	3,900	66,700	5,500	45,900	3,800	46,600	4,000	63,200	5,200	70,100	5,900
Germany	46,400	4,300	75,900	6,300	47,800	4,400	45,200	4,200	73,200	6,000	78,300	6,600
Italy	43,300	4,400	74,700	7,500	46,300	4,700	40,700	4,100	69,700	6,800	79,200	8,100
Switzerland	59,800	5,200	91,600	7,400	67,900	5,800	52,100	4,600	96,200	7,500	87,600	7,300
United Kingdom	53,300	4,600	82,500	7,000	53,100	4,600	53,400	4,600	82,100	6,900	82,900	7,100
Africa	31,400	3,900	41,600	4,600	31,000	3,800	31,800	3,900	43,900	4,900	39,400	4,400
<i>of which:</i> Reunion Island	22,800	3,300	31,800	4,600	23,400	3,300	22,200	3,300	35,600	5,000	27,700	4,100
South Africa, Rep. of	33,900	4,300	44,600	4,700	36,600	4,600	31,600	4,000	49,500	5,000	40,500	4,300
Asia	59,200	5,900	85,300	6,900	56,800	5,900	61,500	5,900	80,700	6,700	89,000	7,000
<i>of which:</i> People's Rep. of China	56,200	7,100	149,100	9,700	59,700	7,800	52,700	6,500	103,000	6,000	167,800	11,500
India	47,700	4,700	72,200	4,700	43,800	4,800	52,600	4,600	74,100	5,300	70,400	4,200
United Arab Emirates	66,900	10,400	70,800	10,800	58,500	10,400	72,000	10,300	70,000	11,900	71,800	9,600
Oceania	50,000	3,900	74,400	5,300	51,300	3,700	48,800	4,000	84,400	5,300	63,900	5,500
<i>of which:</i> Australia	49,400	3,800	74,400	5,300	51,300	3,700	47,700	3,900	84,400	5,300	63,900	5,500
America	56,800	5,300	109,700	7,600	52,700	4,900	60,700	5,600	100,200	6,800	118,300	8,300
<i>of which:</i> USA	64,700	7,000	109,500	8,500	65,100	7,200	64,400	6,900	97,400	8,500	117,200	8,500
Total	46,500	4,500	68,800	6,100	46,800	4,500	46,200	4,500	68,400	6,000	69,200	6,200

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 7: Average expenditure per tourist per night by country of residence and travel arrangement, 2018 and 2023

Country of residence	Year 2018			Year 2023			2018						2023					
	Package Rs	Non Package Rs	Total Rs	Package Rs	Non Package Rs	Total Rs	1 st Semester			2 nd Semester			1 st Semester			2 nd Semester		
							Package Rs	Non Package Rs	Total Rs	Package Rs	Non Package Rs	Total Rs	Package Rs	Non Package Rs	Total Rs	Package Rs	Non Package Rs	Total Rs
Europe	5,000	3,400	4,300	6,900	5,800	6,300	5,200	3,300	4,400	4,800	3,500	4,300	7,100	5,400	6,200	6,700	6,300	6,400
<i>of which:</i> France	5,400	2,900	3,900	6,900	4,700	5,500	5,600	2,600	3,800	5,200	3,200	4,000	7,300	4,100	5,200	6,500	5,400	5,900
Germany	4,500	3,800	4,300	6,700	5,900	6,300	4,500	4,100	4,400	4,500	3,500	4,200	6,600	5,200	6,000	6,800	6,500	6,600
Italy	5,200	3,200	4,400	7,300	7,800	7,500	5,200	3,800	4,700	5,300	2,900	4,100	7,000	6,500	6,800	7,700	8,600	8,100
Switzerland	5,200	5,200	5,200	6,900	8,100	7,400	5,700	5,900	5,800	4,800	4,400	4,600	6,900	8,500	7,500	6,900	7,800	7,300
United Kingdom	4,700	4,400	4,600	7,300	6,700	7,000	4,800	3,800	4,600	4,600	4,900	4,600	7,300	6,400	6,900	7,400	6,900	7,100
Africa	4,700	3,200	3,900	6,300	3,900	4,600	5,200	2,800	3,800	4,400	3,600	3,900	6,300	4,400	4,900	6,300	3,500	4,400
<i>of which:</i> Reunion Island	4,500	2,600	3,300	5,400	4,400	4,600	4,500	2,600	3,300	4,500	2,600	3,300	6,300	4,700	5,000	4,600	4,000	4,100
South Africa, Rep. of	4,900	3,300	4,300	5,900	3,800	4,700	5,700	2,900	4,600	4,200	3,600	4,000	6,100	4,300	5,000	5,700	3,200	4,300
Asia	6,800	4,800	5,900	8,500	6,000	6,900	6,600	4,900	5,900	7,000	4,600	5,900	9,100	6,000	6,700	8,200	6,000	7,000
<i>of which:</i> People's Rep. of China	7,800	5,600	7,100	8,400	10,800	9,700	8,200	6,300	7,800	7,300	5,200	6,500	4,600	6,800	6,000	9,900	13,000	11,500
India	5,500	2,200	4,700	8,400	3,100	4,700	5,600	2,000	4,800	5,500	2,300	4,600	9,200	4,200	5,300	8,000	2,100	4,200
United Arab Emirates	6,900	12,500	10,400	10,700	10,800	10,800	7,000	11,300	10,400	6,900	13,400	10,300	12,600	11,800	11,900	8,300	9,800	9,600
Oceania	4,400	3,700	3,900	7,900	4,300	5,300	3,900	3,700	3,700	5,000	3,700	4,000	7,800	4,600	5,300	8,000	3,700	5,500
<i>of which:</i> Australia	4,400	3,600	3,800	7,900	4,300	5,300	3,900	3,700	3,700	5,000	3,600	3,900	7,800	4,600	5,300	8,000	3,700	5,500
America	7,400	4,600	5,300	7,300	7,700	7,600	6,600	4,400	4,900	8,100	4,800	5,600	8,800	6,400	6,800	7,000	10,700	8,300
<i>of which:</i> USA	7,700	6,800	7,000	7,700	9,200	8,500	8,500	6,800	7,200	6,900	6,900	6,900	12,100	7,700	8,500	6,900	10,700	8,500
Total	5,200	3,600	4,500	7,000	5,400	6,100	5,400	3,400	4,500	5,100	3,700	4,500	7,100	5,200	6,000	6,800	5,700	6,200

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 8: Percentage distribution of expenditure by major item and country of residence, 2018 and 2023

Country of residence	Year 2018							Year 2023						
	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe	65.8	8.8	3.9	6.9	4.6	6.2	3.8	71.0	8.1	4.8	5.1	3.5	5.4	2.1
<i>of which:</i> France	61.3	10.2	3.9	7.2	4.3	8.2	4.9	68.1	8.9	5.0	5.4	3.6	6.3	2.6
Germany	67.9	7.5	4.2	7.4	4.7	4.6	3.7	75.0	5.3	4.8	4.2	3.9	5.0	1.9
Italy	68.1	8.6	4.3	7.5	3.3	5.1	3.1	71.4	2.4	4.7	5.8	4.0	5.0	6.7
Switzerland	64.6	11.3	3.4	6.1	4.7	6.1	3.9	75.7	5.0	5.4	4.2	4.1	5.0	0.6
United Kingdom	72.1	6.2	3.5	5.7	5.1	4.5	2.8	73.2	10.9	3.7	3.8	2.9	4.0	1.5
Africa	58.1	10.9	5.6	5.5	4.1	12.6	3.4	63.2	10.6	5.8	3.9	3.1	11.8	1.7
<i>of which:</i> Reunion Island	49.1	14.3	6.6	5.9	4.3	15.5	4.3	58.9	11.7	6.1	3.4	2.2	15.6	2.1
South Africa, Rep. of	65.4	8.0	4.7	5.2	4.4	9.3	3.0	70.8	8.9	4.8	4.0	3.1	6.7	1.7
Asia	59.6	8.3	4.2	8.5	7.4	9.7	2.3	63.9	11.3	5.1	5.5	7.5	5.0	1.7
<i>of which:</i> People's Rep. of China	59.9	8.5	3.9	8.9	5.8	10.3	2.8	67.4	8.3	5.1	3.9	10.0	4.0	1.4
India	56.7	6.9	5.1	11.2	9.8	9.3	0.9	61.0	9.7	5.5	6.3	8.8	6.3	2.4
United Arab Emirates	64.2	8.4	2.9	5.5	7.2	10.3	1.5	72.4	6.7	3.9	3.8	8.8	4.5	0.0
Oceania	46.0	16.1	5.1	6.6	4.9	13.9	7.4	77.4	5.1	3.5	2.2	5.0	5.1	1.7
<i>of which:</i> Australia	45.2	16.4	5.1	6.6	4.8	14.4	7.4	77.4	5.1	3.5	2.2	5.0	5.1	1.7
America	62.3	11.9	3.8	5.9	4.7	7.3	4.1	63.9	12.3	4.6	5.3	9.0	3.8	1.1
<i>of which:</i> USA	62.0	14.4	5.2	5.6	4.4	5.6	2.8	65.0	12.3	3.8	2.7	11.3	3.4	1.5
Total	63.0	9.2	4.3	7.0	5.0	8.0	3.5	69.0	8.9	4.9	5.0	4.1	6.1	2.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 8 (cont'd): Percentage distribution of expenditure by major item and country of residence, 2018 and 2023

