



Supply, Installation and Commissioning of Tablets and Flip Flap Covers

Open National Bidding

Procurement Reference No: SM/OAB/005/2020-2021

Clarification on bidding document

SL. No.	Section and Page No.	Clause as per the Bid Document	Request/Clarifications	Reply
1.	Section II, Bidding Data Sheet, Submission and Opening of Bids Page No.-34	The deadline for the submission of bids is: Date: Wednesday 30 December 2020 Time: 14.00 hrs.	<p>Due to the upcoming Christmas and new year holidays most of the global markets are closed.</p> <p>In order to have a competitive price from our manufacturers and to arrange for all necessary documentations more times will be required. Moreover, Covid-19 pandemic has heavily disrupted the shipping lines. We need to confirm delivery timelines from those agencies in advance.</p> <p>Accordingly, we kindly request Statistics Mauritius to extend the bid closing date by at least two weeks please.</p>	No change will be brought.

2.	Section II, Bidding Data Sheet, Evaluation and Comparison of Bids Page No.-34	Bidders shall quote for all items in the lot as the contract will be awarded on a lot wise basis.	I. Does it mean that a bidder can be awarded work for only one lot out of five, third lot for example? II. It means there could be five successful bidders for this bid? Kindly clarify.	Contract will be awarded to one bidder only for all items.
3. 4.	Section II Bidding Data Sheet, Preparation of Bids, Page No.-33 Section V, Price Schedule Forms, Page No-49	The Purchaser will take all Tablets needing repair to the bidder's designated service center for repairs. Conditions in maintenance contract available http://cib.govmu.org/English/Pages/Downloads The COMPANY shall from receipt of the problem report arrive at the CUSTOMER's installation site within three (3) working hours.	The conditions for after sales service seem to contradict itself. Can you please clarify that for repairing and replacement of devices whether the successful bidder will have to send its representative to Statistics Mauritius or Statistics Mauritius will make arrangement for sending the devices to service centre? What will be the resolution time please?	Reference is made to ITB 20.1 b (Documents Establishing the Qualifications of the Bidder), pg. 16, whereby, in case of a Bidder not doing business within Mauritius, the Bidder is or will be (if awarded the contract) represented by an Agent in Mauritius equipped and able to carry out the Supplier's maintenance, repair and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications.

5.	Section V, Price Schedule Forms, Page No-49	<p>For the financial Evaluation, the overall cost of the proposal will be the sum of the cost of equipment, software, installation & commissioning, and the maintenance charges for the first two years (inclusive of warranty) and any other cost involved.</p> <p>The bidder must quote for five years maintenance (inclusive of warranty) even though it is at the discretion of the purchaser to subscribe to the maintenance agreement.</p>	<p>I. Does it mean that Statistics Mauritius may not award maintenance contract even for Year 2?</p> <p>II. What is the significance of quoting price for maintenance for Year 3, Year 4 and Year 5 as these will not be considered for evaluation?</p>	As stated in the bidding document, the bidder must quote for five years maintenance (inclusive of warranty) even though it is at the discretion of the purchaser to subscribe to the maintenance agreement.
6.	Section III, Evaluation Criteria, Page No-40.	<p>Experience and Technical Capacity: Number of reference sites where the bidder has supplied at least 50 electronic devices (comprising any of the following items Servers, PCs, Laptops, IP Phones, Switches, printers or Tablets, Smart Phones) in one procurement exercise, over the last five years.</p> <p>: -2 sites together with corresponding testimonials from customers as evidence of satisfactory performance. In case of non-submission of testimonials, reference sites will not be considered</p>	<p>Statistics Mauritius needs 7700 Tablets.</p> <p>However, for assessing experience and technical capabilities of the bidders, experience of supplying only 50 electronic equipment are being asked.</p> <p>Experience of just '50 electronic devices' is too much less for the required quantity of '7700 Tablets'.</p> <p>It is highly likely that the bidder selected through this parameter will fail to execute this high value project which may also need service support for five years.</p> <p>Accordingly, we request Statistics Mauritius to modify the 'experience requirement' of the bidders in order to make it at par with the exact requirement of the project.</p>	No change will be brought.

7.	Section V, Technical Specification, Page No.-59 and 60.	Processor: At least 1.2 Ghz or better	<p>Processor of 1.2 Ghz will provide sluggish performance while running heavy or multiple applications. Moreover, such low processor will be outdated in upcoming years.</p> <p>We request to upgrade the processor from “At least 1.2 Ghz or better” to “At least 1.5 Ghz or better and kindly include number of Cores of processor</p>	No change will be brought. However, bidder may propose better than 1.2Ghz as mentioned.
8.	Section V, Technical Specification, Page No.-59 and 61.	Screen Size: 8 – 9 inches diagonal	<ol style="list-style-type: none"> I. Tablet with diagonal screen of 8 inches are becoming obsolete now. Since main purpose of the device is to collect statistical data, the smaller screen will pose challenge in terms of its efficiency to collect numerous data. The 8-inch screen will provide very few data gathering and filtering options at a time on its screen. Further, it will be time consuming for users to navigate to multiple pages. II. There will be a cost difference between 8/ inches screen and 9 inches screen. The bidder, proposing 9 inches screen will find it difficult to compete with bidder proposing 8 inches screen. III. Tablets which are also to be used as Mobile Phones for calling need to have relatively smaller screen. We completely agree with the screen size requirement for 300 Tablets with SIM card slot. IV. Accordingly, for 7400 Tablets without SIM cards slot, we suggest to modify the screen “size from “8 – 9 inches diagonal” to “10 inches diagonal”. 	No change will be brought.

9.	Section V, Technical Specification, Page No.-59 and 61.	Battery capacity: 4000 mAh or higher	<p>I. The Tablets will be used by officers who will be out on field and so they may not have means to charge the device during course of the day. Tablets while being actively used in addition to other applications running in the background, 4000 mAh battery will not provide sufficient backup for a day.</p> <p>II. Uses and size of the application are increasing day by day because of ease the digital tools offer. 4000 mAh battery may look adequately enough as of now but definitely it will not be useful in near future and in fielscenario also.</p> <p>III. As Statistics Mauritius is envisaging to make use of the Tablets for next five years, we suggest to upgrade the battery capacity from “4000 mAh or higher” to “7000 mAh or higher”.</p>	No change will be brought. However bidder may propose higher than 4000 mAh as mentioned.
10.	Section V, Technical Specification, Page No.-60 and 61.	Flip Flap Cover for the protection of both screen and back of the Tablet against shock during use of equipment.	<p>What will be the minimum standard for compliance and do we need to follow any fixed design/colour for Flip Flap Cover</p> <p>Kindly Clarify</p>	No fixed design/cover required As mentioned in the technical specification at Section V, the Flip Flap cover should protect both screen and back of the Tablet against shock during use of equipment.
11.	Bid Checklist Schedule Page No-83	Evidences for conformity of Goods	What documentary evidences need to be submitted please?	Please refer to Section 1 (Instructions to bidders), Sec 19 (Documents Establishing the Conformity of the Goods and Related Services), pg. 16
12.	Section II, Bidding Data Sheet, General Page No-30	Participation is limited to citizens of Mauritius, JV’s among entities incorporate in Mauritius	What documentary evidences need to be submitted please?	Please refer to Section 1 (Instructions to bidders), Sec 5- (Eligible Bidders), pg.9