Country of residence	2018													
	1 st Semester							2 nd Semester						
	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe	65.7	9.2	3.8	7.0	3.5	6.8	4.0	65.9	8.4	4.0	6.9	5.7	5.5	3.6
<i>of which:</i> France	59.3	10.8	3.9	7.5	3.7	9.0	5.9	63.6	9.6	3.9	6.8	5.0	7.3	3.9
Germany	67.8	7.2	4.4	7.9	3.8	5.2	3.6	68.0	7.7	4.1	6.9	5.6	4.1	3.7
Italy	72.7	8.6	4.4	6.5	2.3	4.2	1.2	63.7	8.6	4.1	8.5	4.3	5.9	4.9
Switzerland	65.9	11.5	2.5	6.2	4.4	6.0	3.6	62.9	10.9	4.5	5.9	5.1	6.3	4.2
United Kingdom	74.0	6.4	3.2	5.0	3.4	5.2	2.8	70.7	6.1	3.8	6.2	6.4	3.9	2.8
Africa	58.0	11.3	5.5	5.1	3.1	13.2	3.8	58.2	10.5	5.7	5.9	4.9	11.9	2.9
<i>of which:</i> Reunion Island	51.8	14.3	6.2	5.7	2.6	15.4	4.1	46.0	14.4	7.0	6.0	6.3	15.6	4.6
South Africa, Rep. of	66.2	7.3	4.4	5.0	3.9	10.5	2.8	64.7	8.7	5.0	5.3	5.0	8.2	3.1
Asia	56.3	9.9	4.2	9.4	6.4	11.2	2.7	62.6	6.8	4.2	7.7	8.3	8.4	2.0
<i>of which:</i> People's Rep. of China	59.0	9.4	3.6	9.2	5.7	11.1	1.9	60.8	7.4	4.3	8.4	6.0	9.3	3.8
India	59.2	6.4	5.0	10.6	8.2	9.5	1.1	54.0	7.4	5.3	11.9	11.5	9.2	0.7
United Arab Emirates	70.2	8.8	2.7	3.5	3.1	9.6	2.2	61.2	8.2	3.0	6.5	9.1	10.7	1.2
Oceania	45.6	14.5	4.7	6.4	7.1	17.2	4.5	46.4	17.5	5.5	6.7	2.9	10.9	10.1
<i>of which:</i> Australia	45.9	14.5	4.5	6.2	7.1	17.3	4.5	44.6	18.3	5.7	7.0	2.6	11.5	10.2
America	62.0	11.9	3.3	6.4	4.1	9.3	3.0	62.6	11.9	4.2	5.5	5.2	5.6	5.1
<i>of which:</i> USA	57.7	14.9	2.9	8.2	4.9	7.8	3.6	65.9	14.0	7.3	3.3	3.8	3.7	2.1
Total	62.4	9.7	4.2	7.2	4.1	8.8	3.7	63.6	8.7	4.4	6.8	6.0	7.2	3.3

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 8 (cont'd): Percentage distribution of expenditure by major item and country of residence, 2018 and 2023

Country of residence	2023													
	1 st Semester							2 nd Semester						
	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other	Accommodation	Meals & Beverages	Local Transport	Sightseeing	Entertainment & Recreation	Shopping	Other
Europe	67.1	10.1	4.6	7.0	1.6	6.5	3.1	74.8	6.2	4.9	3.3	5.4	4.3	1.1
<i>of which:</i> France	62.4	12.5	4.8	7.7	1.4	7.9	3.4	73.3	5.8	5.1	3.5	5.6	4.8	1.9
Germany	70.5	7.8	5.1	5.5	1.5	6.3	3.3	78.7	3.2	4.6	3.0	5.9	4.0	0.7
Italy	63.8	1.8	4.2	8.9	0.2	6.2	14.8	77.5	2.9	5.0	3.4	6.9	4.0	0.3
Switzerland	72.3	7.5	5.7	6.1	1.7	6.2	0.5	78.9	2.7	5.1	2.4	6.4	3.8	0.7
United Kingdom	74.6	7.4	4.0	5.8	1.4	5.0	1.9	72.2	13.8	3.4	2.2	4.0	3.2	1.2
Africa	58.0	14.0	5.5	5.4	1.5	13.0	2.5	68.5	7.0	6.0	2.4	4.7	10.5	0.9
<i>of which:</i> Reunion Island	55.2	14.0	6.1	4.5	1.2	16.5	2.5	64.0	8.7	6.0	2.0	3.5	14.4	1.4
South Africa, Rep. of	63.6	13.2	4.6	6.1	2.0	7.5	3.0	78.3	4.4	4.9	1.8	4.4	6.0	0.4
Asia	56.3	18.0	3.5	6.0	5.1	7.4	3.7	69.5	6.3	6.3	5.2	9.2	3.3	0.3
<i>of which:</i> People's Rep. of China	53.7	22.2	4.8	8.9	1.6	7.6	1.3	70.8	4.8	5.2	2.7	12.1	3.1	1.4
India	59.3	12.9	3.5	7.2	4.9	7.8	4.5	62.7	6.3	7.5	5.5	12.9	4.8	0.3
United Arab Emirates	72.6	5.3	2.4	4.1	9.8	5.8	0.0	72.1	8.4	5.6	3.4	7.6	2.8	0.1
Oceania	77.4	5.9	3.2	2.0	3.7	5.6	2.2	77.4	4.1	3.9	2.6	6.7	4.3	1.0
<i>of which:</i> Australia	77.4	5.9	3.2	2.0	3.7	5.6	2.2	77.4	4.1	3.9	2.6	6.7	4.3	1.0
America	54.6	21.3	2.9	6.3	11.1	3.5	0.3	70.9	5.5	5.8	4.6	7.5	4.0	1.7
<i>of which:</i> USA	54.2	23.1	1.6	2.6	15.6	2.6	0.4	70.7	6.6	5.0	2.7	9.1	3.8	2.1
Total	64.6	11.7	4.6	6.6	2.2	7.4	3.0	73.2	6.3	5.3	3.5	5.9	4.9	1.0

Note:- Figures in shaded cells should be treated with caution; they are subject to low reliability since they are based on fewer than 30 observations in the sample.

Table 9 : Percentage distribution of tourists interviewed by country of residence and rating of level of security in hotels, Year 2023

Country of residence	No. of parties	Rating of level of security in hotels					Total
		Very Poor	Poor	Satisfactory	Good	Excellent	
Europe	5,132	0.0	0.0	0.1	3.6	96.2	100.0
<i>of which:</i> France	2,134	0.0	0.0	0.1	4.2	95.6	100.0
Germany	936	0.0	0.0	0.0	2.7	97.3	100.0
Italy	232	0.0	0.0	0.0	3.0	97.0	100.0
Switzerland	256	0.0	0.0	0.0	3.1	96.9	100.0
United Kingdom	993	0.0	0.1	0.1	3.2	96.6	100.0
Africa	2,122	0.0	0.0	0.2	4.9	94.9	100.0
<i>of which:</i> Reunion Island	851	0.0	0.0	0.4	6.1	93.5	100.0
South Africa, Rep. of	1,004	0.0	0.0	0.0	4.1	95.9	100.0
Asia	990	0.0	0.0	0.0	2.6	97.4	100.0
<i>of which:</i> People's Rep. of China	55	0.0	0.0	0.0	0.0	100.0	100.0
India	578	0.0	0.0	0.0	2.2	97.8	100.0
United Arab Emirates	32	0.0	0.0	0.0	3.1	96.9	100.0
Oceania	83	0.0	0.0	0.0	3.6	96.4	100.0
<i>of which:</i> Australia	83	0.0	0.0	0.0	3.6	96.4	100.0
America	30	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> USA	19	0.0	0.0	0.0	0.0	100.0	100.0
Total	8,357	0.0	0.0	0.1	3.8	96.0	100.0

Table 10: Percentage distribution of tourists interviewed by country of residence and rating of level of security in non-hotel accommodations, Year 2023

Country of residence	No. of parties	Rating of level of security in non-hotel accommodations					Total
		Very Poor	Poor	Satisfactory	Good	Excellent	
Europe	609	0.2	0.0	1.1	11.0	87.7	100.0
<i>of which:</i> France	418	0.2	0.0	1.0	12.7	86.1	100.0
Germany	39	0.0	0.0	2.6	5.1	92.3	100.0
Italy	12	0.0	0.0	0.0	0.0	100.0	100.0
Switzerland	18	0.0	0.0	0.0	5.6	94.4	100.0
United Kingdom	58	0.0	0.0	1.7	3.4	94.8	100.0
Africa	674	0.0	0.0	0.1	9.2	90.7	100.0
<i>of which:</i> Reunion Island	383	0.0	0.0	0.3	12.3	87.5	100.0
South Africa, Rep. of	111	0.0	0.0	0.0	2.7	97.3	100.0
Asia	35	0.0	0.0	5.7	17.1	77.1	100.0
<i>of which:</i> People's Rep. of China	3	0.0	0.0	0.0	0.0	100.0	100.0
India	19	0.0	0.0	5.3	31.6	63.2	100.0
United Arab Emirates	5	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	10	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> Australia	10	0.0	0.0	0.0	0.0	100.0	100.0
America	9	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> USA	6	0.0	0.0	0.0	0.0	100.0	100.0
Total	1,337	0.1	0.0	0.7	10.1	89.1	100.0

Table 11: Percentage distribution of tourists interviewed by country of residence and rating of level of security regarding taxi service, Year 2023

Country of residence	No. of parties	Rating of level of security regarding taxi service					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	2,960	0.0	0.1	0.7	8.5	90.7	100.0
<i>of which.</i> France	1,303	0.1	0.0	0.8	9.7	89.3	100.0
Germany	522	0.0	0.2	0.4	7.1	92.3	100.0
Italy	114	0.0	0.0	0.0	3.5	96.5	100.0
Switzerland	158	0.0	0.0	0.0	7.0	93.0	100.0
United Kingdom	498	0.0	0.2	0.2	8.0	91.6	100.0
Africa	1,168	0.1	0.1	0.8	13.0	86.0	100.0
<i>of which.</i> Reunion Island	513	0.2	0.2	1.4	16.2	82.1	100.0
South Africa, Rep. of	411	0.0	0.0	0.5	10.5	89.1	100.0
Asia	715	0.0	0.0	0.3	4.6	95.1	100.0
<i>of which.</i> People's Rep. of China	42	0.0	0.0	2.4	0.0	97.6	100.0
India	399	0.0	0.0	0.0	3.8	96.2	100.0
United Arab Emirates	24	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	53	0.0	0.0	1.9	3.8	94.3	100.0
<i>of which.</i> Australia	53	0.0	0.0	1.9	3.8	94.3	100.0
America	18	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which.</i> USA	11	0.0	0.0	0.0	0.0	100.0	100.0
Total	4,914	0.0	0.1	0.7	8.9	90.3	100.0

Table 12: Percentage distribution of tourists interviewed by country of residence and rating of level of security on beaches, Year 2023

Country of residence	No. of parties	Rating of level of security on beaches					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	4,655	0.1	0.1	0.6	9.6	89.6	100.0
<i>of which.</i> France	2,074	0.0	0.1	0.8	12.3	86.7	100.0
Germany	788	0.1	0.1	0.3	7.9	91.6	100.0
Italy	190	0.0	0.0	0.5	4.7	94.7	100.0
Switzerland	227	0.0	0.0	0.4	5.3	94.3	100.0
United Kingdom	805	0.0	0.1	0.2	8.0	91.7	100.0
Africa	2,136	0.0	0.2	0.9	13.5	85.4	100.0
<i>of which.</i> Reunion Island	901	0.0	0.4	1.4	18.5	79.6	100.0
South Africa, Rep. of	831	0.0	0.0	0.5	9.5	90.0	100.0
Asia	990	0.0	0.0	0.1	8.5	91.4	100.0
<i>of which.</i> People's Rep. of China	54	0.0	0.0	0.0	3.7	96.3	100.0
India	584	0.0	0.0	0.0	8.6	91.4	100.0
United Arab Emirates	33	0.0	0.0	3.0	6.1	90.9	100.0
Oceania	74	0.0	0.0	0.0	4.1	95.9	100.0
<i>of which.</i> Australia	74	0.0	0.0	0.0	4.1	95.9	100.0
America	37	0.0	0.0	2.7	8.1	89.2	100.0
<i>of which.</i> USA	23	0.0	0.0	0.0	4.3	95.7	100.0
Total	7,892	0.0	0.1	0.6	10.5	88.8	100.0

Table 13: Percentage distribution of tourists interviewed by country of residence and rating of level of security in public places, Year 2023

Country of residence	No. of parties	Rating of level of security in public places					Total
		Very Poor	Poor	Satisfactory	Good	Excellent	
Europe	4,053	0.1	0.1	1.3	14.7	83.9	100.0
<i>of which:</i> France	1,855	0.1	0.2	1.3	17.8	80.6	100.0
Germany	698	0.0	0.1	1.0	12.0	86.8	100.0
Italy	159	0.0	0.0	0.6	7.5	91.8	100.0
Switzerland	203	0.0	0.0	0.5	5.9	93.6	100.0
United Kingdom	633	0.2	0.0	0.9	12.3	86.6	100.0
Africa	2,073	0.0	0.5	1.8	17.7	80.0	100.0
<i>of which:</i> Reunion Island	887	0.0	1.0	2.7	23.7	72.6	100.0
South Africa, Rep. of	733	0.1	0.0	1.1	13.1	85.7	100.0
Asia	952	0.0	0.1	0.0	10.4	89.5	100.0
<i>of which:</i> People's Rep. of China	52	0.0	0.0	0.0	3.8	96.2	100.0
India	568	0.0	0.0	0.0	10.4	89.6	100.0
United Arab Emirates	30	0.0	0.0	0.0	6.7	93.3	100.0
Oceania	68	0.0	0.0	0.0	13.2	86.8	100.0
<i>of which:</i> Australia	68	0.0	0.0	0.0	13.2	86.8	100.0
America	34	0.0	0.0	0.0	14.7	85.3	100.0
<i>of which:</i> USA	20	0.0	0.0	0.0	10.0	90.0	100.0
Total	7,180	0.1	0.2	1.2	14.9	83.5	100.0

Table 14: Percentage distribution of tourists interviewed by country of residence and rating of level of security on tourist sites, Year 2023

Country of residence	No. of parties	Rating of level of security on tourist sites					Total
		Very Poor	Poor	Satisfactory	Good	Excellent	
Europe	3,612	0.0	0.1	0.6	9.1	90.2	100.0
<i>of which:</i> France	1,579	0.1	0.1	0.6	11.7	87.6	100.0
Germany	664	0.0	0.0	0.2	7.2	92.6	100.0
Italy	150	0.0	0.0	0.7	4.7	94.7	100.0
Switzerland	177	0.0	0.0	0.0	5.1	94.9	100.0
United Kingdom	559	0.0	0.0	0.4	7.0	92.7	100.0
Africa	1,116	0.0	0.0	0.4	11.6	87.9	100.0
<i>of which:</i> Reunion Island	314	0.0	0.0	1.0	18.5	80.6	100.0
South Africa, Rep. of	558	0.0	0.0	0.2	8.6	91.2	100.0
Asia	930	0.0	0.0	0.0	5.2	94.8	100.0
<i>of which:</i> People's Rep. of China	52	0.0	0.0	0.0	3.8	96.2	100.0
India	550	0.0	0.0	0.0	4.9	95.1	100.0
United Arab Emirates	27	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	51	0.0	0.0	0.0	5.9	94.1	100.0
<i>of which:</i> Australia	51	0.0	0.0	0.0	5.9	94.1	100.0
America	31	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> USA	18	0.0	0.0	0.0	0.0	100.0	100.0
Total	5,740	0.0	0.0	0.4	8.9	90.6	100.0

Table 15: Percentage distribution of tourists interviewed by country of residence and rating of level of security on cultural/heritage sites, Year 2023

Country of residence	No. of parties	Rating of level of security on cultural/heritage sites					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	2,172	0.0	0.0	0.2	7.1	92.7	100.0
<i>of which:</i> France	939	0.0	0.0	0.2	8.5	91.3	100.0
Germany	416	0.0	0.0	0.0	7.2	92.8	100.0
Italy	104	0.0	0.0	0.0	1.9	98.1	100.0
Switzerland	114	0.0	0.0	0.0	2.6	97.4	100.0
United Kingdom	335	0.0	0.0	0.6	6.0	93.4	100.0
Africa	432	0.0	0.0	0.0	13.7	86.3	100.0
<i>of which:</i> Reunion Island	104	0.0	0.0	0.0	19.2	80.8	100.0
South Africa, Rep. of	279	0.0	0.0	0.0	12.2	87.8	100.0
Asia	331	0.0	0.0	0.3	8.8	90.9	100.0
<i>of which:</i> People's Rep. of China	17	0.0	0.0	0.0	5.9	94.1	100.0
India	228	0.0	0.0	0.4	9.2	90.4	100.0
United Arab Emirates	7	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	29	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> Australia	29	0.0	0.0	0.0	0.0	100.0	100.0
America	12	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> USA	5	0.0	0.0	0.0	0.0	100.0	100.0
Total	2,976	0.0	0.0	0.2	8.1	91.7	100.0

Table 16: Percentage distribution of tourists interviewed by country of residence and rating of level of security on nature-based sites, Year 2023

Country of residence	No. of parties	Rating of level of security on nature-based sites					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	3,283	0.0	0.0	0.4	6.6	93.0	100.0
<i>of which:</i> France	1,392	0.1	0.1	0.6	7.8	91.5	100.0
Germany	628	0.0	0.0	0.0	5.1	94.9	100.0
Italy	148	0.0	0.0	0.0	2.7	97.3	100.0
Switzerland	164	0.0	0.0	0.0	6.1	93.9	100.0
United Kingdom	512	0.0	0.0	0.6	5.7	93.8	100.0
Africa	976	0.0	0.0	0.4	9.5	90.1	100.0
<i>of which:</i> Reunion Island	260	0.0	0.0	1.2	16.5	82.3	100.0
South Africa, Rep. of	501	0.0	0.0	0.2	6.8	93.0	100.0
Asia	935	0.0	0.0	0.0	4.3	95.7	100.0
<i>of which:</i> People's Rep. of China	51	0.0	0.0	0.0	3.9	96.1	100.0
India	559	0.0	0.0	0.0	3.8	96.2	100.0
United Arab Emirates	27	0.0	0.0	0.0	3.7	96.3	100.0
Oceania	44	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> Australia	44	0.0	0.0	0.0	0.0	100.0	100.0
America	23	0.0	0.0	0.0	4.3	95.7	100.0
<i>of which:</i> USA	13	0.0	0.0	0.0	0.0	100.0	100.0
Total	5,261	0.0	0.0	0.3	6.7	93.0	100.0

Table 17: Percentage distribution of tourists interviewed by country of residence and rating of level of security in Mauritius, Year 2023

Country of residence	No. of parties	Rating of level of security in Mauritius					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	5,745	0.0	0.0	0.4	9.1	90.5	100.0
<i>of which:</i> France	2,556	0.0	0.0	0.5	11.7	87.8	100.0
Germany	977	0.0	0.0	0.2	7.7	92.1	100.0
Italy	244	0.0	0.0	0.0	3.7	96.3	100.0
Switzerland	274	0.0	0.0	0.4	5.5	94.2	100.0
United Kingdom	1,053	0.0	0.0	0.2	6.3	93.5	100.0
Africa	2,908	0.0	0.1	0.6	12.7	86.7	100.0
<i>of which:</i> Reunion Island	1,271	0.1	0.2	0.7	17.5	81.6	100.0
South Africa, Rep. of	1,144	0.0	0.0	0.3	7.7	92.0	100.0
Asia	1,024	0.0	0.0	0.0	8.1	91.9	100.0
<i>of which:</i> People's Rep. of China	59	0.0	0.0	0.0	5.1	94.9	100.0
India	594	0.0	0.0	0.0	7.1	92.9	100.0
United Arab Emirates	37	0.0	0.0	0.0	8.1	91.9	100.0
Oceania	95	0.0	0.0	0.0	5.3	94.7	100.0
<i>of which:</i> Australia	95	0.0	0.0	0.0	5.3	94.7	100.0
America	39	0.0	0.0	0.0	10.3	89.7	100.0
<i>of which:</i> USA	25	0.0	0.0	0.0	8.0	92.0	100.0
Total	9,811	0.0	0.0	0.4	10.0	89.6	100.0

Table 18: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in hotels, Year 2023

Country of residence	No. of parties	Rating of state of environment in hotels					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	5,127	0.1	0.1	0.6	5.3	93.9	100.0
<i>of which:</i> France	2,131	0.1	0.3	1.0	6.2	92.4	100.0
Germany	934	0.0	0.0	0.2	4.6	95.2	100.0
Italy	232	0.0	0.0	0.0	3.0	97.0	100.0
Switzerland	257	0.0	0.0	0.0	3.9	96.1	100.0
United Kingdom	994	0.0	0.0	0.1	4.0	95.9	100.0
Africa	2,122	0.0	0.1	0.5	6.5	92.9	100.0
<i>of which:</i> Reunion Island	855	0.0	0.1	1.2	7.6	91.1	100.0
South Africa, Rep. of	1,001	0.0	0.1	0.0	4.8	95.1	100.0
Asia	988	0.0	0.0	0.1	3.3	96.6	100.0
<i>of which:</i> People's Rep. of China	55	0.0	0.0	0.0	0.0	100.0	100.0
India	577	0.0	0.0	0.0	2.9	97.1	100.0
United Arab Emirates	32	0.0	0.0	3.1	3.1	93.8	100.0
Oceania	82	0.0	0.0	1.2	2.4	96.3	100.0
<i>of which:</i> Australia	82	0.0	0.0	1.2	2.4	96.3	100.0
America	30	0.0	0.0	0.0	3.3	96.7	100.0
<i>of which:</i> USA	19	0.0	0.0	0.0	0.0	100.0	100.0
Total	8,349	0.0	0.1	0.5	5.4	94.0	100.0

Table 19 : Percentage distribution of tourists interviewed by country of residence and rating of state of environment in non-hotel accommodations, Year 2023

Country of residence	No. of parties	Rating of state of environment in non-hotel accommodations					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	613	0.5	1.1	3.4	18.1	76.8	100.0
<i>of which:</i> France	420	0.7	1.2	3.8	20.7	73.6	100.0
Germany	40	0.0	2.5	0.0	10.0	87.5	100.0
Italy	13	0.0	0.0	0.0	15.4	84.6	100.0
Switzerland	18	0.0	0.0	5.6	0.0	94.4	100.0
United Kingdom	54	0.0	0.0	0.0	7.4	92.6	100.0
Africa	665	0.0	0.3	0.8	10.7	88.3	100.0
<i>of which:</i> Reunion Island	376	0.0	0.5	0.0	13.6	85.9	100.0
South Africa, Rep. of	113	0.0	0.0	2.7	4.4	92.9	100.0
Asia	36	0.0	0.0	0.0	13.9	86.1	100.0
<i>of which:</i> People's Rep. of China	3	0.0	0.0	0.0	0.0	100.0	100.0
India	20	0.0	0.0	0.0	15.0	85.0	100.0
United Arab Emirates	5	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	10	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> Australia	10	0.0	0.0	0.0	0.0	100.0	100.0
America	9	0.0	0.0	0.0	0.0	100.0	100.0
<i>of which:</i> USA	6	0.0	0.0	0.0	0.0	100.0	100.0
Total	1,333	0.2	0.7	2.0	14.0	83.1	100.0

Table 20: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on the beaches, Year 2023

Country of residence	No. of parties	Rating of state of environment on the beaches					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	4,658	0.4	0.5	3.3	20.2	75.5	100.0
<i>of which:</i> France	2,080	0.6	1.0	5.8	25.5	67.1	100.0
Germany	788	0.3	0.1	0.5	16.2	82.9	100.0
Italy	190	0.0	0.0	0.0	10.0	90.0	100.0
Switzerland	225	0.4	0.9	1.8	14.2	82.7	100.0
United Kingdom	808	0.1	0.0	1.7	15.3	82.8	100.0
Africa	2,137	0.0	0.3	2.9	24.6	72.2	100.0
<i>of which:</i> Reunion Island	902	0.1	0.6	4.9	33.1	61.3	100.0
South Africa, Rep. of	830	0.0	0.2	1.7	19.4	78.7	100.0
Asia	987	0.0	0.1	0.2	9.7	90.0	100.0
<i>of which:</i> People's Rep. of China	54	0.0	0.0	0.0	3.7	96.3	100.0
India	582	0.0	0.0	0.2	6.4	93.5	100.0
United Arab Emirates	32	0.0	0.0	0.0	21.9	78.1	100.0
Oceania	74	0.0	1.4	1.4	12.2	85.1	100.0
<i>of which:</i> Australia	74	0.0	1.4	1.4	12.2	85.1	100.0
America	37	0.0	0.0	5.4	16.2	78.4	100.0
<i>of which:</i> USA	23	0.0	0.0	4.3	21.7	73.9	100.0
Total	7,893	0.2	0.4	2.8	20.0	76.5	100.0

Table 21: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in public places, Year 2023

Country of residence	No. of parties	Rating of level of state of environment in public places					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	4,061	0.4	1.2	7.0	25.7	65.7	100.0
<i>of which.</i> France	1,858	0.6	1.7	9.4	30.2	58.0	100.0
Germany	702	0.4	0.7	4.0	23.4	71.5	100.0
Italy	158	0.0	0.0	2.5	15.2	82.3	100.0
Switzerland	204	1.0	0.0	2.9	16.2	79.9	100.0
United Kingdom	635	0.0	0.6	4.6	21.7	73.1	100.0
Africa	2,073	0.2	0.7	5.0	32.7	61.4	100.0
<i>of which.</i> Reunion Island	889	0.1	0.9	7.5	40.2	51.3	100.0
South Africa, Rep. of	733	0.3	0.7	3.8	29.1	66.2	100.0
Asia	950	0.0	0.0	0.7	12.3	86.9	100.0
<i>of which.</i> People's Rep. of China	52	0.0	0.0	1.9	5.8	92.3	100.0
India	567	0.0	0.0	0.2	10.1	89.8	100.0
United Arab Emirates	30	0.0	0.0	3.3	23.3	73.3	100.0
Oceania	68	0.0	0.0	2.9	17.6	79.4	100.0
<i>of which.</i> Australia	68	0.0	0.0	2.9	17.6	79.4	100.0
America	35	0.0	0.0	2.9	31.4	65.7	100.0
<i>of which.</i> USA	21	0.0	0.0	4.8	23.8	71.4	100.0
Total	7,187	0.3	0.9	5.5	25.9	67.4	100.0

Table 22: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on tourist sites, Year 2023

Country of residence	No. of parties	Rating of state of environment on tourist sites					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	3,594	0.1	0.3	1.9	19.4	78.4	100.0
<i>of which.</i> France	1,573	0.2	0.4	2.9	24.6	71.9	100.0
Germany	663	0.2	0.2	0.8	16.1	82.8	100.0
Italy	151	0.0	0.0	1.3	10.6	88.1	100.0
Switzerland	177	0.0	0.6	0.6	11.3	87.6	100.0
United Kingdom	555	0.0	0.0	0.5	14.2	85.2	100.0
Africa	1,123	0.2	0.2	0.7	25.6	73.4	100.0
<i>of which.</i> Reunion Island	325	0.0	0.6	1.2	36.3	61.8	100.0
South Africa, Rep. of	551	0.4	0.0	0.5	21.8	77.3	100.0
Asia	928	0.0	0.0	0.0	8.1	91.9	100.0
<i>of which.</i> People's Rep. of China	53	0.0	0.0	0.0	1.9	98.1	100.0
India	551	0.0	0.0	0.0	6.9	93.1	100.0
United Arab Emirates	27	0.0	0.0	0.0	14.8	85.2	100.0
Oceania	51	0.0	0.0	0.0	11.8	88.2	100.0
<i>of which.</i> Australia	51	0.0	0.0	0.0	11.8	88.2	100.0
America	31	0.0	0.0	0.0	19.4	80.6	100.0
<i>of which.</i> USA	18	0.0	0.0	0.0	11.1	88.9	100.0
Total	5,727	0.1	0.2	1.3	18.7	79.7	100.0

Table 23: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on cultural/heritage sites, Year 2023

Country of residence	No. of parties	Rating of state of environment on cultural/heritage sites					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	2,174	0.0	0.0	0.9	14.9	84.0	100.0
<i>of which.</i> France	940	0.0	0.1	1.2	18.4	80.3	100.0
Germany	414	0.2	0.0	0.5	15.5	83.8	100.0
Italy	103	0.0	0.0	1.0	7.8	91.3	100.0
Switzerland	116	0.0	0.0	0.0	5.2	94.8	100.0
United Kingdom	331	0.0	0.0	0.3	12.7	87.0	100.0
Africa	441	0.0	0.0	0.5	21.3	78.2	100.0
<i>of which.</i> Reunion Island	105	0.0	0.0	1.0	21.0	78.1	100.0
South Africa, Rep. of	282	0.0	0.0	0.4	20.6	79.1	100.0
Asia	338	0.0	0.0	0.9	9.2	89.9	100.0
<i>of which.</i> People's Rep. of China	17	0.0	0.0	5.9	0.0	94.1	100.0
India	228	0.0	0.0	0.4	9.2	90.4	100.0
United Arab Emirates	8	0.0	0.0	0.0	0.0	100.0	100.0
Oceania	30	0.0	0.0	0.0	6.7	93.3	100.0
<i>of which.</i> Australia	30	0.0	0.0	0.0	6.7	93.3	100.0
America	11	0.0	0.0	0.0	9.1	90.9	100.0
<i>of which.</i> USA	4	0.0	0.0	0.0	0.0	100.0	100.0
Total	2,994	0.0	0.0	0.8	15.1	84.0	100.0

Table 24: Percentage distribution of tourists interviewed by country of residence and rating of state of environment on nature-based sites, Year 2023

Country of residence	No. of parties	Rating of state of environment on nature-based sites					
		Very Poor	Poor	Satisfactory	Good	Excellent	Total
Europe	3,254	0.1	0.1	1.0	17.4	81.5	100.0
<i>of which.</i> France	1,378	0.1	0.1	1.7	21.1	76.9	100.0
Germany	623	0.0	0.0	0.3	16.5	83.1	100.0
Italy	148	0.0	0.0	0.0	9.5	90.5	100.0
Switzerland	164	0.0	0.6	0.0	10.4	89.0	100.0
United Kingdom	511	0.2	0.0	0.0	14.7	85.1	100.0
Africa	962	0.2	0.0	0.7	24.0	75.1	100.0
<i>of which.</i> Reunion Island	258	0.4	0.0	1.6	31.0	67.1	100.0
South Africa, Rep. of	498	0.2	0.0	0.6	23.3	75.9	100.0
Asia	933	0.0	0.0	0.0	8.0	92.0	100.0
<i>of which.</i> People's Rep. of China	51	0.0	0.0	0.0	3.9	96.1	100.0
India	559	0.0	0.0	0.0	6.3	93.7	100.0
United Arab Emirates	27	0.0	0.0	0.0	25.9	74.1	100.0
Oceania	44	0.0	0.0	0.0	13.6	86.4	100.0
<i>of which.</i> Australia	44	0.0	0.0	0.0	13.6	86.4	100.0
America	22	0.0	0.0	0.0	27.3	72.7	100.0
<i>of which.</i> USA	13	0.0	0.0	0.0	15.4	84.6	100.0
Total	5,215	0.1	0.1	0.7	17.0	82.2	100.0

Table 25: Percentage distribution of tourists interviewed by country of residence and rating of state of environment in Mauritius, Year 2023

Country of residence	No. of parties	Rating of state of environment in Mauritius					
		Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	5,746	0.1	0.3	2.9	20.0	76.6	100.0
<i>of which:</i> France	2,558	0.2	0.5	5.0	24.6	69.7	100.0
Germany	977	0.1	0.2	1.5	17.4	80.8	100.0
Italy	244	0.0	0.0	0.0	11.1	88.9	100.0
Switzerland	274	0.0	0.7	0.7	12.8	85.8	100.0
United Kingdom	1,053	0.0	0.2	0.5	14.3	85.0	100.0
Africa	2,905	0.1	0.2	2.0	24.6	73.1	100.0
<i>of which:</i> Reunion Island	1,270	0.2	0.3	2.6	31.5	65.4	100.0
South Africa, Rep. of	1,143	0.1	0.1	1.5	19.3	79.0	100.0
Asia	1,022	0.0	0.0	0.6	11.6	87.8	100.0
<i>of which:</i> People's Rep. of China	59	0.0	0.0	0.0	6.8	93.2	100.0
India	593	0.0	0.0	0.0	9.4	90.6	100.0
United Arab Emirates	37	0.0	0.0	5.4	18.9	75.7	100.0
Oceania	94	0.0	0.0	0.0	13.8	86.2	100.0
<i>of which:</i> Australia	94	0.0	0.0	0.0	13.8	86.2	100.0
America	39	0.0	0.0	0.0	28.2	71.8	100.0
<i>of which:</i> USA	25	0.0	0.0	0.0	16.0	84.0	100.0
Total	9,806	0.1	0.3	2.3	20.5	76.8	100.0

Table 26: Percentage distribution of tourists interviewed by country of residence and rating of customer service at the airport, Year 2023

Country of residence	No. of parties	Rating of customer service at the airport					
		Very Poor	Poor	Satisfac- tory	Good	Excellent	Total
Europe	5,754	0.1	0.1	0.5	11.6	87.7	100.0
<i>of which:</i> France	2,562	0.2	0.1	0.8	13.8	85.2	100.0
Germany	978	0.0	0.0	0.3	10.3	89.4	100.0
Italy	244	0.0	0.0	0.8	7.8	91.4	100.0
Switzerland	274	0.0	0.0	0.4	10.2	89.4	100.0
United Kingdom	1,055	0.1	0.1	0.1	8.0	91.8	100.0
Africa	2,911	0.1	0.2	0.9	15.4	83.4	100.0
<i>of which:</i> Reunion Island	1,273	0.2	0.3	1.2	18.9	79.4	100.0
South Africa, Rep. of	1,145	0.1	0.0	0.5	11.0	88.4	100.0
Asia	1,027	0.0	0.1	0.2	8.4	91.3	100.0
<i>of which:</i> People's Rep. of China	59	0.0	0.0	1.7	5.1	93.2	100.0
India	597	0.0	0.0	0.0	6.2	93.8	100.0
United Arab Emirates	37	0.0	0.0	0.0	10.8	89.2	100.0
Oceania	96	0.0	0.0	0.0	10.4	89.6	100.0
<i>of which:</i> Australia	96	0.0	0.0	0.0	10.4	89.6	100.0
America	39	0.0	0.0	0.0	28.2	71.8	100.0
<i>of which:</i> USA	25	0.0	0.0	0.0	28.0	72.0	100.0
Total	9,827	0.1	0.1	0.6	12.5	86.8	100.0

Table 27: Percentage distribution of tourists interviewed by country of residence and evaluation of visit, Year 2023

Country of residence	No. of parties	Evaluation of visit			
		Below expectation	As expected	Beyond expectation	Total
Europe	5,754	1.1	76.9	22.1	100.0
<i>of which:</i> France	2,562	1.8	76.2	22.0	100.0
Germany	978	0.1	78.4	21.5	100.0
Italy	244	0.4	80.3	19.3	100.0
Switzerland	274	0.4	80.3	19.3	100.0
United Kingdom	1,055	0.3	79.1	20.6	100.0
Africa	2,911	1.0	87.0	12.0	100.0
<i>of which:</i> Reunion Island	1,273	1.3	93.6	5.2	100.0
South Africa, Rep. of	1,145	0.9	80.8	18.3	100.0
Asia	1,027	0.7	79.0	20.4	100.0
<i>of which:</i> People's Rep. of China	59	0.0	74.6	25.4	100.0
India	597	0.5	80.6	18.9	100.0
United Arab Emirates	37	0.0	78.4	21.6	100.0
Oceania	96	1.0	86.5	12.5	100.0
<i>of which:</i> Australia	96	1.0	86.5	12.5	100.0
America	39	0.0	76.9	23.1	100.0
<i>of which:</i> USA	25	0.0	88.0	12.0	100.0
Total	9,827	1.0	80.2	18.8	100.0

Table 28: Percentage distribution of tourists interviewed by country of residence and overall appreciation of Mauritius as a holiday destination, Year 2023

Country of residence	No. of parties	Overall appreciation					Total
		Very Poor	Poor	Satisfactory	Good	Excellent	
Europe	5,752	0.1	0.0	0.4	14.0	85.5	100.0
<i>of which:</i> France	2,561	0.0	0.0	0.5	18.2	81.2	100.0
Germany	978	0.1	0.0	0.2	9.8	89.9	100.0
Italy	244	0.0	0.0	0.4	9.4	90.2	100.0
Switzerland	274	0.0	0.0	0.0	18.2	81.8	100.0
United Kingdom	1,055	0.1	0.0	0.2	8.5	91.2	100.0
Africa	2,909	0.0	0.0	0.6	17.7	81.7	100.0
<i>of which:</i> Reunion Island	1,273	0.0	0.1	0.8	23.3	75.9	100.0
South Africa, Rep. of	1,145	0.0	0.0	0.3	12.0	87.8	100.0
Asia	1,027	0.1	0.0	0.1	11.7	88.1	100.0
<i>of which:</i> People's Rep. of China	59	0.0	0.0	0.0	5.1	94.9	100.0
India	597	0.0	0.0	0.2	10.9	88.9	100.0
United Arab Emirates	37	0.0	0.0	0.0	27.0	73.0	100.0
Oceania	96	0.0	0.0	1.0	12.5	86.5	100.0
<i>of which:</i> Australia	96	0.0	0.0	1.0	12.5	86.5	100.0
America	39	0.0	0.0	2.6	17.9	79.5	100.0
<i>of which:</i> USA	25	0.0	0.0	0.0	16.0	84.0	100.0
Total	9,823	0.1	0.0	0.4	14.8	84.7	100.0

Table 29: Major places of interest visited by tourists interviewed, Year 2023

Place of interest	No. of parties
Coloured Earths of Chamarel	3,084
Ile aux Cerfs	2,382
Sir Seewoosagur Ramgoolam Botanic Garden	1,775
Port Louis Centre/Town	1,287
Grand Bassin	1,253
Casela Nature Parks	1,086
Le Morne Brabant	977
Ile aux Benitiers	946
Bois Cheri Tea Factory and Tea Museum	578
Black River Gorges National Park	539
Gabriel Island	406
Grand Bay	384
Flat Island	336
Vanilla Crocodile Park	303
Ile aux Aigrettes	249
L'Aventure du Sucre	225
Le Domaine de Labourdonnais	218
La Vallée Des Couleurs Nature Park	212
Chamarel Rum Distillery	208
Alexandra Falls	189

Table 30: Most appealing places of interest, Year 2023

Place of interest	No. of parties
Ile aux Cerfs	1,331
Coloured Earths of Chamarel	970
Ile aux Benitiers	614
Casela Nature Parks	522
Sir Seewoosagur Ramgoolam Botanic Garden	329

CONFIDENTIAL

Serial No.

Republic of Mauritius
STATISTICS MAURITIUS
SURVEY OF INBOUND VISITORS 2023

Interviewer:-

Day & date of interview :

d	d	m	m	y	y	y	y
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Survey point : Air ...1 Sea ... 2

MODULE A1 When did you arrive in Mauritius ? *Quand êtes-vous arrivé à l'île Maurice?*

d	d	m	m	y	y	y	y
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2 (i) By which flight/ship did you arrive? *Par quel vol/bateau êtes-vous arrivé?*

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(ii) By which flight are you departing ? *Par quel vol partez-vous?*

--	--

(iii) What is the class of your flight? *En quelle classe de vol voyagez-vous?*

--

3 What is your age group? / *Quel est votre groupe d'âge?*

15 - 19 1	40 - 49 4
20 - 29 2	50 - 59 5
30 - 39 3	60 & over 6

4 Gender/ Genre : M ... 1 F ... 2

5 (i) What is your country of residence? / *Quel est votre pays de résidence?*

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(ii) What is your nationality? / *Quel est votre nationalité?*

--	--	--

(iii) What is your profession? / *Quel est votre métier?*

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6 (i) Are you travelling alone? / *Voyagez-vous seul?* Yes/Oui 1 No/Non 2*If not travelling alone, state / Si en groupe, spécifier***If Yes/ Si Oui, SKIP TO Q7/ PASSEZ A Q7**(ii) What is your group size? / *Quel est le nombre de personnes dans le groupe ?*

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(iii) Which of the following best describes the group? / *Lequel des descriptions suivants décrit le mieux le groupe?*

Couple with children/ <i>Couple avec enfants</i> 1
of whom number of children aged less than 18 years			<input type="text"/>
Couple without children/ <i>Couple sans enfants</i> 2
With friends and/or relatives/ <i>Avec des amis et /ou des parents</i> 3
Business associates/ <i>Associés d'affaires</i> 4

School/university/sporting group/ 5
<i>Groupe scolaire / universitaire / sportif</i>			
Grandparents with grandchildren 6
of whom number of children aged less than 18 years			<input type="text"/>
Tour group/ <i>En groupe</i> 7
Other, specify/ <i>Autre, spécifier</i> 8

(iv) No. of persons (including you) sharing common expenditure / *Nombre de personnes (y compris vous) qui ont fait des dépenses communes*

--	--

Of whom 12 years of age or less / *Dont celles âgées de 12 ans ou moins*

--	--

7 Are you holder of a Premium Visa? / *Êtes-vous titulaire d'un visa premium?* Yes/Oui 1 No/Non 28 How many times have you visited Mauritius including this trip? / *Combien de fois avez-vous visité l'île Maurice, y compris ce séjour?*

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IF > 1/ Si > 1, SKIP TO Q11/ PASSEZ A Q11**FOR FIRST TIME VISITORS ONLY/ POUR CEUX A LEUR PREMIERE VISITE SEULEMENT**9 How did you hear or read about Mauritius ? / *Où avez-vous lu ou entendu parler de l'île Maurice ?*

Publicity on TV, Radio / <i>Publicité sur TV, Radio</i> 1
Publicity in newspapers, magazines / <i>Publicité dans les journaux, magazines</i> 2
Web and social media/ <i>Web et réseaux sociaux</i> 3
Visibility in travel fairs / <i>Participation au salon du tourisme</i> 4
Adverts on Billboards/Subway/Underground / <i>Publicité sur billboard, stations de métro</i> 5
Adverts at Cinema / <i>Publicité au cinéma</i> 6
Adverts on Taxi, Bus / <i>Publicité sur taxi, bus</i> 7
Friends & words of mouth / <i>Amis & de bouche à oreille</i> 8
Incentive trips organised by your employer / <i>Tours organisés par votre employeur</i> 9
Travel Agencies & Tour operators / <i>Agences de voyages et tours opérateurs</i> 10
Other, specify / <i>Autre, spécifier</i> 11

10 What motivated you most to choose Mauritius? / *Qu'est-ce qui vous a poussé à choisir l'île Maurice?*

(MAXIMUM 5 answers)/ (MAXIMUM 5 reponses)

1 Tropical image / <i>Image Tropicale</i> <input type="text"/>
2 History & Culture / <i>Histoire & Culture</i> <input type="text"/>
3 Price of the destination / <i>Prix de la destination</i> <input type="text"/>
4 High standard of hotel / <i>Haut niveau des hotels</i> <input type="text"/>
5 Safe destination / <i>Destinaton sûre</i> <input type="text"/>
6 Sports/ <i>Activités sportives</i> (Specify / <i>Spécifier</i>) <input type="text"/>
7 Air Accessibility / <i>Accès aérien</i> <input type="text"/>

8 Our people / <i>La population</i> <input type="text"/>
9 Beaches and lagoons / <i>Plages et lagons</i> <input type="text"/>
10 Shopping / <i>Achats</i> <input type="text"/>
11 Nature/Green Tourism / <i>Nature/Tourisme vert</i> <input type="text"/>
12 Recommended by friends,relatives/ <i>Recommandé par des amis,parents</i> <input type="text"/>
13 Reputation / <i>Réputation</i> <input type="text"/>
14 Other, specify / <i>Autre, spécifier</i> <input type="text"/>

11 What was the main purpose of your visit to Mauritius? / *Quelle était la raison principale de votre séjour à l'île Maurice?*

Holidays / <i>Vacances</i> 1	Sports/ <i>Activités sportives</i> 10
Honeymoon / <i>Lune de miel</i> 2	<i>(Specify / Spécifier)</i>			
Business / <i>Affaires</i> 3	Shopping / <i>Achats</i> 11

Medical / <i>Medical</i>	4	Attending conference, Group & incentives /	12
Studies / <i>Etudes</i>	5	<i>Assister à une conférence, Activité de groupe / team building</i>	
Transit / <i>En transit</i>	6	Secondary residence / <i>Résidence secondaire</i> ...	13
Cultural event / <i>Evènement culturel</i>	7	Getting married / <i>Se marier</i>	14
(Specify / <i>Spécifier</i>)			
Religion - pilgrimage / <i>Religion - pèlerinage</i>	8	Attending wedding / <i>Assister à un mariage</i> ...	15
VFR / <i>Visite chez parents & amis</i>	9	Other, specify/ <i>Autre, spécifier</i>	16

12 (i) During this trip, are you visiting Mauritius only? / *Au cours de ce voyage, visitez-vous seulement l'île Maurice?* Yes/Oui ...1 No/Non ...2

(ii) If No, please state the other countries visited/ to be visited/*Si non, veuillez indiquer les autres pays visités / à visiter*

(iii) If not Mauritius, which destination you would have visited?

Si ce n'est pas l'île Maurice, quelle destination auriez vous visité?

13 When did you make the booking? / *Quand avez-vous fait les réservations?* Weeks ago/ *Semaines auparavant*

..... Number of days / *Nombre de jours*

14 (i) In which activities have you participated during your visit here?(multiple answers possible)
Veuillez mentionner les activités ou vous avez participé durant votre visite. (plusieurs réponses possibles)

Casino	1	Cultural event	2	Shopping	3	Golf	4
<i>Casino</i>		<i>Evènement culturel</i>		<i>Achats</i>		<i>Golf</i>	
Walk with lions	5	Kite surf	6	Dolphin/ Whale watch	7	Hiking	8
<i>Interactions avec les lions</i>		<i>Kite surf</i>		<i>Voir les dauphins/ baleines</i>		<i>Randonnée</i>	
Parasailing	9	Undersea walk	10	Visit botanical gardens/National Parks			11
<i>Paravoile</i>		<i>Marche sous l'eau</i>		<i>Visiter Jardin botanique/Parc National</i>			
Visit historical sites/Museums	12	Scuba diving	13	Big game fishing	14	Zip lining	15
<i>Visiter les sites historiques/Musées</i>		<i>Plongée sous-marine</i>		<i>Pêche au gros</i>		<i>Tyroliennes</i>	
Other sports, specify	16	Spa / wellness	17	Trail hiking/	18	Other, specify	19
<i>Autres sports, spécifier</i>		<i>Spa / bien-être</i>		<i>Randonnée pédestre</i>		<i>Autre, spécifier</i>	

(ii) What other activities would you like to see available in Mauritius? / *Quelles autres activités aimeriez-vous voir disponibles à Maurice?*

1. 2. 3.

4. 5. 6.

15 (i) Where did you stay in Mauritius and number of nights spent at each place of stay? / *Où avez-vous logé à l'île Maurice et le nombre de nuits passées à chaque lieu de séjour ?*

		nights/nuits			nights/nuits
Hotel / <i>Hôtel</i>	1	<input type="text"/>	With friends, relatives / <i>Chez des amis, parents</i> ...	4	<input type="text"/>
Guest House / <i>Pension de famille</i>	2	<input type="text"/>	In own villa / house / RES/PDS/ <i>Propre villa/ demeure</i>	5	<input type="text"/>
Tourist residence / <i>Residence touristique</i> ...	3	<input type="text"/>	Other, specify/ <i>Autre, spécifier</i> :	6	<input type="text"/>

(ii) Please state the name(s) and place(s) where you stayed / *Veuillez mentionner le(s) nom(s) et le(s) lieu(x) de votre hébergement :*

Name / <i>Nom</i>	<input type="text"/>	Location / <i>Lieu</i>	<input type="text"/>
Name / <i>Nom</i>	<input type="text"/>	Location / <i>Lieu</i>	<input type="text"/>
Name / <i>Nom</i>	<input type="text"/>	Location / <i>Lieu</i>	<input type="text"/>

16 Are you on a package tour? / *Faites-vous partie d'un voyage à forfait?* Yes/Oui ... 1 No/Non ... 2 **IF NO/ SI NON, SKIP TO Q. 21/ PASSEZ A Q.21**
(i.e Airfare + Accommodation + other services / c.à.d. Billet d'avion + Hébergement + autres prestations)

MODULE B

17 What are the countries that are covered in the package tour? (Please rank in order of visit)
Quels sont les pays qui sont inclus dans ce voyage à forfait? (Veuillez classer en ordre de visite)

(i) (ii) (iii)

18 (i) What is the duration of package tour? / *Quelle est la durée du voyage à forfait?* nights / *nuits*

(ii) What is the price of package per adult ? / *Quel est le prix du voyage à forfait par adulte?* Currency/ *Devise* Amount/ *Montant*

(iii) Does the price include the following: / *Ce prix comprend -t-il:*

Airfare/Le billet d'avion	1	Breakfast only/Petit déjeuner seulement	6
Transfer/Transfert à l'hotel	2	Breakfast & Dinner/Petit déjeuner et dîner	7
Accommodation/Hébergement	3	All Meals/Tous les repas	8
Sightseeing tours/Des excursions	4	All inclusive/Tout inclus	9
Car Hire/Location de voiture	5	Other, specify/ <i>Autre, spécifier</i>	10

(iv) How many sightseeing tours are included in the package? / *Combien de visites guidées sont incluses dans le forfait ?*

19 Where did you purchase this package? / *Où avez-vous pris ce voyage à forfait?*

At a point of sale of a travel agent / tour operator
À un point de vente d'un agent de voyages / tour operateur

- On the web / internet with an Online Travel Agent (OTA – 3 main examples – booking, expedia and agoda) 2
Sur le web / internet avec un agent de voyage en ligne (OTA - 3 exemples principaux - booking, expedia et agoda)
- On the web / internet with an airline holidays platform/website 3
Sur le web/ internet avec une plate-forme de vacances de compagnie aérienne/ site internet
- On the web / internet with a hotel holidays platform/website 4
Sur le web/ internet avec une plate-forme de vacances à l'hôtel/ site internet
- On the web/internet with a concierge / private counsellor service 5
Sur le web/ internet avec un concierge/ service de conseiller privé
- Others, specify/ *Autre, spécifier* 6

20 What was the amount that you and your party sharing common expenditure spent during your stay in Mauritius **excluding cost of package** ?
Quel est le montant des dépenses que vous et le groupe faisant dépenses communes avez encouru lors de votre séjour à l'île Maurice, excluant le coût du voyage à forfait?

Currency/ *Devise* Amount/ *Montant* No. of persons covered:
Nombre de personnes couvertes

SKIP TO Q. 25/ PASSEZ A Q.25

- 21 Where did you buy ? /Où avez-vous pris?
At a point of sale of a travel agent / tour operator **Air ticket/ Billet d'avion** **Accommodation/ Hébergement**
À un point de vente d'un agent de voyages / tour operateur
 On the web / internet with an Online Travel Agent
Sur le web / internet avec un agent de voyage en ligne
 On the web / internet with an airline website
Sur le web/ Internet avec un site de compagnie aérienne
 On the web / internet avec un site d'hôtel
Sur le web/ internet avec un site d'hôtel
 On an online booking site (eg. Airbnb) / *Sur un site de réservation en ligne*
(ex. Airbnb)
Please specify booking site / Veuillez spécifier le site de réservation

 Others, specify/ *Autre, spécifier*

22 What is the price of airfare per adult? / *Quel est le prix du billet d'avion par adulte ?*

Currency/ *Devise* Amount/ *Montant*

23 (i) How much you and your party sharing common expenditure spent on accommodation? /*combien avez-vous payé pour l'hébergement pour vous et le groupe?*

Currency/ *Devise* Amount/ *Montant* No. of persons covered:
Nombre de personnes couvertes

(ii) What was the total amount that you and your party sharing common expenditure spent during your stay in Mauritius **excluding cost of accommodation** ?
Quel est le montant des dépenses que vous et le groupe faisant dépenses communes avez encouru lors de votre séjour à l'île Maurice, excluant le coût d'hébergement?

Currency/ *Devise* Amount/ *Montant* No. of persons covered:
Nombre de personnes couvertes

24 Which of the following best describes the sleeping and meal arrangement during your stay?
Lequel des descriptions suivants décrit le mieux l'arrangement pour hébergement et le type de repas pendant votre séjour?

- Bed only/ *Lit seulement* **1**
- Bed & Breakfast/ *Petit déjeuner compris* **2**
- Half-board/ *En demi-pension (Petit déjeuner et diner)* **3**
- Full-board/ *Pension complète (Tous les repas)* **4**
- All inclusive/ *Tout inclus (Tous les repas avec boisson)* **5**
- Free/ *Hébergement gratuit* **6**

25 Please state the total amount you and your party spent on :
Veuillez mentionner le montant que vous et le groupe faisant dépenses communes avez dépensé sur :

	Currency/ <i>Devise</i>	Amount/ <i>Montant</i>
(i) Food & Beverages / <i>Repas et boissons</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(ii) Public transport / <i>Transport en commun</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(iii) Taxi	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(iv) Car hire with driver/Location de voiture avec chauffeur	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(v) Car hire without driver/Location de voiture sans chauffeur	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(vi) Fuel for car hire / <i>Carburant pour location de voiture</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(vii) Sightseeing / <i>Excursions</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(viii) Sports & Recreation / <i>Loisirs</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(ix) Shopping / <i>Achats</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
(x) Others / <i>Autres</i>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Total	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

26 (i) Did you change part of your money into Mauritian rupees in your country prior to visiting Mauritius? Yes/Oui ... 1 No/Non ... 2
Avez vous changé une partie de votre argent en roupies mauricienne dans votre pays avant de venir à l'île Maurice?

(ii) If yes, please provide an estimate of amount changed in rupees
Si oui, veuillez spécifier le montant en roupies Rs

27 (i) Did you make any payment directly in foreign currency in Mauritius? Yes/Oui ... 1 No/Non ... 2

Avez-vous fait des paiements à l'île Maurice en devise étrangère?

(ii) If yes, state amount: (a) on accommodation / sur hébergement Amount/ Montant
 Si oui, veuillez mentionner le montant: (b) on others / autres Amount/ Montant

MODULE C

28 How would you rate the level of security and state of environment on a scale of 1 to 10, 10 being the highest score?

Comment évaluez-vous le niveau de sécurité et l'état de l'environnement sur une échelle de 1 à 10, 10 étant le meilleur score?

	Level of security / Niveau de sécurité	State of environment / Etat de l'environnement
Hotel / L'hotel	<input type="text"/>	<input type="text"/>
Non-hotel accommodation / Parahôtellerie	<input type="text"/>	<input type="text"/>
In taxi / En taxi	<input type="text"/>	<input type="text"/>
On the beaches / Sur nos plages	<input type="text"/>	<input type="text"/>
In Public Places / Sur les lieux publiques	<input type="text"/>	<input type="text"/>
On Tourist sites / Sur les sites touristiques	<input type="text"/>	<input type="text"/>
Cultural/ Heritage Site / Site culturel/patrimonial	<input type="text"/>	<input type="text"/>
Nature-based sites such as National Parks and Gardens/ Sites naturels tels que les parcs et jardins nationaux	<input type="text"/>	<input type="text"/>
In Mauritius / A l'île Maurice	<input type="text"/>	<input type="text"/>

29 On a scale of 1 to 10, 10 being the highest score, how would you rate the customer service at:
 Sur une échelle de 1 à 10, 10 étant le meilleur score, comment évaluez-vous le service client à:

the airport / l'aéroport
 Other (Specify) / Autre, spécifier

30 Has Mauritius lived up to your expectations? / Est-ce que L'île Maurice a été à la hauteur de vos attentes?

- Below expectation / En dessous des attentes **1** Please give a reason/ Spécifier
- As expected / Comme attendu **2** Please give a reason/ Spécifier
- Beyond expectation / Au delà des attentes **3** Please give a reason/ Spécifier

31 If you have to give an overall appreciation score to Mauritius as a holiday destination, what will it be from 1 to 10, 10 being the highest score?
 Si vous devez évaluer l'île Maurice en ce qui concerne votre vue général d'appréciation en tant que destination de vacances, que sera-t-il de 1 à 10, 10 étant le meilleur score?

32 Are you likely to visit Mauritius again? / Comptez-vous y revenir? Yes/Oui ... 1 No/ Non ... 2

33 Would you recommend Mauritius as a holiday destination to your friends and relatives? Yes/Oui ... 1 No/Non ... 2

Recommanderiez-vous l'île Maurice comme une destination touristique à vos amis et proches?

IF No/ Si Non, Please give reason/ Spécifier

34 What would be your next holiday destination outside your country of residence?
 Quelle serait votre prochaine destination de vacances en dehors de votre pays de résidence?

35 What are the places of interest which you visited during your stay in Mauritius and which one was most appealing to you ?
 Quels sont les sites touristiques que vous avez visités durant votre séjour à l'île Maurice et lequel avez-vous trouvé le plus intéressant ?

1.	<input type="text"/>	5.	<input type="text"/>
2.	<input type="text"/>	6.	<input type="text"/>
3.	<input type="text"/>	7.	<input type="text"/>
4.	<input type="text"/>	8.	<input type="text"/>
Most appealing site Le site le plus intéressant	<input type="text"/>		

36 Have you any recommendations/ suggestions for improving the destination?
 Avez-vous des recommandations/suggestions à faire pour l'amélioration de la destination?

(a)

 (b)
